

SCOTTISH BORDERS COUNCIL CORPORATE PRIORITIES SUMMARY OF PERFORMANCE 2016/17 HOW ARE WE DOING?

In 2013, we published our Corporate Plan, with eight priorities to work towards over a five year period. This summary provides an overview of performance during 2016/17, under each of the 8 Corporate Priorities. We continue to make significant progress across a number of key areas such as the economy and education, but recognise that there are ongoing challenges to face in the coming years. Reviewing performance information regularly is a vital part of ensuring we stay focused on what is important; **ensuring the best quality of life for everyone in the Scottish Borders, prosperity for our businesses and good health and resilience for all our communities.**

KEY

A mixture of performance information is provided under each priority:

The top half of each page contains high level performance indicators that show, for example, the general health of the economy. For comparison we have included last years figure and any Scottish data (where applicable). While the Council may have influence over these indicators, they are largely contextual in nature, and the information is displayed within a grey box.

FMPLOYMENT RATE

76.2%
of people aged between 16-64
are now in employment

Scotland
SB last year
78.3%



The bottom half of each page contains performance indicators that we have more influence over, for example, how quickly we process planning applications.

Information for each indicator is displayed within a white box above a coloured section. This coloured section (where applicable) will be either Green, Amber or Red and shows where performance has improved or reduced against the **previous year**.

green - improved performance amber - a minor change in performance red - area for improvement

OUR CORPORATE PRIORITIES



For more on performance visit **www.scotborders.gov.uk/performance** or email **performance**@scotborders.gov.uk Correct at time of publication: 20th June 2017.

03



PROVIDE HIGH QUALITY SUPPORT, CARE AND PROTECTION

TO CHILDREN, YOUNG PEOPLE, ADULTS, FAMILIES, AND OLDER PEOPLE **HOW ARE WE DOING?**

April 2016 - March 2017:

SELF-DIRECTED SUPPORT **APPROACH**

59%

of adults are using the **Self-Directed** Support approach (2016/17)

SB last year 20.6% **DOMESTIC ABUSE**

871

reported incidents of domestic abuse

SB 15/16

CRIMES AND OFFENCES

3,053

group 1-5 crimes and offences were recorded

SB last year 2,916 WELFARE BENEFITS SERVICE

2,949

people contacted our Welfare Benefits Service receiving over £8.4m in additional benefits

SB last year 2.754

Supporting Victims of Domestic Abuse

The Pathway 2 Project (2017-20) continues to provide specialist domestic abuse support to victims and their families. Funding has been secured from the Big Lottery, Scottish Government (pending) and partner agencies such as SBC. Police Scotland. NHS Borders. Borders Housing Alliance and Children 1st. The funding has enabled the development of two new resources - a "Court Advocate" and "Community Engagement Officer", identified as gaps in the current response and will provide vital support for both victims and communities.

support

independence

ioined-up care

904

health

support

independence

joined-up care

health

Our performance during Q3 2016/17



CARE AT HOME

76%

of adults (aged 65vrs+) received care at home compared to a care home /residential setting (2016/17)

(above our target of 70%)

NEW SERVICE USERS

100%

of **new service users** received a service within 6 weeks of **assessment** [2016/17]

(up from 95% in 2015/16)

LOOKED AFTER CHILDREN

251

looked after and accommodated children

(at end 2016/17)

(up from 215 at end 2015/16)

children looked after on 31 July 2016 as a percentage of the 0-17vr old population

1.0% Scottish Borders

Scotland

1.1% Family Group*

(up from 0.9% at end of July 2015)

87%

of looked after children facross all ages) were living within a community family-based placement (at end 2016/17)

(up from 85% at end 2015/16)

76%

of looked after children aged 12yrs+ were living within a community family-based **placement** (at end 2016/17)

(up from 72% at end 2015/16)

CHILD PROTECTION

53

inter-agency discussions (Initial Referrals Discussions) concerning the safety of a child held, on average, a month (Apr'16-Mar'17)

(up from 40 from Apr' 15 - Mar' 16)

54

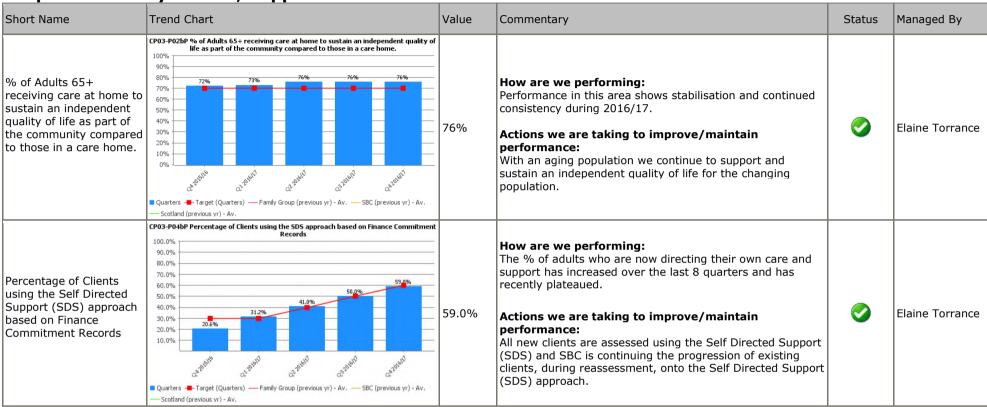
children on the Child **Protection Register** (2016/17)



(up from 28 in 2015/16)



Corporate Priority 3: Care, Support and Protection

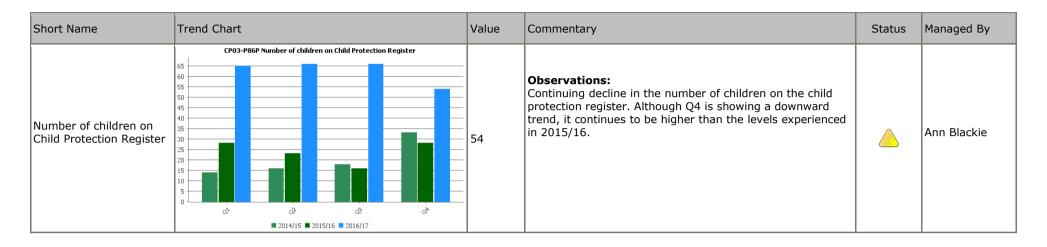


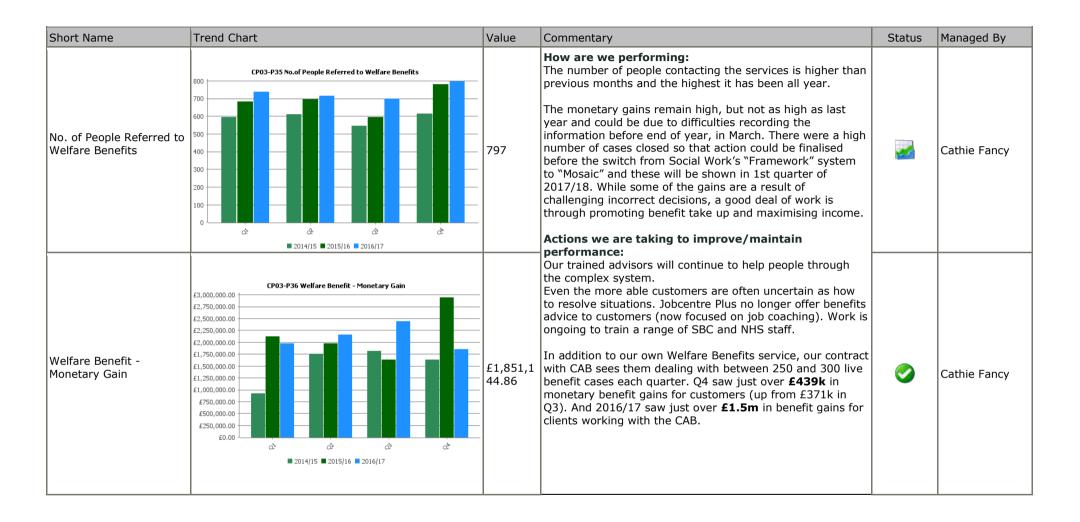
Short Name	Trend Chart	Value	Commentary	Status	Managed By
Adults with self-directed care arrangements per 1,000 population	CP03-P04P How many adults have self-directed care (SDS) arrangements? (rate per 1,000 people) 25.00 20.00 15.00 10.00 10.00 27.77 5.00 0.00 Quarters — Target (Quarters) — Family Group (previous yr) - Av. — SBC (previous yr) - Av. — Scotland (previous yr) - Av.	15.58	Observations: Continuing increase in existing and new clients being assessed using the SDS approach. This is shown as the rate of individuals using SDS arrangements per 1,000 population increases. Expectation is that all clients will be assessed using the SDS approach by the end of 2018	⊘	Elaine Torrance
Proportion of new service users who receive a service within 6 weeks of assessment (year to date)	CP03-P28P What % of people contacting Social Work receive a service within 6 weeks of their assessment? 100% 97.5% 97.5% 95% 95% 92.5% 90% 87.5% 88.5% 88.5% 82.5% 80% Quarters — Target (Quarters) — Family Group (previous yr) - Av. — SBC (previous yr) - Av. — Scotland (previous yr) - Av.	100%	How are we performing: The % of new service users receiving a service within 6 weeks of assessment continues to meet and exceed target. Actions we are taking to improve/maintain performance: With new process embedded and methods of recording assessments understood this indicator has shown a steady recovery and is now maintained above the target of 95%.	②	Elaine Torrance
Adult protection - Number of Concerns	CP03-P149 Adult protection - Number of Concerns 60 50 40 30 20 10 Quarters — Family Group (previous yr) - Av. — SBC (previous yr) - Av. — Scotland (previous yr) - Av.	41	Observations: Small reduction in the number of concerns raised during Q4. This trend matches last year.		Elaine Torrance

Short Name	Trend Chart	Value	Commentary	Status	Managed By
Adult protection - Number of Investigations	CP03-P150 Adult protection - Number of Investigations 40 40 35 30 25 20 15 10 Quarters — Family Group (previous yr) - Av. — SBC (previous yr) - Av. — Scotland (previous yr) - Av.	26	Observations: Increasing number of investigations during the final quarter of the year. In the previously year we have seen a reduction during the last quarter. However this year's trend matched 2 years prior, with an increase within the final quarter.		Elaine Torrance
Adult protection - Number of Case Conferences	CP03-P151 Adult protection - Number of Case Conferences 11 10 9 8 7 6 5 4 3 2 1 0 Quarters — Family Group (previous yr) - Av. — SBC (previous yr) - Av. — Scotland (previous yr) - Av.	10	Observations: Increase in the number of cases which progressed to conference in the final quarter of the month. This is a similar trend to previous years. However the total number is the highest experienced over the past 3 years.		Elaine Torrance

Short Name	Trend Chart	Value	Commentary	Status	Managed By
Looked After Children (aged 12+) in family- based placements compared to those in residential placements	CP03-P06P What % of children (aged 12+) are accommodated with family rather than residential placements? 90% 85% 85% 75% 75% 76% 76% 76% 76% 76% 76% 76% 76% 76% 76	76%	How are we performing: This indicator has now reached the point where it been 76% for the last 3 quarters. Continued action is underway to increase the number of children in family-based placements in comparison to residential. Actions we are taking to improve/maintain performance: The target of 80% is ambition and continues to drive this performance area. We have seen a continued increase in the number of foster carers within the Scottish Borders. In the past year we have increased and maintained the number of foster carer and with continued support and recruitment the ambitious target of 80% will be achievable.		Ann Blackie
Looked After Children (All ages) in family-based placements compared to those in residential placements	CP03-P06bP Looked After Children in family-based placements compared to those in residential placements 85% 85% 85% 85% 86% 86% 86% 86% 86% 86% 86% 86% 86% 86	87%	Observations: Continued stabilisation in this indicator, above target.		Ann Blackie

Short Name	Trend Chart	Value	Commentary	Status	Managed By
Number of Looked After Children (LAC)	CP03-P83P Number of Looked After Children (LAC) 250 225 200 175 150 25 25 200 25 25 200 25 200 25 200 25 200 25 200 25 200 2016/17	251	Observations: Q4 has seen a further increase in the number of looked after children. This figure is a "snap shot" from the last month of the quarter and fluctuates thought out the time period.		Ann Blackie
% of children looked after as a % of 0-17 year old population (with national comparators)	1.5% 1.25% 1.25% 0.8% 0.8% 0.8% 0.8% 0.9% 0.5% 0.25% 0.5% 0.5% 0.5% 0.5% 0.5% 0.5% 0.5% 0.	1%	Observations: While there is a slight increase in the %, our Looked After Children rate continues to be significantly less than the National % and the "Family Group" average (other local authorities similar to us)	<u></u>	Ann Blackie
Number of Inter-agency Referral Discussions (IRDs) held about a child	CP03-P85P Number of Inter-agency Discussions (IRDs) held 175 125 100 75 50 25 100 2014/15 ■ 2015/16 ■ 2016/17	161	Observations: The number of Interagency Referral Discussions (IRD) continues to fluctuate over the quarters. Q4 2016/17 (161) is less than the previous years Q4 2015/16 (180). As IRDs are established they continue to be ratified as being appropriate via the scrutiny of Child Protection Reviewing Officers (CPROs) as well as being audited at the IRD review group.		Ann Blackie





Short Name	Trend Chart	Value	Commentary	Status	Managed By
Number of reported incidents of domestic abuse (cumulative)	CP03-P37P How many incidents of domestic abuse are reported to Police Scotland? (cumulative) 900 400 300 201 2014/15 ■ 2015/16 ■ 2016/17	871	How are we performing: There has been a 33 incident decrease when compared to the same time period in 2015/16. Actions we are taking to improve/maintain performance: The Pathway 2 project (2017-20) is a continuation of Pathway (2012-17), maintaining the advocacy service (DAAS) and the community project (DACS) for victims of domestic abuse and their families. The funding secured from Big Lottery, Scottish Government (pending) and partner agencies such as Scottish Borders Council, Police Scotland, NHS Borders, Borders Housing Alliance and Children1st also enables the development of two new resources – a Court Advocate and Community Engagement Officer. These new resources have been identified as gaps in the current response and will provide vital support for both victims and communities.		Elaine Torrance
Number of Group 1-5 recorded crimes and offences (cumulative)	CP03-P39P How many crimes and offences are recorded by Police Scotland? (cumulative) 3,250 3,000 2,750 2,250 2,250 1,750 1,750 1,750 1,750 1,750 1,750 1,750 1,750 1,750 1,750 1,750 1,25	3053	Observations: A 4.4% increase in crimes in 2016/17 when compared to 2015/16. This equates to 130 additional victims. There has been an increase in sexual crimes and crimes of dishonesty in 2016/17 that has resulted in the overall increase in crime rates. Within the crimes of dishonesty category shoplifting, motor vehicle crime and fraud have shown the largest increases in 2016/17. A high profile and nationally recognised rural crime initiative has seen a 62% reduction in the value of property stolen. It is planned to repeat this initiative in 2017/18. Actions we are taking to improve/maintain performance: Police Scotland have introduced a model that is focused on crime prevention and tackling inequalities. The model takes best practice examples from throughout Scotland and applies these consistently within local areas with the aim of preventing crime and reducing offending. The rural crime initiative in Scottish Borders is one such example of best practice.		Elaine Torrance