

SCOTTISH BORDERS COUNCIL CORPORATE PRIORITIES SUMMARY OF PERFORMANCE 2016/17 HOW ARE WE DOING?

In 2013, we published our Corporate Plan, with eight priorities to work towards over a five year period. This summary provides an overview of performance during 2016/17, under each of the 8 Corporate Priorities. We continue to make significant progress across a number of key areas such as the economy and education, but recognise that there are ongoing challenges to face in the coming years. Reviewing performance information regularly is a vital part of ensuring we stay focused on what is important; *ensuring the best quality of life for everyone in the Scottish Borders, prosperity for our businesses and good health and resilience for all our communities.*

KEY

103.761

phone interactions were

(up from 102,342 in 15/16)

logged by our **Contact**

Centres in 2016/17

A mixture of performance information is provided under each priority:

The top half of each page contains high level performance indicators that show, for example, the general health of the economy. For comparison we have included last years figure and any Scottish data (where applicable). While the Council may have influence over these indicators, they are largely contextual in nature, and the information is displayed within a grey box.



The bottom half of each page contains performance indicators that we have more influence over, for example, how quickly we process planning applications.

Information for each indicator is displayed within a white box above a coloured section. This coloured section (where applicable) will be either Green, Amber or Red and shows where performance has improved or reduced against the **previous year**.

green - improved performance amber - a minor change in performance red - area for improvement

OUR CORPORATE PRIORITIES



For more on performance visit **www.scotborders.gov.uk/performance** or email **performance@scotborders.gov.uk** Correct at time of publication: 20th June 2017.



01 ENCOURAGE SUSTAINABLE ECONOMIC GROWTH HOW ARE WE DOING?

Heritage Hub in Hawick new base for Business Gateway.

premises at Tower Mill in Hawick in April. Not only has this enabled a private sector business to expand its office space in Selkirk, it helps support the aspirations of the Hawick Action Plan, developed through a partnership between Scottish Borders Council, Scottish Enterprise, Scottish Government, and the local business community, with Business Gateway now providing its services in a high street setting.

After operating successfully out of Ettrick Riverside in Selkirk for 16 years, the Business Gateway team moved to new

Business Gateway

April 2016 - March 2017:

EMPLOYMENT RATE* 74% of people aged between 16-64 are now in employment		CLAIMANT COUNT (16-64YR OLDS) 1.8% of working age people are now out of work and claiming benefits		CLAIMANT COUNT (18-24YR OLDS) 3.7% of young people are now out of work and claiming benefits		PLANNING APPLICATIONS 1324 received during 2016/17		business to ex Selkirk, it help of the Hawick through a part Borders Coun Scottish Gover business com Gateway now p	
Scotland	72.9 %	Scotland	2.4%	Scotland	3.6%			high street set	
SB last year	76.2 %	SB last year	1.8 %	SB last year	3.9%	SB last year	1,286		

railway connectivity skills housing skills • investment railway connectivity investment Our performance during 2016/17 **AFFORDABLE HOMES** AVERAGE TIME TO DETERMINE **BUSINESS GATEWAY** BUSINESS LOANS AND GRANTS **PLANNING APPLICATIONS*** 231 £71.2k 131 SERVICE By end of Q3 2016/17 new businesses were was approved in loans over affordable homes were delivered average times were: created with our help 4 successful application (Over 5 years 598 affordable 0.0 to the Scottish Borders ATTAINMENT ASSETS AND RESOURCES homes have been delivered AND **Business Loan Fund** no major applications received against a target of 500) (SBC average 15/16 = 27.6) (down from 247 in 15/16) (down from 162K in 15/16) (above target of 100) CARE, SUPPORT AND PROTECTION 6.9 1085 £129.4k WORKFORCE Invoices paid within 30 days businesses were was approved in grants over weeks for non-householders 91% supported in 2016/17 39 successful applications to the (SBC last year 17.4) ENVIRONMENT COMMUNITIES AND VOLUNTARY SECTOR Scottish Borders Business Fund on average were paid within 30 **days** in 16/17 7.4 weeks for householders (up from 1042 in 15/16) (up from £108K in 15/16) (down from 92% in 15/16) (SBC last year 6.7)

For more on performance visit **www.scotborders.gov.uk/performance** or email **performanceAscotborders.gov.uk** Correct at time of publication: 20th June 2017. *Performance indicators with a quarter lag in data.

KEY	Indicator is:	Indicator is:	Indicator is:	Indicator is
	 On target and as forecast, or In line with national trend, or Showing a long term positive trend 	 Just off target /off forecast, or Showing longer term trends that need to be watched 	 Off target & not as forecast, or Out of line with national trends, or Showing longer term negative trends 	 For information or context only, or Difficult to set a target, due to factors out with our control

Corporate Priority 1: Sustainable Economic Growth

Short Name	Trend Chart	Value	Commentary	Status	Managed By
Working age population (16 - 64) employment rate	CP01-P001aP What percentage of people aged between 16-64 are in employment? 85% 80% 82.5% 76.2% 75% 76.2% 75% 76.2% 75% 74.9% 75% 76.2% 75% 74.9% 75% 76.2% 75% 74.9% 70% 76.2% 67% 75% 70% 76.2% 70% 76.2% 70% 76.2% 70% 76.2% 70% 76.2% 70% 76.2% 70% 76.2% 70% 76.2% 70% 76.2% 70% 76.2% 70% 76.2% 70% 74.9% 70% 74.9% 70% 74.9% 70% 74.9% 70% 74.0% 70% 75.0% 70% 75.0% 70% 75.0% 70% 75	74%	Observations: The number of people in work is now 53,300 (74%), which is 300 less than in Q2 of 2016/17. The Scottish Borders rate remains higher than the Scottish rate (72.9%) and is the same as the UK rate. Note: One quarter lag in data Note: Red "target" line indicates National Rate		Bryan McGrath
Working age population (16 - 64) Claimant Count (including Universal Credit and JSA)	CP01-P001bP Working age population (16 - 64) Claimant Count (including Universal Credit and JSA)	1.8%	Observations: The average rate of people aged 16-64 claiming out of work benefits was 1.8%, lower than the Scottish rate of 2.37%. At the end of March 2017, there were 1,275 people claiming out of work benefits, 190 more than at the end of the last quarter, but 45 lower than the same time last year. Note: One quarter lag in data Note: Red "target" line indicates National Rate		Bryan McGrath











