SBC - Resources: Records Retention Schedule, 2012

Functions and Scottish Council on Archives Records Retention Schedule (SCARRS) reference

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Note: Where functions have not yet been included in SCARRS the 2009 SBC Records Retention schedule should continue to be used after consulting the Records Management Officer. The published schedule SBC Records Retention Schedule 2009 is on the Council website

Instructions

Please read this section before you destroy information!

This records retention schedule shows the recommended minimum period for which records should be held and the action that must be taken when they have reached their disposal date. Please use in conjunction with the guidance on the Council intranet.

Records retention is reviewed annually and when legislation is introduced that changes record retention periods. Schedules will be updated and you will be informed of any changes – be sure to destroy all previous versions when you receive an update and let staff know about the amendments

Basic Record-keeping Rules

- 1. Each service should have a records co-ordinator with the responsibility for file plans, access control, disposal and file creation included in their job description. A Record Keeping Manual should be created and maintained by this person.
- 2. Identify the status of information is it a primary/official record or is it a copy? The schedule applies to the primary record not copies unless specifically mentioned
- 3. Do you hold information on behalf of someone else or work in partnership with another organisation? If so make sure you have a formal agreement detailing the management of those records. Otherwise you could lose important business information.
- 4. Do you hold personal information? Make sure it is
- held in a secure place
- clearly marked "personal access restricted"
- visibly managed for example, an access log is maintained
- 5. When you create folders and files ensure you use a standard file plan and specify what content can and can't be filed together
- Avoid mixing information that must be held long term with information that can be destroyed quickly
- If you must keep files that way always retain information for the longest period of retention applicable.

- 6. Disposal does <u>not</u> mean destruction. Official records and historical information may be transferred to the Council Archives at disposal rather than destroyed. Guidance on how to arrange this is given in the Records Management Toolkit. Contact the Records Management Officer or your records co-ordinator if unsure.
- 7. When destroying records containing personal or sensitive information confidential destruction must be carried out. A shredding request form may be found on the Council intranet

Council Property

The function of managing the Council's property

Records type	Trigger	Retention period	Fate	
Maintenance of Council property	Activities include: conducting general inspections; establishing and implementing planned maintenance programmes; carrying out reactive maintenance; conducting inspections to determine the presence and condition of hazardous materials (e.g. asbestos); carrying out decontamination works			
Records documenting routine inspections of property e.g. Property Condition Surveys	Date of inspection	5 years	Destroy	
Records documenting major maintenance works on property.	Disposal of property	Nil	Transfer records to new owners when land/property is sold	
Records documenting minor maintenance works on property - assets over £50,000	Completion of works	20 years	Destroy	
Records documenting minor maintenance works on property - assets under £50,000	Completion of works	5 years	Destroy	
Records documenting assessments made to determine the presence (or likely presence) of asbestos in premises	Review of assessment	10 years	Destroy	
Records documenting the monitoring of the condition of asbestos in premises, and of maintaining or removing it.	Removal of asbestos or subsequent inspection	10 years	Destroy	
Records documenting the carrying out of routine maintenance and repairs to fixtures, fittings and interior	End of current year	2 years	Destroy	

Records type	Trigger	Retention period	Fate
decoration.			
Records documenting the maintenance of equipment: major items.	Decommissioning/disposal of item	5 years	Destroy
Records documenting the maintenance of equipment: items which are safety critical or are associated with hazardous operations.	Decommissioning / Disposal of item	40 years	Destroy
Records documenting the maintenance of equipment provided to control exposure to asbestos.	Current	5 years	Destroy
Records documenting the inspection and testing of equipment.	Disposal of item	1 year	Destroy
Records documenting the inspection and testing of equipment: items which are safety critical or are associated with hazardous operations.	Disposal of item	5 years	Destroy
Property Acquisition and Disposal	transfer, donation, lease or re	uiring ownership or use of land o ental and in disposing of land and transfer, termination of lease, a	d buildings which are no
Records documenting negotiation and acquisition of a property through purchase, transfer, donation - assets over £50,000	Disposal of property	20 years	Destroy
Records documenting negotiation and acquisition of a	Disposal of property	5 years	Destroy

Records type	Trigger	Retention period	Fate
property through purchase, transfer, donation - assets under £50,000			
Title Deeds	Disposal of property	Nil	Transfer to new owner
Records documenting negotiations for the acquisition of a property by the Council, where the property was not acquired.	Closure of negotiations	5 years	Destroy
Records documenting the acquisition of a property through lease - assets over £50,000	Expiry of lease	20 years	Destroy
Records documenting the acquisition of a property through lease - assets under £50,000	Expiry of lease	5 years	Destroy
Records documenting negotiations for the lease of a property by the Council, where the property was not leased.	Closure of negotiations	5 years	Destroy
Council property design and construction project files - assets over £50,000	Completion of project (end of defects liability period and completion of all outstanding payments)	20 years	Review for business and historical value
Council property design and construction project files - assets under £50,000	Completion of project (end of defects liability period and completion of all outstanding payments)	5 years	Review for business and historical value
Records documenting the development of specifications for consumables	Superseded	3 years	Destroy
Records documenting the	Disposal of item	3 years	Destroy

Records type	Trigger	Retention period	Fate
development of specifications for equipment: major items.			
Records documenting the disposal of properties by sale, transfer or donation	Disposal of property	20 years for assets over £50,000; 5 years for assets under £50,000	Destroy
Records documenting the termination of a property lease - assets over £50,000	Termination of lease	20 years	Destroy
Records documenting the termination of a property lease - assets under £50,000	Termination of lease	5 years	Destroy
Records documenting cleansing, sanitisation and authorisation for the disposal of equipment/consumables, and the evaluation of alternative methods of disposal.	Disposal of item	5 years	Destroy
Property and land	The activities involved in com	plying with legislative requireme	ents relating to the operation
management	of specific types of facilities of including leasing properties to thi		rnal inspections, facilitating
Records documenting the on going management of council property and land - assets over £50,000	Date of lease expiry or disposal	20 years	Destroy
Records documenting the on going management of council property and land - assets under £50,000	Date of lease expiry or disposal	5 years	Destroy
Records documenting the lease of Council property to a third	Termination of lease	5 years	Destroy

Records type	Trigger	Retention period	Fate
party.			
Property compliance - inspection and enforcement	Completion of subsequent inspection	Nil	Destroy Or as specified by the requirements of specific enforcing authorities
Property compliance - safety certificates	Issue of new certificate	5 years	Destroy
Property security - inspection and enforcement	Completion of subsequent inspection	Nil	Destroy
Property security - Records documenting property access controls to secure areas (e.g. access registers, key registers, security data logs).	Date superseded	2 years	Destroy
Property security - Register of security passes issued to staff	Expiry of pass	1 year	Destroy
Property security - Register of security passes issued to visitors	Expiry of pass	1 month	Destroy
Property security - Records documenting the investigation of a security incident in a property, and action taken.	Last action on incident	1 year	Destroy
Equipment and consumables - storage records	End of current year	1 year	Destroy Subject to specific requirements for particular categories of items
Fleet management - Allocation and maintenance	Disposal of the vehicle	7 years	Destroy
Fleet management - Recording drivers usage	Date closed	7 years	Destroy
Fleet management - Recording vehicle usage	Disposal of the vehicle	3 years	Destroy

Records type	Trigger	Retention period	Fate
Fleet management - Vehicle	Disposal of the vehicle	7 years	Destroy
records, lease or purchase			

Democracy

The function of managing democratic activities including elections, assembly and committee meetings

Records type	Trigger	Retention period	Fate
Decision making	The process of preparing business for Council consideration and making the recordiscussion, debate and resolutions		
Council and committee meeting records including Scrutiny and Members Panels - major records (agenda, signed minutes, major business papers & reports, proceedings)		Permanent	Retain Retain master record - copies should be destroyed
Council and committee meeting records including Scrutiny and Members Panels - minor records (meeting notices, minor papers)	End of calendar year	None	Destroy
Calendar of meetings of Council and Council committees	When superseded	None	Destroy
External committees, partnerships and agencies meeting records where the Council does own the record (documents establishing the committee, agenda, minutes, business papers & reports, meeting notice papers, proceedings)		Permanent	Retain Retain master record - copies should be destroyed
External committees, partnerships	Current	5 years Ensure that there is an author	Destroy

Records type	Trigger	Retention period	Fate
and agencies meeting records where the Council does not own the record (Documents establishing the committee; Agendas; Minutes; Reports; Recommendations; Supporting documents such as briefing and discussion papers)		copy appropriately retained elsewhere prior to disposal	
Records of minute-taking (Shorthand notes, audio tapes, draft minutes)	Date of confirmation of the minutes	None	Destroy
Executive	The process of selection and appointment of individuals for statutory positions of the council.		
Records of statutory appointments	see Human Resources RRS		
Governance	Constitutional arrangement	s for the governance of the Cou	ncil
Records documenting the Council's Scheme of Administration and Delegation to Committees		Permanent	Retain
Records documenting the development of the Council's constitution and decision-making structures and procedures.		Permanent	Retain
Honours and awards	The process of preparing of honours and awards submission		
Records of Honours submissions - Honours nomination form	Date of last action	5 years	Destroy

Records type	Trigger	Retention period	Fate	
Covering documentation Letters of support Referral for comment from lord lieutenant				
Member support	The activities involved in re	gulating and supporting the	work of council members	
Records documenting Councillors' declarations of interests – Member's register of interest	Date member leaves office	10 years	Review for archival value	
Councillors' Code of Conduct	After administrative use is concluded	6 years	Destroy	
Planning	The activities involved in strategic planning for Council			
Forward Plan - CMT		Permanent	Retain	
Strategic Plan - management team minutes		Permanent	Retain	
Strategic Plan - Reviews	Date closed	5 years	Destroy	
Representation This section may be removed as Returning Officer is NOT part of the Council, so the information is technically not held under FOI	and activities undertaken in	preparing for an election otices of appointment, notices	of candidature, declarations of results, ficer, correspondence	
Records documenting activities undertaken in preparing for a Scottish parliamentary election –	Date of election	1 year	Destroy	
Records documenting activities undertaken in preparing for a	Date of election	1 year	Destroy	

Records type	Trigger	Retention period	Fate	
local government election				
Records documenting activities undertaken in preparing for a UK parliamentary election	Date of election	1 year	Destroy	
Records documenting activities undertaken in preparing for a European parliamentary election	Date of election	1 year	Destroy	
Formal record of election results		Permanent	Retain	

Finance

The management of financial resources by the council

Records type	Trigger	Retention period	Fate
Accounts and audit	Information related to accounting and auditing.		
Records documenting the			
preparation of the Council's			
consolidated annual accounts			
and financial statements -			
Annual corporate financial			
reports: Consolidated annual			
reports, Consolidated financial	End of financial year (on		
statements, Operating	completion		
statements, General ledger	of audit)	6 years	Destroy
Published copy of consolidated			
annual accounts and financial			
statements.		Permanent	Retain
Periodic financial reports –			
Consolidated monthly &			
quarterly reports, financial			
statements and associated			
working papers; monthly accrual			
statements, cash flow			
statements, creditor/debtor			
listings and reports	Date superseded	None	Destroy
Internal auditing records - no			
investigations	Date audit closed	5 years	Review for historical value
Internal auditing records –			
investigations –	Completion of court		
investigations involving	proceedings/ disciplinary		
prosecution, disciplinary action	process	5 years	Review for historical value

Records type	Trigger	Retention period	Fate
etc			
Internal auditing records - general papers – General papers re provision and management of internal audit service (not specific to individual			
audits)	End of financial year	5 years	Review for historical value
Asset management	Activities relating to collecti accounting purposes	on of information about the	e authority's fixed assets for
Records documenting the value of the Council's tangible assets (excluding Common Good assets) – Asset registers	End of financial year (on completion of audit)	6 years	Review for historical value
Records documenting decisions (and authorisations) to dispose of capital assets (excluding Common Good assets) – Disposal registers	Date sold/ disposal of asset	6 years	Review for historical value
Records documenting the value of the Council's Common Good assets – Asset registers		Permanent	Retain for business and historical value
Records documenting decisions (and authorisations) to dispose of Common Good assets – Disposal registers		Permanent	Retain for business and historical value
Financial Provisions management	Information on managing th activities involved in manag		Includes debt management - council.
Preparation of the Council's annual capital and revenue	End of financial current year	6 years	Destroy (Review for historical value)

Records type	Trigger	Retention period	Fate
budgets: consolidated budget			
Records documenting budget planning processes – Draft budgets, departmental budgets	End of financial current year	3 years	Destroy
Budget monitoring and actions to deal with variances: consolidated annual budget reports	End of financial current year	6 years	Destroy
Budget monitoring and actions to deal with variances: departmental budget reports; budget virement transfers	End of financial current year	3 years	Destroy
Records documenting the overall management of the institution's financial investment portfolio	Divestment	6 years	Destroy
Records documenting the purchase / sale of investments	Current financial year (of transaction)	6 years	Destroy
Records relating to the borrowing of money by the council – Mortgage and other loan records	Termination of loan agreement	6 years	Destroy
Loan register		Permanent	Retain for business and historical value
Management of government funding – Scottish Government (SG) circulars notifying the Council of funding allocations, preparation and submission of financial reports to SG	End of financial current year	6 years	Destroy

Records type	Trigger	Retention period	Fate
Management of non-government grant funding - bid approved - funding bid, funding agreement, payment claims and reports to external funding organisation	Termination of funding agreement	6 years	Destroy
Management of non-government grant funding - bid rejected - funding bid	Rejection of bid	1 year	Destroy
Records documenting the management of gifts, bequests and other donations of funds to the Council.		Permanent	Retain
Debt management records – debts owed to the Council – Agreements and schedules between debtor and Council	Date debt discharged.	6 years	Destroy
Long term strategy and planning -major records – 3 year financial plan, financial strategic forecast		Permanent	Retain for business and historical value
Long term strategy and planning -preparatory records – working papers, drafts, meeting papers, correspondence	Approval date	2 years	Destroy
Financial Transactions management	fraud; collection of money of	tection, prevention and prosect owed to the council including reviews by the authority including	
Authorisation activities involved in delegating authority for	End of financial current year	6 years	Destroy

Records type	Trigger	Retention period	Fate
carrying out financial activities on behalf of the council Includes appointments & delegations, audit investigations, arrangements for the provision of goods and/or services.			
Records documenting the opening and closure and routine administration of bank accounts.	Closure of account	6 years	Destroy
Records documenting regular payment instructions for bank accounts.	Termination of instruction	6 years	Destroy
Records documenting the deposits/withdrawals/transfer of funds.	End of financial current year	6 years	Destroy
Processing and payment of purchase and sales invoices	End of financial current year	6 years	Destroy
Petty cash records	End of financial current year	6 years	Destroy
Processing and payment of expenses claims	End of financial current year	6 years	Destroy
Fraud investigation records	Completion of court proceedings/ disciplinary process	5 years	Destroy
Funding applications - Activities relating to the process of considering and administering applications to the authority for grant funding	End of financial year in which the records were created	6 years	Destroy
Internal recharging	End of financial current year	1 year	Destroy
National insurance numbers - Notification and input records	End of employment	2 years	Destroy

Records type	Trigger	Retention period	Fate
Reconciliation	Administrative use ends	2 years	Destroy
Refunds	End of financial year in which the records were created	6 years	Destroy
Local taxation	Activities relating to the proc tax benefits administration	essing and collection of Co including Housing and Cou	uncil Tax and non-domestic rates, incil tax benefits
Council tax collection – calculation payments due, preparation and issue of bills, action taken to collect outstanding payments	End of current year	6 years	Destroy
Council tax benefit - claim processing – includes records documenting the calculation of adjustments to benefit due	End of current year	6 years	Destroy
Housing benefit - claim processing – includes records documenting the calculation of adjustments to benefit due	End of current year	6 years	Destroy
Collection of non domestic rates payable for a property – calculation payments due, preparation and issue of bills, action taken to collect outstanding payments	End of current financial year	6 years	Destroy
Rateable property information		Permanent	Retain for business and historical value
Valuation lists		Permanent	Retain for business and historical value

Records type	Trigger	Retention period	Fate
National taxation	General documents relating to taxation and similar financial matters.		
Records documenting the preparation and submission of the Council's tax returns.	End of current tax year	6 years	Destroy
Payroll and pensions	Activities involved in the administration of remuneration to staff of the authority; Activities involved in the administration of pension schemes for current and former employees.		
Payroll records - major records: copy payslips, payroll year end prints, Salaries - cumulative listings, copy pay slips	End of current tax year	6 years	Destroy
Payroll records - minor records: Timesheets, monthly payroll prints	End of current tax year	3 years	Destroy
P45 (Income tax - employee leaving)	End of employment	5 years	Destroy
P60	End of current year	2 years	Destroy
Statutory Sick Pay scheme records	End of current tax year	3 years	Destroy
Statutory Maternity Pay scheme records	End of current tax year	3 years	Destroy
Pension scheme reports	End of current year	6 years	Destroy
Individual staff pension files	End of current year after date of payment	10 years	Destroy

Health and Safety

Management of measures to ensure a healthy and safe workplace

Records type	Trigger	Retention period	Fate		
Community Safety	See Community Safety and Emergencies RRS (on Scottish Council on Archives website)				
Compliance	Information on compliance with health and safety legislation				
Strategy and planning	Date process ceases or is superseded.	1 year	Destroy		
Health and Safety Policy	Date superseded.	1 year	Destroy		
Fire Safety training	End of current year.	10 years	Destroy		
First-aid – Letter advising of award of certificate	End of current year.	7 years	Destroy		
First-aid – Course attendance sheet	End of current year.	7 years	Destroy		
Manual Handling – Course attendance sheet (Signed copy)	End of current year.	30 years	Destroy		
Manual Handling – Letter advising of award of certificate (Signed copy)	End of current year.	30 years	Destroy		
Monitoring	Monitoring of health and sa	fety at work			
Accidents and incident reporting - reporting accidents to adults	Date of accident.	6 years	Destroy		
Accidents and incident reporting - reporting accidents to children	Date of accident.	25 years	Destroy		
Asbestos inspections	Either: Date of last action or until individual is age 75 years old.	Either: 50 years or till 75 years old (whichever is greater)	Destroy		
Equipment safety inspections	Date equipment is de- commissioned	6 years	Destroy		
Hazardous substances COSHH reports	Date of last action.	40 years	Destroy		

Records type	Trigger	Retention period	Fate
Health and safety inspections (Routine inspection file – containing inspection report, correspondence e.g. noise in the workplace, monitoring of display screens. Not investigation case file)	Date superseded./ Date of last action	5 years	Destroy
Radon Monitoring	Date of last action.	40 years	Destroy
Risk Management	Management of health and safety risks		
Risk assessments	Date of last assessment / last action.	3 years	Destroy

Human Resources

Human Resources Management, Personnel, Personnel Management, Staffing

Records type	Trigger	Retention period	Fate
Administering employees - Employee files	Files for individual employees and date of birth, NI number	. Arranged by name but usually etc.	have several identifiers, name
Counselling	Termination	6 years	Destroy
Absence monitoring		Destroy - 3 years from end of current tax year	
Discipline - Documentation relating to the discipline of employees.	Termination	6 years	Destroy
Discipline - Final disciplinary warnings	Date of warning	18 months / 6 months after warning	Destroy
Discipline - No warning given	Date of decision not to proceed	Immediately	Destroy
Discipline - Oral disciplinary warnings	Date of warning	6 months	Destroy
Discipline - Disciplinary warnings involving children or vulnerable adults	Current	Keep on personnel file permanently	Destroy
Discipline - Written disciplinary warnings	Date of warning	12 months	Destroy
Disclosure of interest	Current	1 year	Destroy
Employee details (posts not subject to disclosure checks)	Termination of employment	Termination date + 6 years	Destroy
Employee details (posts subject to disclosure checks)	Termination of employment	Termination date + 25 years	Destroy
Employment conditions	Termination of employment	Termination date + 2 years	Destroy
Grievances	Termination of employment	Termination date + 6 years	Destroy
Individual training records	Termination of employment	Termination date + 6 years BUT if it relates to training for work	Destroy

Records type	Trigger	Retention period	Fate
		with children or vulnerable adults retain for + 50years.	
Induction	Date of completion	Completion date + 2 years	Destroy
Leave	Current year	Current year + 2 years	Destroy
Medical assessments	Date of birth / Termination of employment /Current year	Date of birth +75 years / Termination date +6 years / Current year + 10 years	Destroy
Maternity/paternity leave	Current tax year	Current tax year + 3 years	Destroy
Reporting (terms and conditions, working hours)	Current tax year	Current tax year + 3 years	Destroy
Termination requests and notices (other than retirement)	Date of leaving	6 years	Destroy
Human Resources Guidelines - current	Superseded	Date superseded	Retain
Employee relations	Information on employee rela	tions	•
Disciplinary matters reporting	Once appropriate action taken	Until superseded	Destroy
Employment Tribunals - Applications	Termination of employment	Termination date + 6 years.	Destroy
Trade union liaison - Strategy	Current	Retain permanently	Retain
Trade union liaison - Supporting and routine documentation	Current	Date superseded + 2 years	Destroy
Equal opportunities	Information on equal opportu	nities	•
Equalities and diversity - guidelines	Current	1 year	Destroy
Equalities and diversity - Investigations - Case Files	Investigation concludes and action is spent / Retain current information throughout employment	5 years / Employment term	Destroy
Harassment Statistics Monitoring Forms	Current year	Current year + 1 year	Review
Dignity at Work	Current year	Current year + 2 years	Destroy

Records type	Trigger	Retention period	Fate
Monitoring employees	Information on monitoring en	nployees.	
Performance appraisal (Probationary reports and performance plans)	Date completed	5 years	Destroy
Reporting	Current	5 years	Destroy
Staff directory	Current	Current	Destroy
Occupational health	Occupational health records		
Absence reporting	Date after action completed	5 years	Destroy
Occupational health (separate from employee file)	Date of birth (unless see notes)	75 years	Destroy
Occupational health - staff training (separate from Health & Safety file)	Date course completed	50 years	Destroy
Personal risk assessments	After revised risk assessment takes place or termination of employment	6 years	Destroy
Sickness monitoring	Termination of employment	Termination date + 6 years	Destroy
Major injuries	Termination of employment	Termination date + 40 years	Destroy
Recruitment	Recruitment of staff		
Authorisation	Recruitment finalised	6 months	Destroy
Job descriptions	Date superseded	6 months	Destroy
Recruitment	Recruitment finalised	6 months	Destroy
Recruitment process	Recruitment finalised	6 months	Destroy
Secondment	Termination of employment	Termination date + 6 years	Destroy
Volunteers	Termination of employment	Termination date + 6 years	Destroy
Terms and conditions of	Terms and conditions for emp	loyees	· · · · · · · · · · · · · · · · · · ·
employment	Township of annular way to	Tampination data /	Destroy
Staff benefits	Termination of employment	Termination date + 6 years	Destroy
Staff facilities	Termination of employment	Termination date + 6 years	Destroy
Staff recognition	Termination of employment	Termination date + 6 years	Destroy
Terms and conditions	Termination of employment	Termination date + 6 years	Destroy

Records type	Trigger	Retention period	Fate
Training	Training information	<u> </u>	<u></u>
Driver training	Termination of employment	Termination date + 6 years	Destroy
Reporting	Date after action completed	5 years	Destroy
Support training	Termination of employment	Termination date + 6 years	Destroy
Training courses	Current	1 year	Destroy
Training plan	Date after action completed	2 years	Destroy
Workforce planning	Information on workforce pla	nning.	
Workforce development planning	Date of last action	5 years	Destroy
Job evaluation	Assessments of job processes	. May be broken down into sm	aller activities. For example,
	initial evaluation process and	appeals	-
Final report	Current	Retain permanently	Retain
Results of large scale job evaluation	Date evaluation finalised	5 years	Destroy
Working papers	Date evaluation finalised	5 years	Destroy
Administering employees - Employee files	Files for individual employees and date of birth, NI number		y have several identifiers, name
Counselling	Termination	6 years	Destroy
Absence monitoring		Destroy - 3 years from end of current tax year	
Discipline - Documentation relating to the discipline of employees.	Termination	6 years	Destroy
Discipline - Final disciplinary warnings	Date of warning	18 months / 6 months after warning	Destroy
Discipline - No warning given	Date of decision not to proceed	Immediately	Destroy
Discipline - Oral disciplinary warnings	Date of warning	6 months	Destroy
Discipline - Disciplinary warnings involving children or vulnerable adults	Current	Keep on personnel file permanently	Destroy
Discipline - Written disciplinary	Date of warning	12 months	Destroy

Records type	Trigger	Retention period	Fate
warnings			

<u>ICT</u>

The function of planning, delivering, supporting and maintaining Information Technology (IT) and Communication system and service requirements across the Council

Records type	Trigger	Retention period	Fate
ICT System Development	The activities involved in developing ICT systems for the Council including undertaking feasibility studies and consultations, developing specification, identifying and evaluating development options, developing, or commissioning the development of, bespoke systems or sourcing commercial systems, installing, testing and commissioning systems, making controlled changes to systems to meet changing needs, decommissioning systems		
Initial development of and post- implementation changes to an ICT system.	Decommissioning of system	5 years	Review for business and historical value
Initial development of an ICT system which is not implemented.	Last action on development	5 years	Destroy
ICT Security Management	The activities involved in managing access to, and use of, the Council's ICT systems by staff and others including authorising and enabling user access, monitoring system usage to ensure compliance with legislative requirements and Council policies reporting, investigating and responding to system security breaches and incidents,; sanitising ICT hardware prior to disposal		
Security protocols for an ICT system.	Decommissioning of system	5 years	Destroy
Opening, maintenance and closure of a user account for an ICT system.	Closure of account	1 year	Destroy
Routine monitoring of access to, and use of, an ICT system.	End of current year	1 year	Destroy
Detection and investigation of security breaches of an ICT system, and action taken.	Last action on incident	3 years	Destroy

Records type	Trigger	Retention period	Fate
ICT Operations Management	The activities involved in operating the Council's ICT systems including monitoring system performance, system testing, reporting, investigating and resolving system faults, managing system data storage, including back archiving and deletion, maintaining software licences		
Routine monitoring and testing of an ICT system, and action taken to rectify problems and optimise performance.	End of current year	1 year	Destroy
Investigation of faults reported by users of an ICT system, and action taken to rectify problems.	Close of investigation	3 years	Destroy
Management of data in an ICT system, including the operation of routine data backup, archiving and deletion routines.	End of current year	1 year	Destroy
Maintenance of the software licence(s) for an ICT system.	Expiry/ Termination of licence	5 years	Destroy
Management of an ICT system - system file – handover documents, user guides, system support, technical and knowledgebase documentation	Decommissioning of system	5 years	Destroy
Removal / return of mobile ICT systems hardware & software from / to the Council's premises – register or log	Return of equipment	5 years	Destroy
Arrangements for the sanitisation and disposal of institutional ICT equipment –	Disposal of equipment	5 years	Destroy Record of disposals should be added to council asset disposal

Records type	Trigger	Retention period	Fate
disposal log			register - typically held by Finance
ICT User Training and Support	The activities involved in providing support to users of the Council's ICT systems including designing and delivering system user training; providing day-to-day support to users in response to requests		
Development of technical & application training and guidance for IT system users – (for administration of training and individual staff training records see HR RRS)	superseded	1 year	Destroy
Logging, investigation and resolution of user requests for technical and application support	Close of call	1 year	Review for business value

Information Management

The management of information resources and of access to information by the council - including Freedom of Information Act, client access to records, Environmental Information Regulations, and Data Protection Act

Records type	Trigger	Retention period	Fate
Access to information	Records demonstrating the provision of access to Council information in accordance to legislative requirements. Includes the activities involved in managing the Council's compliance with the Data Protection Act 1998, the Freedom of Information (Scotland) A 2002 and the Environmental Information (Scotland) Regulations 2004.		
Data Protection - record of subject access request processing	Completion of request	3 years	Destroy
Data Protection - record of subject access request processing where appeal made to UK Information Commissioner	Outcome of appeal	6 years	Destroy
Data protection - general compliance records (Files re. DP audit, general compliance, data breaches, security, training, etc)	Current year	3 years	Destroy
Data protection - Notification and changes	Current year	3 years	Destroy
Freedom of Information - processing of requests for information	Completion of request	3 years	Destroy
Freedom of Information - processing of requests for information where appeal	Outcome of appeal	6 years	Destroy

Records type	Trigger	Retention period	Fate
made to Scottish Information			
Commissioner			
Council Publication Scheme	Superceded	3 years	Review for historical value
Environment Information	Completion of request	3 years	Destroy
Regulations - processing of			
requests for information			
Environment Information	Outcome of appeal	6 years	Destroy
Regulations - processing of			
requests for information where			
appeal made to Scottish			
Information Commissioner			
Archives		vered under function 19 - Lo	eisure and culture
Knowledge management	Council information asset n	nanagement	
Contacts lists	Superceded	None	Destroy
Information asset lists	Superceded	2 years	Destroy
Geographic Information System (GIS)	Date of survey completion	5 years	Destroy
Records management	The activities involved in m	anaging the Council's busin	ess records.
Records surveys	Current	2 years	Destroy
Classification schemes	Current	Until superseded	Review for historical value
Forms development – Standard templates	Superceded	1 year	Sample for historical value
Image capture	Current	2 years	Destroy
Retention schedules	Current	2 years	Destroy
Lists of Records destroyed		Permanent	Retain
Records disposal certificated		Permanent	Destroy
Records retention issues log	Date of last action	6 years	Destroy
Registration	Statutory and non-statutor website)		RRS RRS (on Scottish Council on Archives nould be transferred to SBC Archives

Records type	Trigger	Retention period	Fate
	at disposal date or when business use is complete		

Legal services

Management of legal activities on behalf of the council as a corporate body

Records type	Trigger	Retention period	Fate
Advice	The process of providing legal advice on a point of law		
Advice to the public (Community legal advice)	Date superseded.	1 year /5 years	Destroy
Provision of legal advice (Case file)	Date file closed	5 years	Advice where expert opinion of counsel received is to be retained permanently. Review for historical value if a major precedent otherwise destroy.
Bylaws	Local bylaws.		
Enactment – Bylaws		Permanent.	Retain for historical value.
Enforcement – General papers relating to bylaw enforcement matters	Date matter concluded	2 years / 5 years	Destroy
Land and highways	Information on land and l	nighways.	
Acquisition – Road adoptions - land acquisitions and highways	Date file closed	5 years	Destroy
Disposal – Road adoptions - land dispersals and highways	Date file closed	5 years	Destroy
Land registration	Legal documentation relating to land charges, searches and title investigations.		
Land charges –	Date file closed	12 years	Destroy

Records type	Trigger	Retention period	Fate
Searches			
Land charges – Registers - land registration charges	Date file closed	10 years	Permanent
Litigation	The process of managing, unde local authority	ertaking or defending for	or against litigation on behalf of the
Anti-social behaviour cases (All papers relating to court case including all file papers and any productions.)	Date of expiration of court order/conclusion of any court action.	10 years	Destroy
Eviction actions (All papers relating to court case)	Date of court order/conclusion of any court action	10 years	Destroy
Adoption cases /Freeing for adoption, fostering; OR other cases involving children including child protection orders. (All papers relating to court case including all file papers and any productions.)	Date of order/decision or close of file	100 years	Destroy
Employment tribunal. (All papers.)	Date file closed.	10 years	Destroy
Mental health. (All papers.)	Date file closed (or death if indefinite guardianship).	10 years	Destroy
Any other civil action. (All papers relating to court action.)	Date of expiration of court order/conclusion of any court action.	10 years	Destroy
Commercial - Case files (not relating to contracts)	Date of last action	5 years	Review major litigation cases for historical value, otherwise destroy.
Criminal - Case files	Date of last action	5 years	Review major litigation cases for historical value, otherwise

Records type	Trigger	Retention period	Fate
			destroy.
Debt recovery – Simple debt collection actions	Date of court action if dismissed OR payment in full of any decree (last instalment of payment plan).	1 year or 5 years	Destroy
Precedent cases - Records documenting the conduct of litigation involving the Council, where a legal precedent was established	Date case closed	Permanent	Transfer to Archives
Management of legal activities	Activities relating to the execu	ition of legal duties	
Archive deposits		ong term deposit where ownership archive collections should be retai e-distribution or disposal	
Agreements - Concordat. Process of agreeing terms between organisations - this does not include contractual agreements.	Date agreement expires or is terminated	6 years	Destroy Any agreement recorded in the registers or the books of Council and Session should be retained indefinitely as it will appear in any searches made in these registers. The correspondence file associated with such agreements can be destroyed as suggested
Conveyancing files and (covering the process of changing ownership of land or property).	Date file closed	10 years	Destroy
Deeds (and any documents required along with deeds).	Date file closed	Permanent	Retain

Records type	Trigger	Retention period	Fate
Land charges	Date file closed	10 years	Destroy
Purchase (open market). (correspondence, tax certificates, missives, letters of obligation)	Date file closed	5 years	Destroy (unless unusually complicated then retain until property disposed of)
Compulsory purchase - Authorisations, Deeds etc.	Date property disposed of.	Deeds are transferred with the sale. General papers retain 5 years	Will be required in future transactions for that property
Compulsory purchase - Correspondence and other papers including GVD.	Date of order	Permanent	Retain
Sale or disposal -Titles and plans	Titles kept permanently.	Permanent	Retain
Sale or disposal - Correspondence and other papers.	Date of sale	5 years	Destroy
Servitudes and wayleaves	Deeds, titles and plans to be retained permanently.	Deeds granted kept permanently.	Retain
Servitudes and wayleaves - Correspondence and other papers	Date of grant of deed.	5 years	Destroy
Copyright	Date superseded.	Nil	Destroy
Trusts	Date superseded.	10 years	Destroy
Planning controls	Activities relating to the exe	cution of legal duties in relation	to planning.
Certificate of Lawful Use or Development – Certificate	Date of agreement period expires.	5 years	Review
Certificate of Lawful Use or Development – Other documentation	Date of certificate.	20 years	Destroy

Management

The management of corporate activities including policies and procedures

Records type	Trigger	Retention period	Fate
Ceremonial	Management of ceremonial events; The activities involved in planning and co-ordinating civic events. Civic events includes: civic ceremonies; civic hospitality events; official visits to the Council. Also includes the activities involved in arranging for the Council to be officially represented at events, ceremonies etc. other than those which the Council organises. Activities include: making arrangements for transport, accommodation, catering, media coverage and other arrangements appropriate to the event		
Formal record of a civic event or an official visit to the Council (Visitors book, photographs, video and audio recordings, programme, text of speeches delivered, press cuttings, commemorative gifts)		Permanent	Retain Retain one set of records only
Records documenting the planning of a civic event and/or official visit to the Council	Date of last action	3 years	Destroy
Formal record of official Council representation at events, ceremonies etc. other than those which the Council organises (photographs, video and audio recordings, programme, text of speeches delivered, press cuttings)	Date of last action	3 years	Review for archival value
Records documenting the planning of official Council representation at events, ceremonies etc. other than	Date of last action	3 years	Destroy

Records type	Trigger	Retention period	Fate
those which the Council organises.			
Communication support	Supporting communication translation, Mail processing	with and around the Counci g, Publication, Staff commun	l. Includes: interpreting and ications
Language translation services	, , , , ,	Superceded	Destroy
Mail processing	Current	3 years	Destroy
Publications - major publications		Permanent	Retain Retain one copy only
Publications - minor publications	Date published	3 years	Sample for archival value Retain one copy only
Publications - preparatory records	Conclusion of campaign	1 year	Destroy
Staff communications	Administrative use ends	3 years	Destroy
Corporate communication		ntral government and other ${\mathfrak l}$	es including the media, other local public sector bodies - for purposes of
Campaigns - final outputs	Conclusion of campaign	3 years	Sample for archival value
Campaigns - preparatory records	Conclusion of campaign	1 year	Destroy
Corporate identity and branding - artwork		Permanent	Retain
Corporate identity and branding - preparatory records	Current	1 year	Destroy
Marketing materials - final outputs	Superceded	3 years	Sample for archival value
Marketing materials - preparatory records	Approval of final outputs	1 year	Destroy
Communications with other public sector organisations	Last action	3 years	Review for archival and re-use value
Consultations - Council responses to external consultations	Last action	3 years	Review for ongoing value
Consultations - Council consultation of external organisations - Final outputs	Publication date	5 years	Review for ongoing value
Consultations - Council	Completion of	3 years	Review for ongoing value

Records type	Trigger	Retention period	Fate
consultation of external organisations - preparatory records - Records documenting the design of a consultation/survey.	survey/consultation		
Consultations - Council consultation of external organisations – Records documenting the administration of a consultation/survey	Completion of survey/consultation	1 year	Destroy
Consultations - Council consultation of external organisations – Records documenting a response from another organisation to a consultation/survey	Completion of survey/consultation	1 year	Destroy
Consultations - Council consultation of external organisations – Records documenting the analysis of responses to a consultation/survey.	Completion of survey/consultation	3 years	Destroy
Media relations records - final outputs	Publication/release date	5 years	Review for archival and re-use value
Media relations records - preparatory records	Last action	1 year	Review for archival and re-use value
Media relations records - Media liaison	Date of last action	5 years	Review for archival and re-use value
Media relations records - media coverage	Current	5 years	Review for Archives
Customer satisfaction surveys -	Completion of survey	3 years	Review of ongoing value /

Records type	Trigger	Retention period	Fate
survey design			Review for Archives
Customer satisfaction surveys - individual responses	Completion of analysis of responses	None	Destroy
Customer satisfaction surveys - analysis	Completion of survey	5 years	Review for archival and re-use value
Public relations - Statistics, trends and customer satisfaction data	Current	5 years	Review for archival value
Enquiries and complaints	Processing of enquiries and See also: 17 - Information mar		
Comments and enquiries - case files	Last action on comments	1 year	Destroy
Comments and enquiries - analysis	Current	3 years	Review for archival and re-use value
Complaints - case file	Last action on complaint	5 years	Destroy
Complaints - analysis	Current	5 years	Review for archival and re-use value
Complaints - register	Current	10 years	Destroy
External audits	Refer to retention schedule	of specific function that is b	peing audited
Preparing business	Includes Meetings, Officer re	epresentation and Partners	hip and agency working
Records documenting the Council's membership of a local government organisation.	Termination of membership	3 years	Destroy
Records documenting the Council's representation in the work of a local government organisation.	Termination of membership	5 years	Review for archival and re-use value
Project Management	Start up, Initiation and delivery, Closure, Governance See also – 12 –Finance RRS on Scottish Council on Archives website		
Projects funded by the Council - major records Business case and proposal,	Project close	25 years	Review for archival and re-use value

Records type	Trigger	Retention period	Fate
Project plan, lessons learnt report, assessments, reviews - final versions and key drafts			
Projects funded by the Council - preparatory records minor drafts, correspondence, copies of financial and contractual records	Project close	6 years	Review for archival and re-use value
Projects - funded through European and other external funds All documentation relating to the project - specifications, plans, reports, correspondence, consultations etc, feasibility studies, copies of financial documents	Project close	Retention and Disposal depends on the length of funding programme and type of projects. Decision will be taken on a case-by-case basis. Grant offer may stipulate length of retention.	Review for archival and re-use value
			_
Quality and performance	-	value reviews, Inspections, Proce	
Assessments for accreditation, e.g. Chartermark, IIP	Assessment completed	5 years	Destroy
Performance monitoring and review of quality, efficiency, or performance of a local authority service or unit - major records	Approval of review report	5 years	Destroy
Performance monitoring and review of quality, efficiency, or performance of a local authority service or unit - preparatory records	Approval of review report	1 year	Destroy
Inspections - external inspections received in relation to corporate or	Date of inspection report	5 years	Destroy

Records type	Trigger	Retention period	Fate
service specific performance management indicators (PFI)			
Process maps	When superceded or obsolete	3 years	Destroy
Statutory returns	Information passed on to cer	itral government as part o	f statutory requirements
Reports to government – Outputs Final version of submitted report	Date of return	5 years	Destroy
Reports to government - preparatory records	Current	2 years	Destroy
Strategic planning	The planning of a business op initiatives, Organisational str		
Corporate initiatives	End of initiative	5 years	Review for re-use and archival value
Records documenting the preparation of business for consideration by the Council's strategic management group/ Senior Management Team, and the record of discussion and decisions (Agenda, reports/papers for consideration, minutes) Council Corporate Plan. Strategic service plan - including		Permanent Permanent Permanent	Retain Retain Retain Retain
significant records documenting policy development			
Operational service plan	Superceded	3 years	Destroy
Organisational structure	Superceded	1 year	Sample for archival value
Corporate policies - master records		Permanent	Retain
Corporate policies - Departmental/service copies	Superceded	None	Destroy
Corporate policies - preparatory records	Authorisation of policy	1 year	

Records type	Trigger	Retention period	Fate
Service specific policies and procedures	Superceded	2 years	Sample for archival value
Policy consultation - major policies	Consultation completed	5 years	Destroy
Policy consultation - minor policies	Consultation completed	1 year	Destroy

Procurement

Management of processes involved in arranging, tendering, managing contracts and other purchasing of the organisation

Records type	Trigger	Retention period	Fate
Contracting	Documentation relating to contracts including monitoring supplier performance and taking action to deal with unsatisfactory performance; negotiating revisions and extensions to contracts. Also includes activities involved in supplier evaluation, purchasing		
Supplier evaluation criteria records	Superceded	5 years	Destroy
Invitations to prospective suppliers to contract with the Council	Date of invitation to contract issued for current suppliers	3 years	Destroy
Evaluations of applications from prospective suppliers & notification of the outcome: contracted suppliers	End of approval	3 years	Destroy
Evaluations of applications from prospective suppliers & notification of the outcome: rejected supplier	Date unsuccessful notice issued	1 year	Destroy
Supplier lists or databases	When superceded	None	Destroy
Contract management files - ordinary contracts - Including contract award letters and agreements, post-tender negotiations, service level agreements, compliance reports, performance reports, variations to contracts (revisions, extensions)	End of contract	5 years	Destroy
Records containing data on, and analyses of, performance against the plans for the implementation of the Council's procurement strategy	End of current financial year	5 years	Destroy

Records type	Trigger	Retention period	Fate
Records of purchasing authorisation limits	Superceded	1 year	Destroy
Internal authorisations for procurement	End of current financial year	1 year	Destroy
Purchase ordering records – Purchase orders; goods received notes	End of current financial year	5 years	Destroy
Market information	General information on pro	ducts that the authority	might consider purchasing.
Product evaluation	Current	None	Destroy
Product information	Current	None	Destroy
Tendering	The activities involved in t work or services above a p accordance with Council p	redetermined value, or	
Initial proposal	End of contract	5 years	Destroy
Contract award reports (OJEU)	End of contract	5 years	Destroy
Issue of Invitations to Tender and handling of incoming tenders records	Award of contract	1 year	Destroy
Tender evaluation, negotiation and notification records Unsuccessful tenders	Award of contract	1 year	Destroy
Tender evaluation, negotiation and notification records Successful tenders	End of contract	5 years	Destroy
Tender evaluation, negotiation and notification records Successful tenders Contracts under Seal	End of contract	20 years	Destroy
Statistical reports to Scottish Executive on contracts awarded	Date of creation	3 years	Destroy

Registrars

The registration of births, deaths and marriages and certain functions of the coroner

Records type	Trigger	Retention period	Fate
Marriage services	Information relating to marriage services		
Records documenting the registration of marriages – Approved wedding premises	End of current year.	1 year	Destroy
Marriage Schedule	Date of completion of examination by General Register Office for Scotland	Permanent	Transfer to General Register Office for Scotland
Register of Corrections to Register of Marriages	Date of completion of examination by General Register Office for Scotland	Permanent	Transfer to General Register Office for Scotland
Register of Marriages	Date of completion of examination by General Register Office for Scotland	Permanent	Transfer to General Register Office for Scotland
Marriage Notice (Form M10) (Records provided by an informant registering a marriage)	End of current year.	3 years	Destroy
List of intended marriages	End of current year.	3 months	Destroy
Records documenting the development of general information about civil marriage ceremonies.	Until superseded.		Destroy
Records documenting the handling of a general enquiry about civil marriage ceremonies.	End of current year.	1 year	Destroy
Records documenting communications with the	End of current year.	5 years	Destroy

Records type	Trigger	Retention period	Fate
General Register Office for Scotland about civil marriage ceremony.			
Records documenting arrangements for, and the conduct of, a civil marriage ceremony.	End of current year.	3 years	Destroy
Registration of births, marriages and deaths	Registration of significar	nt life events.	
Communications from the General Register Office for Scotland setting out policy and guidance to Registrars.	Date superseded.	Nil	Destroy
Communications with the General Register Office for Scotland about registration issues	End of current year.	5 years	Destroy
Records documenting the conduct and outcomes of annual visits by the District Examiner from the General Register Office for Scotland.	End of current year.	5 years	Destroy
Certificates	Date of last action.	5 years	Destroy
Certificate copy applications	End of current year	1 year	Destroy
Marriage and civil partnership notices	Date of last action.	2 years	Destroy
Treasure trove	Information on treasure	trove	
Inquests on remains found in treasure trove	Date of last action.	2 years	Destroy
Citizenship ceremonies			
Records documenting the	Until superseded.	Nil	Destroy

Records type	Trigger	Retention period	Fate
development of general information about citizenship ceremonies.			
Records documenting the handling of a general enquiry about citizenship ceremonies.	End of current year.	1 year	Destroy
Records documenting communications with the Home Office about on general matters relating to the conduct of citizenship ceremonies.	End of current year.	5 years	Review for ongoing value
Records documenting arrangements for, and the conduct of, a citizenship ceremony.	End of current year.	3 years	Destroy

Risk Management

The activities involved in anticipating incidents or events that would disrupt Council operations or services and developing incident response and recovery plans including testing response and recovery plans

Records type	Trigger	Retention period	Fate	
Claims	Claims handling against the council Note: retention period begins when all obligations and entitlements are at an end. This is because, for example, claims involving minors, even where settled, can still be reopened by the minor after they reach the age of 16. From 16 they then have 3 years within which to intimate a claim. Claims relating to subsidence or tree roots may be left open for 6 years by insurers after a file has been closed. If you destroy at closure of a file rather than on completion of business/entitlement you may lose the ability to defend the Council's position			
Claims processing	Date all obligations and entitlements concluded	5 years	Destroy	
Insuring against loss	Insuring against loss			
Insurance policy document	Date all obligations and entitlements concluded.	5 years or Permanent	Destroy or Permanent	
Certificate of insurance	Date all obligations and entitlements concluded.	5 years or Permanent	Destroy	
Certificate of insurance: employers' liability insurance.	Date all obligations and entitlements concluded.	40 years or Permanent	Destroy or Permanent	
Policy and tender renewal documents.	Date policy renewed	5 years	Destroy	
Summary arrangements	Date superseded	Permanent - offer to archivist	Review for historical value	
Risk management and business continuity	Business continuity in the event of a disaster or unforeseen event. Includes disaster recovery and business resilience plans.			
Business continuity planning- approved plans	Date superseded	1 year	Destroy	
Education- campaigns	Date superseded	1 year	Destroy	
Business continuity plan - final approved version	Date superseded	5 years	Retain for historical value	

Records type	Trigger	Retention period	Fate
Business continuity plan - training programme development	Date superseded	5 years	Review for historical value
Business continuity - training programme delivery	Date superseded	1 year	Destroy
Emergency response records.	Date of last action.	5 years	Review for historical value
Risk register - assessment of the risk of an emergency occurring which would affect the Council's ability to carry out its functions	Date superseded	5 years	Review for historical value
Valuations	Date superseded	5 years	Review for historical value