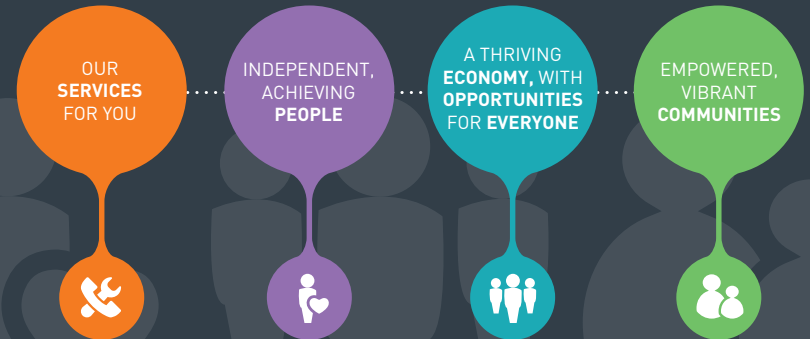


# OUR PLAN for 2018-2023 and your part in it

HIGHLIGHTS DURING 2018-19 APRIL 2018 to MARCH 2019



## fitfor2024

### FIT FOR 2024 LAUNCHES

Scottish Borders Council has launched a large scale programme of transformation to ensure it is in the best shape to meet future challenges.

The 'Fit for 2024' programme is aimed at making the Council more adaptable, efficient and effective, and will see a series of projects and initiatives established to fundamentally redesign the Council's structure and business processes over the next five years.

You can read more about **FIT FOR 2024** on page 3.

### 2018 ANNUAL PARTICIPATION MEASURE

The latest Annual Participation Measure has revealed that 92.8% of 16-19 year olds in the Scottish Borders are participating in education, training or employment. This compares to a national figure of 91.8%.

Skills Development Scotland (SDS) has worked with the Scottish Government to develop the Participation Measure.

The purpose of the Participation Measure is to identify what young people 16-19 are doing, to inform policy, planning and service delivery and determine the impact of the Scottish Government's Opportunities for All commitment. The Participation Measure covers all those aged 16 to 19, not just the school leavers.



### INSPIRE LEARNING PROGRAMME

In February 2019, Scottish Borders Council announced an investment of £16million over a ten year period in a world-class digital learning environment in Scottish Borders schools starting in 2019/20.

The 'Inspire Learning' programme will transform learning and teaching across the Borders for the benefit of all children and young people and teachers. It aims to:

- raise attainment
- support equity and inclusion
- prepare young people for a digital future

The programme is a key part of our Digital Learning Strategy and supports the requirements as set out in the Scottish Government's national strategy for education, which now places Digital Learning as a priority for schools and a core skill across learning.

The programme will be rolled out from 2019/20, and is expected to take around two years to fully implement.

### SCOTTISH BORDERS 2018 | 4,685 | 16-19 YEAR OLDS

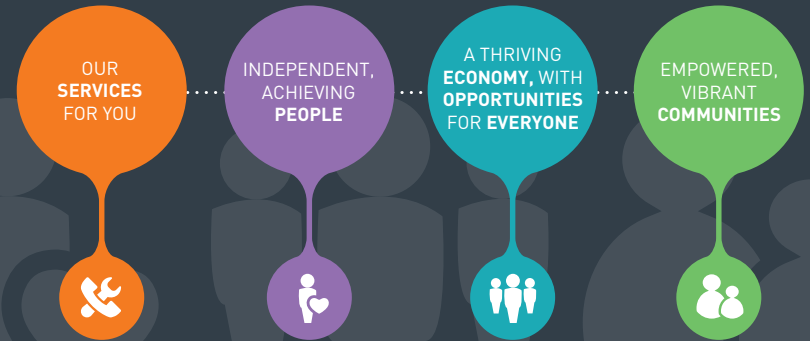
<b>92.8%</b> (SCOT 91.8%) participating in education, training or employment	<b>2.2%</b> (SCOT 3.4%) were not participating	<b>5.0%</b> (SCOT 4.7%) with an unconfirmed status
<ul style="list-style-type: none"> <li>• 72.6% in Education</li> <li>• 18.5% in Employment</li> <li>• 1.7% in Training &amp; Personal Development</li> </ul>	<ul style="list-style-type: none"> <li>• 0.9% Unemployed Seeking</li> <li>• 1.3% Unemployed Not Seeking</li> </ul>	

### SCOTTISH BORDERS 2017

<b>92.5%</b> participating	<b>3.0%</b> not participating	<b>4.5%</b> unconfirmed
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# OUR PLAN for 2018-2023 and your part in it

HIGHLIGHTS DURING 2018-19 APRIL 2018 to MARCH 2019




## Borderlands Inclusive Growth Deal

### THE BORDERLANDS INCLUSIVE GROWTH DEAL

The Borderlands Inclusive Growth Deal is currently being discussed with the UK and Scottish governments by the Borderlands Partnership. It comprises 5 projects & 6 programmes that have the potential to deliver benefits across the Borderlands area. The projects include establishing the feasibility of extending the Borders Railway from Carlisle to Tweedbank; and a Mountain Bike Innovation Centre in the Scottish Borders. The programmes are focused on Energy, Digital Connectivity, Place, Destination, Business Infrastructure and Learning & Skills.

The Borderlands Partnership is a unique collaboration that brings together the five cross-border local authorities -

Carlisle City Council, Cumbria County Council, Dumfries and Galloway Council, Northumberland County Council and Scottish Borders Council.

There has been a positive collective will from both Governments and the Partnership over the past two years in order to get to this stage of the process, with both Governments recently announcing a potential joint funding package of £345M for the Deal. The Borderlands Deal will complement the activities being delivered through the Edinburgh and South East Scotland City Region Deal and the South of Scotland Economic Partnership, and the upcoming establishment of South of Scotland Enterprise.

## LOCALITIES BID FUND *your money your choice*



### LOCALITIES BID FUND ROUND 2

Following 90 applications coming in for the second round of the Localities Bid Fund there are now 75 organisations going forward to the public vote in May/June 2019.



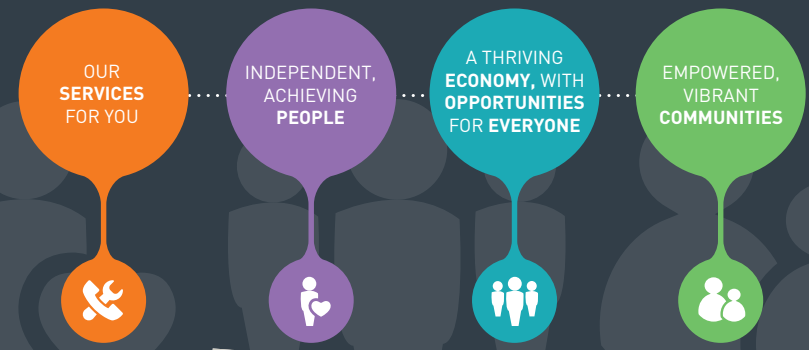
To be eligible to vote for a project you must live in the Borders and be aged 16 years and over. Residents will be able to vote online, at a voting event or by post.

Each voter will have a mandatory number of votes to cast - the number of mandatory votes determined by the number of projects in the area.

Further details available on [www.scotborders.gov.uk/localitiesbidfund](http://www.scotborders.gov.uk/localitiesbidfund)

# CHANGE AND IMPROVEMENT

HIGHLIGHTS DURING 2018-19 APRIL 2018 to MARCH 2019  
Programmes & projects that will impact on performance



## FIT FOR 2024

Fit for 2024, the Council's new Transformation Programme was agreed by Council on 28th February this year. Characterised as 'the next generation' of transformation, the programme aims to fundamentally reshape the Council, from our engagement with our citizens and communities to the way we go about our business.

The purpose is to deliver a Council that is adaptable, efficient and effective, and capable of not only meeting the challenges ahead, but of fully optimising outcomes for the citizens and communities for which it is responsible.

The new programme builds on the Council's strong record over the last decade in delivering transformation to support service improvement and achieve significant financial savings.

However, Fit for 2024 recognises that the challenges ahead represent something (in terms of scale and nature) beyond anything the Council has been required to respond to before now.

**FIT FOR 2024** is built around 7 inter-connected areas of focus:

- Service by service review and redesign
- Enhanced community engagement, participation and empowerment
- Best use of physical assets – including reducing the Council estate
- Investment in well planned and designed Digital Solutions
- Development of Workforce Skills, flexibility and working patterns
- Optimising partnership resources
- Process improvement and productivity

These arrangements are designed to deliver service improvements in a joined-up, permanent and sustainable way. Monitoring will continue to be provided to Executive through regular reporting.

Existing transformation projects and activities are incorporated within the new programme and a selection of highlights from the last year are reported in the following pages.



## OLDER PEOPLE'S STRATEGY

In the Borders it is predicted that the population aged over 65 years will increase significantly, whilst at the same time the working-age population will reduce. The aim of the Older People's Strategy is to ensure that, support is in the right place at the right time for our growing, ageing population.

Together with investment in social infrastructure and delivering service reform, the strategy will:

- Enable investment in existing homes.
- Increase the housing options of newly built houses including in the private and social rented sectors and also in specialist residential settings.
- Invest in extra care housing and other types of housing with on-site support.
- Invest in technology enabled care.
- Improve the availability of information and advice, including advice and assistance on moving home.



## DISCHARGE FROM HOSPITAL

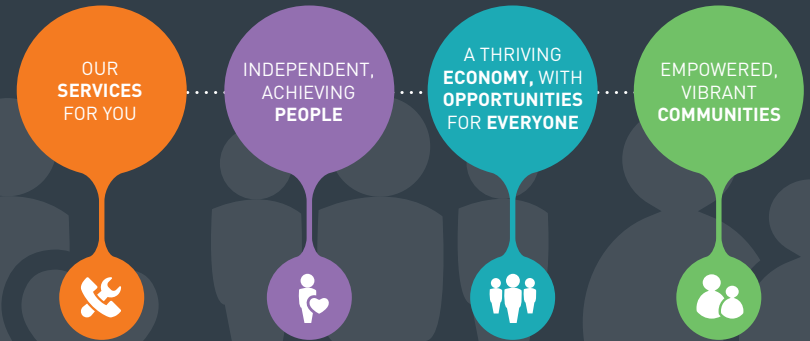
One focus of the Health & Social Care Partnership is to facilitate timely discharge of patients from an acute hospital setting to home or to a 'homely' setting. To enable this a number of initiatives have been progressed. These include:

- **Garden View (Tweedbank):** patients aged over 50, and who no longer require acute care, Garden View, where they receive up to two weeks of additional support to enable them return to their own homes.
- **Transitional Care (Galashiels):** patients no longer requiring acute care can receive up to 6 weeks rehabilitation and reablement support to enable them to retain independence and return home.
- **Hospital to Home:** is a district Nurse led model of care. It delivers reablement for patients in their own homes, following discharge from hospital.



# CHANGE AND IMPROVEMENT

HIGHLIGHTS DURING 2018-19 APRIL 2018 to MARCH 2019  
Programmes & projects that will impact on performance



## COMMUNITY CAPACITY BUILDING

In 2018/19 the CCB team have undertaken a range of work across Scottish Borders with the aim of actively, fostering and encouraging the development of resilience within communities to allow them to become stronger and more self-reliant through offering the right support at the right time. The focus is on developing activities identified by the local community and then working with them and partner organisations to turn ideas into reality. Some of the highlights of the last year are:

- A meals delivery/befriending service for older adults in Peebles
- Development of an information leaflet in Tweeddale for carers supporting individuals with Dementia
- An event in Duns to celebrate Silver Sunday which celebrates the value and knowledge older adults contribute to their local communities as well as helping to address loneliness and isolation amongst the older population
- Walking netball developed in Peebles & Eyemouth
- Tea dances in Duns & Hawick
- Success for Gala Walking Football team set up in 2015 who came second in the Scottish Walking Football league



In addition to the activities delivered in communities, over £100k in funding was secured for organisations either directly set up or supported by the team.

2018/19 also saw the introduction of Community Link Workers to the team. The aim of these roles is to support isolated older adults and also support ongoing transformation work. To date, people who were previously supported by the Ability Centre in Galashiels and Saltgreens Day Centre in Eyemouth have been supported to access alternative community resources. This process will continue over the coming financial year.

External evaluation of Community Capacity Building work so far suggests a social return on investment in the region of £10 for every £1 invested. This reflects the effectiveness of the staff team and the relatively high cost of older peoples' physical and mental ill health.

The external evaluation analysis also identified that the community development approach used by the team delivers better and more sustainable outcomes for individuals and communities.

## ENTERPRISE & SKILLS SOUTH OF SCOTLAND ECONOMIC PARTNERSHIP

### SOUTH OF SCOTLAND ENTERPRISE AGENCY

In order to prepare for the South of Scotland Enterprise Agency, the Scottish Government has set up the South of Scotland Economic Partnership (SoSEP) as an interim solution to ensure that the South of Scotland benefits from a new approach to economic development as soon as possible.

The South of Scotland Enterprise (SOSE) Bill was introduced in the Scottish Parliament on 24 October 2018 with the aim of ensuring that the new Agency is operational by 1 April 2020, subject to Parliamentary approval.

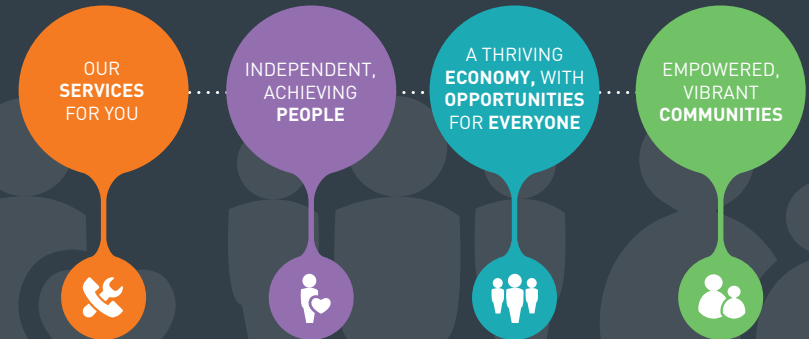
The Bill is being scrutinised by the Rural Economy and Connectivity Committee and during Stage 1 the Committee took evidence from the Council and a range of other stakeholders.

Stage 1 concluded with a debate which took place on 26 March 2019, when the Parliament unanimously agreed to the general principles of the South of Scotland Enterprise Bill.

The new Agency is expected to have a transformational impact on the delivery of economic development support in the South of Scotland and Scottish Borders, enabling new investments and new, more effective, partnerships with businesses, communities and the 3rd Sector.

# CHANGE AND IMPROVEMENT

HIGHLIGHTS DURING 2018-19 APRIL 2018 to MARCH 2019  
Programmes & projects that will impact on performance



## COMMUNITY FUND

Council have agreed to consolidate the existing community grants and funding into a single Scottish Borders Council Community Fund for 2019/20. The total Community Fund available for 2019/20 is £1.166M and is to be devolved to the five Area Partnerships. The allocation of funding for Villages Halls, Local Festivals and grants to Community Councils for 2019/20 will be on the same basis and with the same criteria as in 2018/19.

This will leave each Area Partnership to distribute the remaining funds, with at least the following available budget:



In addition there will be a Borders-wide fund of £35,000 allowing community groups/organisations to apply for projects that benefit the whole of the Scottish Borders.

The Community Fund opened on April 1 for applications, with non-constituted groups able to apply up to £5k; constituted groups able to apply up to £10k and in exceptional cases up to £30k.

Application form and guidance notes available at [www.scotborders.gov.uk/communitygrants](http://www.scotborders.gov.uk/communitygrants)



## POOL CARS AVAILABLE FOR COMMUNITY USE

An E-Car Community Car Club was launched on 22nd April building on the roll-out of 55 pool cars across the Borders.

Initially, 16 vehicles will be available for hire by members of the community out with normal office hours Mon-Thursday and over the weekend. The scheme aims to maximise the value of the pool car fleet and offset costs by generating income. The 16 cars can be hired from as little as one hour, through to several days at a time on a Pay-As-You-Go basis. The cars are initially available in Hawick(4), Galashiels(4), Peebles(2), Duns(2), Newtown St. Boswells(2), Kelso(1) and Eyemouth(1) with scope to expand if demand justifies.

Members of the public can sign-up to become an E-Car Club member at [www.ecarclub.co.uk/join](http://www.ecarclub.co.uk/join) and use the code WELCOMESB for free membership and 2 hours of free driving credit. The vehicles are available from £5.50 per hour and £45 per day. Mileage is unlimited and is charged at £0.15 per mile. The E-Car Club is a growing national scheme and members can access cars elsewhere in the UK and, in turn, vehicles will be available to E-Car Club members visiting the Borders.

Community Car Club usage and the associated income will be reported to Elected Members in future quarterly Executive Performance reports.



# OUR SERVICES FOR YOU

OUR PERFORMANCE DURING 2018-19 APRIL 2018 to MARCH 2019

PLANNING PERMISSION #  
LOCAL – NON HOUSEHOLDER 

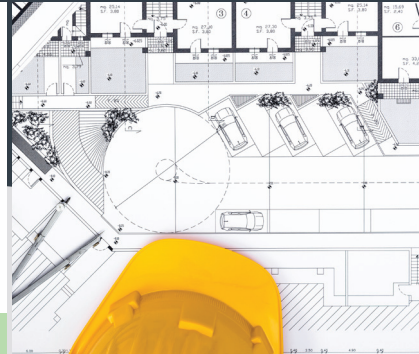
**8.1 weeks** – average time to determine **Local Developments - Non Householder** during Q2 2018/19

Up from 7.8 in Q2 17/18

PLANNING PERMISSION #  
LOCAL – HOUSEHOLDER 

**7.2 weeks** – average time to determine **Local Developments - Householder** during Q2 2018/19

Up from 6.8 in Q2 17/18



WASTE RECYCLING #  
HOUSEHOLD RECYCLING 


**38.17%** of our household waste on average, was recycled over the last 12 months

Down from 39.88% in 2017

WASTE RECYCLING #  
HOUSEHOLD 'OTHER' TREATMENT 

**0.33%** of our household waste required 'other' treatment, on average over the last 12 months

Down from 0.35% in 2017

ENERGY USE (26 key sites)  
ELECTRICITY 

**7,921,217 kilowatt hours** or Electricity used at a cost of **£0.975m**

Down from 8,395,393 Kwh in 2017/18  
Up from £0.920m in 2017/18

WASTE RECYCLING #  
HOUSEHOLD LANDFILLED 

**61.50%** of our household waste on average, was sent to Landfill over the last 12 months

Up from 59.76% in 2017

WASTE RECYCLING #  
COMMUNITY RECYCLING CENTRES 

**57.95%** of waste was recycled at SBC Community Recycling Centres, on average, over the last 12 months

Down from 58.54% in 2017

ENERGY USE (26 key sites)  
GAS 

**11,744,734 kilowatt hours** or Gas used at a cost of **£0.313m**

Down from 12,671,961 Kwh in 2017/18  
Up from £0.300m in 2017/18

## CONTEXT INDICATORS UPDATE OUR SERVICES FOR YOU

INDICATOR	2018/19	2017/18	CHANGE
Planning Applications	1,369	1,307	↑
Killed on Borders Roads#	11	7	↑
Seriously injured on Borders Roads#	65	54	↑
Capital Receipts Cumulative **	£1,444.2k	£380.3k	↑
Properties surplus	30 (03/19)	21 (03/18)	↑
Properties marketed	5 (03/19)	7 (03/18)	↓
Properties under offer	16 (03/19)	7 (03/18)	↑

KEY # 1 quarter lag \*\* Cumulative in year ↑ Increased ↓ Reduced








Context Indicators are indicators where Scottish Borders Council has indirect influence (e.g. crime figures) or can include the context within which the council is operating (e.g. employment rate)

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Correct at time of publication: 28 May 2019. # Performance indicators with a quarter lag in data.



# OUR SERVICES FOR YOU

OUR PERFORMANCE DURING 2018-19 APRIL 2018 to MARCH 2019

<p><b>WELFARE BENEFITS</b></p> <p><b>1,329</b> people contacted us for <b>Welfare Benefits</b> advice receiving over <b>£4.537m</b> in <b>additional benefits</b></p> <p>No direct comparison in 17/18</p>	<p><b>HOUSING BENEFIT – NEW CLAIMS</b> </p> <p><b>24.20</b> days – average time to process <b>New Claims</b></p> <p>Down from 29.11 days in 17/18</p>	<p><b>HOUSING BENEFIT – CHANGE EVENTS</b> </p> <p><b>6.51</b> days – average time to process <b>Change Events</b></p> <p>Down from 7.06 days in 17/18</p>
<p><b>CUSTOMER CALLS</b> </p> <p><b>94,086</b> phone interactions were <b>logged</b> by our Contact Centres</p> <p>Down from 100,491 in 17/18</p>	<p><b>COUNCIL TAX</b></p> <p><b>96.84%</b> of Council Tax due was <b>collected</b></p> <p>Up from 96.81% in 17/18</p>	<p><b>FREEDOM OF INFORMATION REQUESTS (FOI)</b> </p> <p><b>85.8%</b> of FOI requests were <b>completed on time</b></p> <p>Down from 93.3% in 17/18</p>
<p><b>CUSTOMER COMPLAINTS STAGE ONE</b> </p> <p>Our <b>average response times</b> for <b>complaints</b> was <b>4.69</b> days at <b>stage one</b></p> <p>Up from 4.0 days in 17/18</p>	<p><b>CUSTOMER COMPLAINTS STAGE TWO</b> </p> <p>Our <b>average response times</b> for <b>complaints</b> was <b>18.4</b> days at <b>stage two</b></p> <p>Up from 17.7 days in 17/18</p>	<p><b>CUSTOMER COMPLAINTS ESCALATED COMPLAINTS</b> </p> <p>Our <b>average response times</b> for <b>escalated complaints</b> was <b>14.67</b> days</p> <p>Down from 18.0 days in 17/18</p>
<p>We <b>closed 85.3%</b> of <b>complaints</b> at <b>stage one</b> within <b>5 working days</b></p> <p>Down from 86.4% in 17/18</p>	<p>We <b>closed 73.2%</b> of <b>complaints</b> at <b>stage two</b> within <b>20 working days</b></p> <p>Up from 67.4% in 17/18</p>	<p>We <b>closed 78.8%</b> of <b>escalated complaints</b> within <b>20 working days</b></p> <p>Up from 53.8% in 17/18</p>

## CONTEXT INDICATORS UPDATE OUR SERVICES FOR YOU

INDICATOR	2018/19	2017/18	CHANGE
Face to Face Interactions (CRM) by Customer Services	58,507	62,432	↓
Total logged customer contact with SBC	162,223	169,326	↓
Complaints Closed	699	691	↑
FOIs requests received	1,418	1,279	↑
Facebook Engagements	259,606	368,236	↓
Twitter Engagements	33,171	120,805	↓

**KEY** # 1 quarter lag \*\* Cumulative in year ↑ Increased ↓ Reduced










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# INDEPENDENT, ACHIEVING PEOPLE

## OUR PERFORMANCE DURING 2018-19 APRIL 2018 to MARCH 2019

<p><b>SCHOOL ATTENDANCE PRIMARY SCHOOLS</b> </p> <p><b>95.3%</b> of pupils attended their <b>primary school</b> (avg. of mthly attendance)</p> <p>Down from 95.4% in 17/18</p>	<p><b>SCHOOL EXCLUSIONS PRIMARY SCHOOLS</b> </p> <p><b>29</b> exclusions from <b>primary school</b></p> <p>Down from 49 in 17/18</p>	<p><b>LOOKED AFTER CHILDREN AGED 12+</b> </p> <p><b>70%</b> of looked after children (aged 12+) in a <b>community family based placement</b> (end of Mar-19)</p> <p>Down from 71% at end of 17/18</p>
<p><b>SCHOOL ATTENDANCE SECONDARY SCHOOLS</b> </p> <p><b>91.2%</b> of pupils attended their <b>secondary school</b> (avg. of mthly attendance)</p> <p>Up from 91.1% in 17/18</p>	<p><b>SCHOOL EXCLUSIONS SECONDARY SCHOOLS</b> </p> <p><b>236</b> exclusions from <b>secondary school</b></p> <p>Up from 166 in 17/18</p>	<p><b>LOOKED AFTER CHILDREN ALL AGES</b> </p> <p><b>84%</b> of looked after children (all ages) in a <b>community family based placement</b> (end of Mar-19)</p> <p>In line with 84% at end of 17/18</p>
<p><b>SCHOOL ATTENDANCE OVERALL</b> </p> <p><b>93.2%</b> of pupils attended <b>school overall</b> (avg. of mthly attendance)</p> <p>Down from 93.3% in 17/18</p>	<p><b>SCHOOL EXCLUSIONS OVERALL</b> </p> <p><b>265</b> exclusions from <b>primary and secondary schools</b></p> <p>Up from 215 in 17/18</p>	<p><b>2018 PARTICIPATION MEASURE</b> </p> <p><b>92.8%</b> of <b>16-19 year olds</b> participated in <b>education, training or employment</b></p> <p>Up from 92.5% in 2017</p>

### CONTEXT INDICATORS UPDATE INDEPENDENT, ACHIEVING PEOPLE

INDICATOR	2018/19	2017/18	CHANGE
Schools/Nurseries inspections	15	1	↑
Looked After Children	202 (03/19)	224 (03/18)	↓
Inter-agency Referral Discussions - child	590	559	↑
Child Protection Register	46 (03/19)	42 (03/18)	↑
New Modern Apprentices employed this year	33	n/a	n/a
Modern Apprentices securing employment with SBC after MA	11	n/a	n/a
Number of Current Modern Apprentices	34 (03/19)	30 (03/18)	↑

**KEY** # 1 quarter lag \*\* Cumulative in year ↑ Increased ↓ Reduced

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 Correct at time of publication: 28 May 2019. # Performance indicators with a quarter lag in data.





# INDEPENDENT, ACHIEVING PEOPLE

## OUR PERFORMANCE DURING 2018-19 APRIL 2018 to MARCH 2019

**SOCIAL CARE CARE AT HOME** 

**78%** of adults (aged 65yrs+) received care at home compared to a care home/residential setting (end Mar-19)

In line with 78% at end of 17/18

**MEDIATION SERVICE**

**93.3%** of cases showing agreement or improvement after mediation (end Mar-19)


Up from 87.7% at end of 17/18




**SOCIAL CARE SELF DIRECTED SUPPORT**

**85.2%** of adults are using the Self Directed Support approach (end Mar-19)

Up from 77.6% in 17/18

**BED DAYS ASSOCIATED WITH EMERGENCY ADMISSIONS #** 

**868** bed days associated with emergency admissions, aged 75+ (rate per 1000 population) (Q3 2018/19)

**DELAYED DISCHARGES FROM HOSPITAL #** 

**227** bed days associated with delayed discharges in residents aged 75+ (rate per 1000 population) (Q3 2018/19)

**SOCIAL CARE NEW SERVICE USERS**

**93%** of new service users received a service within 6 weeks of assessment (end Mar-19)

In line with 93% at end of 17/18



### CONTEXT INDICATORS UPDATE INDEPENDENT, ACHIEVING PEOPLE

INDICATOR	2018/19	2017/18	CHANGE
Adult self-directed care per 1,000 pop	17.78 (03/19)	19.15 (03/18)	↓
Adult protection - Concerns	338	277	↑
Adult protection - Investigations	176	131	↑
Reported incidents of domestic abuse **	1,005	1,080	↓
Referrals To Domestic Abuse Services **	762	756	↑
ASB Incidents **	15,515	15,362	↑
ASB Early Interventions *	899	806	↑
Monitored for ASB **	1,561	1,688	↓
Referrals to mediation **	123	153	↓
Group 1-5 recorded crimes and offences **	3,704	3,404	↑

**KEY** # 1 quarter lag \*\* Cumulative in year ↑ Increased ↓ Reduced

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# A THRIVING ECONOMY, WITH OPPORTUNITIES FOR EVERYONE

OUR PERFORMANCE DURING 2018-19 APRIL 2018 to MARCH 2019

## CONTEXT INDICATORS UPDATE A THRIVING ECONOMY, WITH OPPORTUNITIES FOR EVERYONE


**BUSINESS GATEWAY  
NEW BUSINESSES**



**218** new businesses were created with our help

Down from 224 in 17/18

**INVOICES PAID**



**84%** of invoices, on average were paid within 30 days

Up from 78% in 17/18

**TOP CAPITAL PROJECTS**



Of the **top major projects** ongoing across the council (end Mar-19)

**18** are on target

In line with 18 in 17/18


**BUSINESS GATEWAY  
BUSINESSES SUPPORTED**



**1,497** businesses were supported

Up from 1,324 in 17/18

**OCCUPANCY RATES**



**88%** of industrial and commercial properties owned by the council were occupied (end Mar-19)

Down from 88.8% at end of 17/18

**1** is slightly behind target

Down from 3 in 17/18

**0** are not on target

In line with 0 in 17/18

**AFFORDABLE HOMES**



**191** additional homes were provided last year that were affordable to people in the Borders, based on our wages?

Up from 145 in 17/18



INDICATOR	2018/19	2017/18	CHANGE
16 - 64 Employment rate #	74.3% (Q3 18/19)	74.5% (Q3 17/18)	↓
16 - 64 Claimant Count	2.47% (Q4 18/19)	1.63% (Q4 17/18)	↑
18 - 24 Claimant Count	4.53% (Q4 18/19)	3.43% (Q4 17/18)	↑
SB Business Loan Fund - loans	1	8	↓
SB Business Loan Fund - loans £	£20.0k	£129.9k	↓
SB Business Fund - grants	19	33	↓
SB Business Fund - grants £	£57.1k	£100.9k	↓

**KEY** # 1 quarter lag \*\* Cumulative in year ↑ Increased ↓ Reduced

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Correct at time of publication: 28 May 2019. # Performance indicators with a quarter lag in data.



# EMPOWERED VIBRANT COMMUNITIES

OUR PERFORMANCE DURING 2018-19 APRIL 2018 to MARCH 2019

SCOTTISH BORDERS COUNCIL  
COMMUNITY ACTION TEAM  
(WITH POLICE SCOTLAND)

**335**  
hours of High Visibility  
foot patrols



**588.5**  
hours of mobile patrols



**884**  
parking tickets issued



**217**  
person Drug searches  
(35% positive) and



**65**  
premises Drug searches  
(80% positive)



**101**  
static road checks



**23**  
Road Traffic Fixed Penalties



**S** safer  
**B** communities  
partnership

## ASSET TRANSFER REQUESTS

**0** asset transfer requests were  
Received

Down from 4 in 17/18

**3** asset transfer requests were  
Agreed

Up from 0 in 17/18

**0** asset transfer requests were  
Refused

Down from 1 in 17/18

## COMMUNITY RESILIENCE SB ALERT REGISTRATIONS

**5,266** people were  
registered for SB Alert

Up from 5,163 in 17/18



## COMMUNITY PARTICIPATION

**6** participation requests were  
Received

Up from 1 in 17/18

**3** participation requests were  
Agreed

Up from 0 in 17/18

**2** participation requests were  
Refused

Up from 1 in 17/18

## COMMUNITY BENEFIT CLAUSES

**26** contracts awarded with  
community benefit clauses

Up from 21 in 17/18

## EMPLOYMENT AND SKILLS OPPORTUNITIES

**25** opportunities delivered as a  
result of community benefit clauses

Down from 28 in 17/18

## CONTEXT INDICATORS UPDATE EMPOWERED VIBRANT COMMUNITIES

INDICATOR	2018/19	2017/18	CHANGE
Active community resilience plans	47 (03/19)	42 (03/18)	↑
Progressing community resilience plans	6 (03/19)	12 (03/18)	↓
Community Grant – grants	38	35	↑
Community Grant – grants £	£140.9k	£104.8k	↑
Community Grant – total project cost £	£452.2k	£405.8k	↑
Quality of Life Fund – £ **	£102.4k	£110.5k	↓
Neighbourhood Small Schemes Fund – £ **	£176.7k	£151.8k	↑
Volunteer work with SBC	155 (Q4)	213 (Q4)	↓

KEY # 1 quarter lag \*\* Cumulative in year ↑ Increased ↓ Reduced

Context Indicators are indicators where Scottish Borders Council has indirect influence (e.g. crime figures) or can include the context within which the council is operating (e.g. employment rate)