

# 03

# PROVIDE HIGH QUALITY SUPPORT, CARE AND PROTECTION TO CHILDREN, YOUNG PEOPLE, ADULTS, FAMILIES, AND OLDER PEOPLE HOW ARE WE DOING? What Matters-So

# April 2017 – June 2017:

SELF-DIRECTED SU APPROACH 66% of adults are using th Directed Support ap (at end June 2017)	e <b>Self-</b>	DOMESTIC ABUSE 291 reported incidents o domestic abuse		CRIMES AND OFFEI 963 group 1-5 crimes an offences were record	d	WELFARE BENER SERVICE 597 people contacted of Benefits Service of £780k in addition	our <b>Welfare</b> eceiving <b>over</b>
SB (June '16)	31.2%	SB Q1 16/17	232	SB Q1 16/17	726	SB Q1 16/17	£1,969k

## What Matters-Scottish Borders Community Hub Initiative

This initiative offers advice and information for adults who are looking for ways to maintain independence in their own homes, helping to provide additional ways of accessing social care and health services. Residents will be able to attend booked appointments or drop-in sessions in their own communities and meet with a range of professional staff and trained volunteers to get advice about social care needs, general wellbeing and independence. Available in the Ettrick and Yarrow valleys and for those from social work waiting lists in Galashiels and Hawick, it is planned to extend to Eyemouth and Peebles by October 2017.



	support • independence	ce • joined-up care	• health • support	Independence	joined-up care • health •			
Our performance during Q1 2017/18 O								
	CARE AT HOME 777% of adults (aged 65yrs+) received care at home compared to a care home /residential setting (at end June 2017)	LOOKED AFTER CHILDREN 239 looked after and accommodated children (at end June 2017)	ADULT PROTECTION DURING Q1 2017/18 49 concerns were raised (up from 47 in Q1 16/17)	CHILD PROTECTION <b>119</b> inter-agency discussions (Initial Referrals Discussions) concerning the safety of a child held	ASSETS AND RESOURCES			
	(above our target of 70%)	(down from 251 at the end of Mar '17)	21	(down from 126 in Q1 16/17)				
	NEW SERVICE USERS <b>100%</b> of <b>new service users</b> received a service <b>within 6 weeks of</b> <b>assessment</b> (at end June 2017)	<b>85%</b> of <b>looked after children</b> (across all ages) were <b>living within</b> <b>a community family-based</b> <b>placement</b> (at end June 2017)	<pre> investigations were carried out (down from 27 in Q1 16/17)</pre>	<b>37</b> children on the Child Protection Register (at end June 2017)	WORKFORCE WORKFORCE			
	(in line with March 2017)	(down from 87% at end of March 17)	(up from 3 in Q1 16/17)	(down from 54 at end of March 17)				

For more on performance visit **www.scotborders.gov.uk/performance** or email **performance**(**dscotborders.gov.uk**) Correct at time of publication: 5 September 2017. \*Performance indicators with a quarter lag in data.



## **Priority 3: Care, Support and protection – Executive Quarterly PIs**

Short Name	Trend Chart	Value	Commentary	Status against Target	Managed By
Percentage of Clients using the Self Directed Support (SDS) approach based on Finance Commitment Records	CP03-P004bP Percentage of Clients using the SDS approach based on Finance Commitment Records	66.0%	<ul> <li>How are we performing:</li> <li>The % of adults who are now directing their own care and support has increased in Q1. We continue to strive to meet our ambition targets and meet the goal or all clients using the SDS approach by the end of 2018.</li> <li>Actions we are taking to improve/maintain performance:</li> <li>All new clients are assessed using the Self Directed Support (SDS) and SBC is continuing the progression of existing clients, during reassessment, onto the Self Directed Support (SDS) approach. Bi monthly performance clinics are held and this measure is monitored and discussed to ensure continued progression towards target.</li> <li>Recent publication by the Scottish Government show the Variation in SDS implementation rates by local authority, 2015-16. The current Scottish Average is 26% however Scottish Border Council is listed as 16%. This measurement takes into account all clients receiving any service and may count them multiple time. It then compares this to the number receiving a care package (which will include multiple services within one unit). This information is taken from our annual data return and is not truly representative of the implementation within the Scottish Borders.</li> <li>This measurement compares the number of clients who receive a financial commitment which would be considered a package of care with those who are assessed using the SDS approach. This is a more representative measure of the SDS implementation within the Scottish Borders.</li> </ul>		Elaine Torrance





Short Name	Trend Chart	Value	Value Commentary		Managed By
Adult protection - Number of Case Conferences	CP03-P151 Adult protection - Number of Case Conferences	6	<b>Observations:</b> Case conferences remain higher than the past two years.		Elaine Torrance
Looked After Children (aged 12+) in family- based placements compared to those in residential placements	CP03-P006P What % of children (aged 12+) are accommodated with family rather than 90% 85% 80% 75% 76% 76% 76% 76% 76% 76% 76% 76	74%	<ul> <li>How are we performing:</li> <li>We have seen a small decline in the number of children over the age of 12 placed within a family setting.</li> <li>Actions we are taking to improve/maintain performance:</li> <li>We have seen a continued increase in the number of foster carers within the Scottish Borders. In the past year we have increased and maintained the number of foster carer and with continued support and recruitment the ambitious target of 80% will be achievable.</li> </ul>		Ann Blackie









#### Where we are currently

- An increase of 59 reported incidents of domestic abuse for the first quarter of 2017/18 when compared to the same time period in 2016/17, which equates to a 32.7% increase.

#### **Our Successes/Our Issues**

- The Pathway project has now secured the required funding to maintain vital services such as the Domestic Abuse Advocacy Support (DAAS) and the Domestic Abuse Community Support (DACS) services, and to develop a court advocacy service for Scottish Borders. Big Lottery funding, partner agency funding is secured to 2020, however Scottish Government funding was reduced by £35k and is initially available till 2018. All funded projects in Scotland were awarded initially 12 months funding with future funding contingent on the national Equality budget.

- DAAS service manager will be attending the Independent Domestic Abuse Advocates course in 2017/18, this will mean that all staff in DAAS will be fully qualified IDAA's.

- Equally Safe was successfully launched in late June with good media coverage

What we are doing

- Over and above the service delivery, Pathway services are continuing to develop a training resource for frontline practitioners e.g. FGM, risk assessment using a training for trainers model.

- recruitment to new posts is underway and the Children1st contract has been revised and awarded.

- a national exhibition Inside Outside is being prepared to be launched in the Scottish Borders – this is the photography exhibition which showcases the work of women involved in prostitution. There are a series of events being planned in partnership with the Women's Support Project for late September. The formal launch is on 28th Sept 2017 at Old Gala House.

#### Service Update

Referrals to DAAS are steady, and the rate of high risk victims remains constant.

