

Customer toilet reopening checklist

Item	Action / Comments
Risk assessment	
Public toilet provision must be included in your Covid-19 risk assessment.	<input type="checkbox"/> <input type="checkbox"/>
Social distancing:	
<p><u>You MUST take all reasonable measures to:</u></p> <ul style="list-style-type: none"> • Ensure 2m distancing between all persons (staff and customers) within the toilets • Ensure a suitable maximum number of persons are permitted in the toilets (to facilitate 2m distancing) • Ensure 2m distancing between persons waiting outside to enter the toilets 	
<p><i>Things to consider:</i></p> <ul style="list-style-type: none"> • <i>Means to restrict numbers</i> • <i>Signage reminding customers to maintain 2m social distancing</i> • <i>Closure of some toilet stalls and urinal facilities to aid distancing</i> • <i>Opening any additional facilities (eg disabled, baby change) to assist distancing controls</i> • <i>Display hand wash poster reminding customers to wash for at least 20 secs. Effective hand washing is a known control for Covid-19</i> • <i>Guidance suggests hand driers can disperse the virus in the air. We recommend disabling hand driers and providing disposable paper towels where possible</i> • <i>Replenish liquid soap & paper hand towels as necessary</i> • <i>Designated entry and exit routes to indoor toilets where possible</i> 	<input type="checkbox"/> <input type="checkbox"/>

Cleaning & disinfection	
<p>An enhanced more frequent cleaning and monitoring schedule should be designed and implemented. It is advisable to keep a written record. Staff must be trained to implement the schedule and be provided with suitable PPE.</p> <p><i>Remember to include touch surfaces (door handles, taps, flush, soap dispensers etc)</i></p>	

Additional measures	
Provide hand sanitiser on entrance/exit to the toilet facilities. Include clear signage that this is not to replace thorough hand washing	
Increase ventilation where you can. For example leave external windows open and switch on any extraction	
Drivers delivering to your premises are entitled (under Health and Safety legislation) to be afforded use of the premises toilet facilities	
It may be that your customers wish to wash their hands more frequently without visiting the toilet facilities. A separate handwashing facility might be a consideration.	
Consider requiring customers to wear face coverings whilst using the toilet facilities	
Signage to advise customers to use a paper towel to turn off taps and operate door handles once hands have been washed	
Use non lidded or foot operated bins in order to reduce hand contact points	
Double bag waste bins	