

ENSURE EXCELLENT, ADAPTABLE, COLLABORATIVE PUBLIC SERVICES

CORPORATE TRANSFORMATION PROGRAMME

CO-PRODUCTION

Participation of communities from the outset in the development, design and delivery of service. A method of community engagement, supporting SBC's "Community Engagement" toolkit.

Benefits

- A consistent approach to working with stakeholders to design, deliver and review services to ensure they are as effective as possible
- An approach that incorporates the knowledge, skills and experience of the community.

Key Milestones



Our Performance

10 Number of consultations or surveys available for comment on the Council website during 2015

"We asked, You said, We did" – area of the website where we report back to the community on what they told us and what we did as a result.

www.scotborders.gov.uk/consultations

84% of people reported that they worked in partnership with their care manager in planning their social care support ('One Year On' review of the Social Care Act, 2015).

Programme highlights

- Co-production is not new. SBC has used it successfully for projects, particularly within the People Department, for example to produce **Community Learning Plans** for each High School catchment and for **social care**
- **Philiphaugh Freedom Park** was the result of the local school and community who, supported by a SBC project manager, obtained funding and identified what should be included in the park. Working with the Selkirk Flood Protection team the park was linked to the new network of pathways.
- Co-production will be the approach for working with communities and empowering them to undertake local decision making, through our **Localities Pilot** (currently in Cheviot)

