

# SCOTTISH BORDERS COUNCIL CORPORATE PRIORITIES SUMMARY OF PERFORMANCE Q3 2016/17 HOW ARE WE DOING?

In 2013, we published our Corporate Plan, with eight priorities to work towards over a five year period. This summary provides an overview of performance during Q3 2016/17, under each of the 8 Corporate Priorities. We continue to make significant progress across a number of key areas such as the economy and education, but recognise that there are ongoing challenges to face in the coming years. Reviewing performance information regularly is a vital part of ensuring we stay focused on what is important; *ensuring the best quality of life for everyone in the Scottish Borders, prosperity for our businesses and good health and resilience for all our communities.* 

## KEY

A mixture of performance information is provided under each priority:

The top half of each page contains high level performance indicators that show, for example, the general health of the economy. For comparison we have included last years figure and any Scottish data (where applicable). While the Council may have influence over these indicators, they are largely contextual in nature, and the information is displayed within a grey box.		EMPLOYMENT RAT 76.2% of people aged betw are now in employm	een 16-64	08 SERVICE EXCELLENCE Develop more online services, respond to demand, increase accessibility ASSETS AND RESOURCES Spend to save, energy 28
		Scotland	<b>73.1</b> %	Close the attainment gap, focus on
		SB last year	<b>78.3</b> %	
APPRENTICESHIPS 42 apprentices are employed with SBC as of Q1 2016/17 (up from 25 in Q1 15/16)	The bottom half of each page contains perform influence over, for example, how quickly we p Information for each indicator is displayed wit section. This coloured section (where applicat and shows where performance has improved green - <b>improved performance</b> amber - <b>a minor change in performance</b> red - <b>area for improvement</b>	rocess planning applicati hin a white box above a c ole) will be either Green, A	ons. oloured Amber or Red	WORKFORCE       Develop staff, build skills, create flexibility         06       ENVIRONMENT         Protect our networks reduce waste       Communities         06       ENVIRONMENT         Drotect our networks reduce waste       Communities         05       04

For more on performance visit **www.scotborders.gov.uk/performance** or email **performance@scotborders.gov.uk** Correct at time of publication: 14th February 2017.

### **OUR CORPORATE PRIORITIES**



# 03

## PROVIDE HIGH QUALITY SUPPORT, CARE AND PROTECTION TO CHILDREN, YOUNG PEOPLE, ADULTS, FAMILIES, AND OLDER PEOPLE HOW ARE WE DOING?

## October 2016 - December 2016:

SELF-DIRECTED SUPPORT APPROACH 50% of adults are using the Self-Directed Support approach (at end Dec 2016)		DOMESTIC ABUSE 653 reported incidents of domestic abuse		CRIMES AND OFFENCES 2284 group 1-5 crimes and offences were recorded		WELFARE BENEFITS SERVICE 698 people contacted our Welfare Benefits Service receiving over £2.4m in additional benefits		
Q3 15/16	15.8%	SB Q3 15/16	646	SB Q3 15/16	2280	SB Q3 15/16	594	

# Reducing Reoffending in the Scottish Borders

The Community Justice (Scotland) Act 2016 has been introduced to reduce reoffending by addressing the underlying causes of offending behaviour. Factors that are known to have a positive influence are suitable accommodation. health care, employment and training, and relationships. A Community Justice Board chaired by the Chief Social Work Officer has been set up to oversee arrangements in the Scottish Borders. The Board has responsibility for planning and making the necessary changes to how services are designed, delivered and accessed by people who have an offending history. A three year plan has been developed to support prevention, reduce further offending and result in fewer victims of crime.

support • inde	ependence • joined-up care	• health • support	• independence •	joined-up care • health •						
Our performance during Q3 2016/17 O										
CARE AT HOME 76% of adults (aged 65yrs+) recein care at home compared to a compared to		ADULT PROTECTION During Q3 2016/17 52 concerns were raised (up from 44 Q3 2015/16)	CHILD PROTECTION <b>165</b> inter-agency discussions (Initial Referrals Discussions) concerning the safety of a child held	ASSETS AND RESOURCES						
(above our target of 70%)	(up from 215 at Q3 2015/16)	25	(up from 127 from Q3 2015/16)							
NEW SERVICE USERS 97% of new service users receiver a service within 6 weeks of assessment (at end Dec 2016	a community family-based	investigations were carried out (up from 7 Q3 2015/16) 2 case conferences were held	<b>66</b> children on the Child Protection Register (at end Dec 2016)	WORKFORCE CARE, SUPPORT AND PROTECTION ENVIRONMENT COMMUNITIES AND VOLUNTARY SECTOR						
(up from 93% at Q3 2015/16)	(up from 84% at Q3 2015/16)	(no change compared to Q3 15/16)	(up from 16 at Q3 2015/16)							

For more on performance visit **www.scotborders.gov.uk/performance** or email **performance@scotborders.gov.uk** Correct at time of publication: 14th February 2017. \*Performance indicators with a quarter lag in data.

Short Name	Trend Chart	Value	Commentary	Compared to same time last year	Status against Target	Managed By
% of Adults 65+ receiving care at home to sustain an independent quality of life as part of the community compared to those in a care home.	CP03-P02bP % of Adults 65 + receiving care at home to sustain an independent quality life as part of the community compared to those in a care home. 100% 90% 80% 70% 70% 70% 70% 70% 70% 70% 70% 70% 7	76%	<ul> <li>How are we performing: This quarter has seen a stabilisation in the number of adults over 65 being able to remain at home compared to those in a care home/residential setting.</li> <li>Actions we are taking to improve/maintain performance: We continue to assess clients under the Self Directed Support (SDS) approach and review their needs which ensure they are able to remain within the community.</li> </ul>	Ļ	<b></b>	Elaine Torrance
Percentage of Clients using the Self Directed Support (SDS) approach based on Finance Commitment Records	CP03-P046P Percentage of Clients using the SDS approach based on Finance Commitment Records	50%	How are we performing: Continuing increase in existing and new clients being assessed using the SDS approach. This is shown as the rate of individuals using SDS arrangements per 1,000 population increases. Actions we are taking to improve/maintain performance: A briefing paper has been provided for the Executive Committee to further explain the shift to SDS and how SBC will achieve the ambitious target (Appendix 1a; Quarterly Performance Report Q3 2016/17)	Ļ		Elaine Torrance

## Priority 3: Care, Support and protection – Executive Quarterly PIs











Short Name	Trend Chart	Value	Commentary	Compared to same time last year	Status against Target	Managed By
			<b>Service Update</b> The future of the service is secured to 31st March 2017, with contributions from Scottish Government and partner agencies. The "Pathway 2" Project Board has now agreed the Stage 2 application to Big Lottery, this was submitted on 21st December. The assessment process has started, and we can expect a decision from Big Lottery in April. The Scottish Government funding will not be available till at least May 2017.			
Number of Group 1-5 recorded crimes and offences (cumulative)	CP03-P39P How many crimes and offences are recorded by Police Scotland? (cumulative) 3,250 2,750 2,500 2,500 2,500 1,750 1,500 1,750 1,500 2,000 2,000	2,284	<ul> <li>Where we are currently <ul> <li>A 0.9% increase in crimes in the year to date</li> <li>when compared to the same time period in</li> <li>2015/16. This equates to 21 additional victims.</li> </ul> </li> <li>Our Successes/Our Issues <ul> <li>There continues to be a local focus on high-volume, low-level crime with the result that vandalism offences are 2.7% lower in the year to date when compared to 2015/16.</li> <li>There has been an increase in sexual crimes and crimes of dishonesty in the year to date that have resulted in the overall small increase in crime rates.</li> </ul> </li> <li>What we are doing <ul> <li>Introduction of prevention and tackling inequalities model by Police Scotland to streamline crime prevention activities.</li> </ul> </li> </ul>			Graham Jones