

SOCIAL WORK SENSORY SERVICES



# SENSORY SERVICES TEAM

INFORMATION FOR PEOPLE WHO  
ARE DEAF/HARD OF HEARING OR WHO  
HAVE A VISUAL IMPAIRMENT



# **Sensory Services Team**

**If you are experiencing difficulties with your sight or hearing you can see a team worker.**

**The Sensory Services Team consists of:**

- Specialist Worker with Deaf and Hard of Hearing People**
- Community Care Assessor with Deaf and Hard of Hearing People**
- Rehabilitation Worker with people who have a visual impairment**

**The Sensory Services Team works closely with people who have either low vision or are Deaf (sign language users), deafened or hard of hearing and their carers. You will usually be offered a home visit.**

**We will meet with you to find out about the kind of help you think you need. We will agree together on what would best support you.**

**Some people have both a hearing loss and low vision. These factors are taken into account at the initial assessment stage and if necessary the team will work together to offer additional support.**

**The Team also offers information, advice and guidance. Equipment which may help promote your independence and allow you to remain safe in your home can be demonstrated and may be issued on free loan subject to assessment.**

**For example:**

- **Doorbells**
- **Smoke Alarms**
- **Task Lamps**
- **Writing/Reading Aids**
- **TV Listening**
- **Telephone Equipment**
- **Talking Clocks**
- **Mobility Aids**

**If you are experiencing difficulties with your vision, hearing or have a family member, relative or friend who would benefit from contact with The Sensory Services Team, please telephone 01450 364 644**

**Sensory Services Team**

**SMS Text Messaging: 07786 856597**

**email: [sensoryservices@scotborders.gov.uk](mailto:sensoryservices@scotborders.gov.uk)**

# USEFUL CONTACTS:

Scottish Borders Interpreter Agency

Mobile: text only:

Email: [sbia@scotborders.gov.uk](mailto:sbia@scotborders.gov.uk)

07786 856 597

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Scottish Council on Deafness

tel: 0141 248 2474

fax: 0141 248 2479

text: 0141 248 2477

SMS: 07925 417 338

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The Royal National Institute for Deaf People

tel: 0808 808 0123

text: 07360 268 988

Email: [contact@rnid.org.uk](mailto:contact@rnid.org.uk)

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Deafblind (Scotland)

tel: 0141 777 6111

fax: 0141 775 3311

mini com: 0141 777 5822

text: 07715 421 377

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Royal National Institute of Blind People

tel: 0303 123 9999

Email: [helpline@rnib.org.uk](mailto:helpline@rnib.org.uk)

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Sensory Services Team

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