

PROVIDE HIGH QUALITY SUPPORT, CARE AND PROTECTION

CORPORATE TRANSFORMATION PROGRAMME

HEALTH AND SOCIAL CARE INTEGRATION

Improved outcomes for service users and carers who will have clear access routes to services and information.

Benefits

access : prevention & early intervention : care closer to home : efficiency & effectiveness : choice and control : reduced inequalities : supported carers

Key Milestones



Our Performance

What we want to achieve

Maintain 90% of adults rating the overall care provided by their GP as "Excellent" or "Good"

Maintain 96% of GP practice patients who felt that they were able to look after their own health 'very well' or 'quite well' (Scottish average= 94%)

Reduce overall rates of hospital admissions by 10%

Full list of current performance measures at www.scotborders.gov.uk/transformation

More people supported and cared for in their own homes or another homely setting
Currently **65%** in the Borders (62% in Scotland)

Increase % of carers reporting that they **feel supported to continue caring**

Currently **41%** (lower than the Scottish average of 44%). **Target = 50%**

Programme highlights

Extensive programme of stakeholder engagement in the development of the strategic plan. Engagement events included:

- Public Hall presentations
- Discussions with Health & Social Care Students at Borders College
- Presentations at Area Forums and other partnership groups
- Pop up events at local establishments and events such as;
 - Jedburgh Food Hall
 - Galashiels Interchange
 - Supermarket stalls

