

SCOTTISH BORDERS COUNCIL CORPORATE PRIORITIES

QUARTERLY PUBLIC PERFORMANCE REPORT: Q1 2015/16 (April-June)

HOW ARE WE DOING?

In 2013, we published our Corporate Plan, with eight priorities to work towards over a five year period. This report gives you an overview of our progress.

For each priority, a selection of performance information has been presented to let you see how we are doing.

Where possible, quarterly (Q) data has been used, but this is not possible for every area of our work, for example, educational attainment.

Some of the data presented may be subject to minor amendments as end of year figures are compiled for reporting to the Scottish Government.

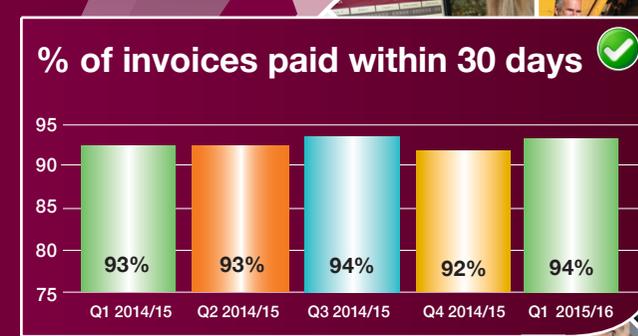
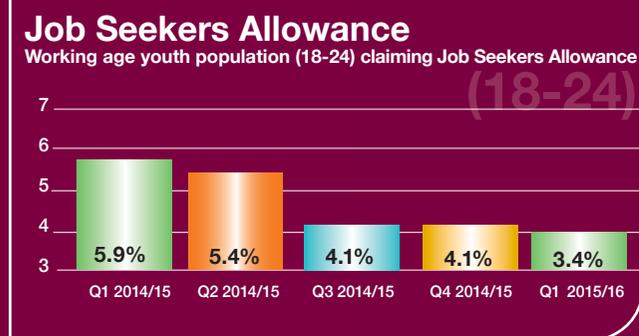
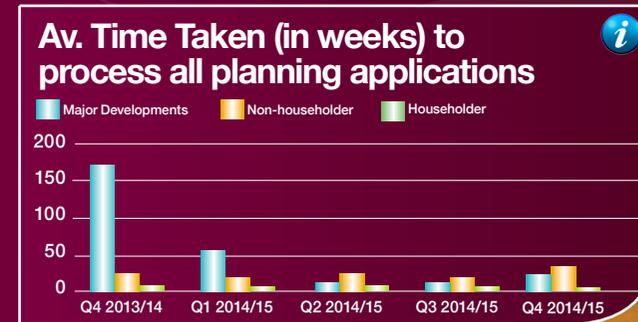
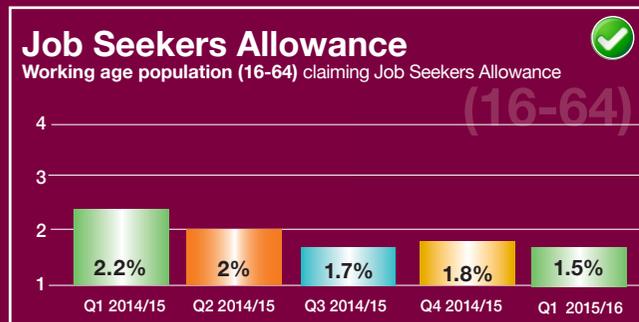
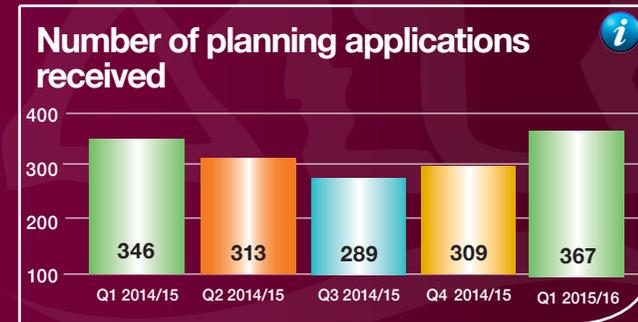
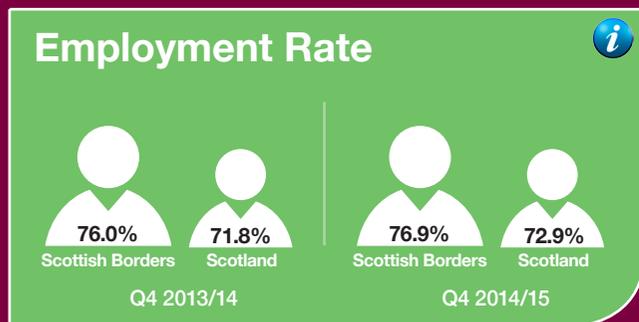
KEY:

-  On target
 -  Just off target
 -  Off target
 -  For information
 -  Position in Scotland
- Q1 - Apr-Jun
Q2 - Jul-Sep
Q3 - Oct-Dec
Q4 - Jan-Mar



ENCOURAGE SUSTAINABLE ECONOMIC GROWTH

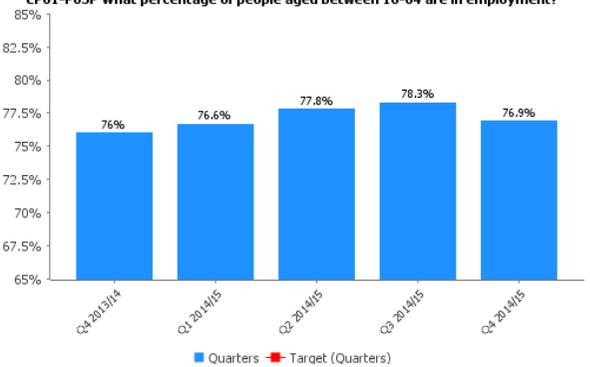
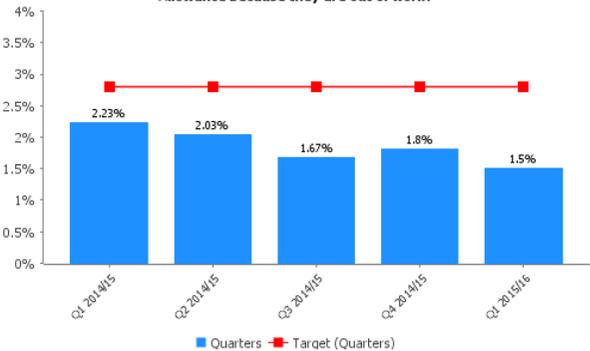
HOW ARE WE DOING?



Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, August 2015 (Q1 2015/16)

KEY	 positive long term trend (over last 4 periods)	 negative long term trend (over last 4 periods)	 Little long term change (over last 4 periods)	 on target	 just off target	 off target	 data only
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Corporate Priority 1: Encourage sustainable economic growth

Short Name	Trend Chart	Current Value	Commentary	Long Term Trend	Status against Target	Managed By												
What percentage of people aged between 16-64 are in employment?	<p>CP01-P05P What percentage of people aged between 16-64 are in employment?</p>  <table border="1"> <caption>Employment Percentage Data</caption> <thead> <tr> <th>Quarter</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Q4 2013/14</td> <td>76%</td> </tr> <tr> <td>Q1 2014/15</td> <td>76.6%</td> </tr> <tr> <td>Q2 2014/15</td> <td>77.8%</td> </tr> <tr> <td>Q3 2014/15</td> <td>78.3%</td> </tr> <tr> <td>Q4 2014/15</td> <td>76.9%</td> </tr> </tbody> </table>	Quarter	Percentage	Q4 2013/14	76%	Q1 2014/15	76.6%	Q2 2014/15	77.8%	Q3 2014/15	78.3%	Q4 2014/15	76.9%	76.9%	<p>Observations:</p> <p>56,500 people were in employment in this quarter, which is 700 down on the previous quarter. The overall rate remains higher than Scotland (72.9%) and GB (72.7%).</p> <p>Note: One quarter lag in data.</p>			Bryan McGrath
Quarter	Percentage																	
Q4 2013/14	76%																	
Q1 2014/15	76.6%																	
Q2 2014/15	77.8%																	
Q3 2014/15	78.3%																	
Q4 2014/15	76.9%																	
What percentage of people aged between 16-64 are claiming Job Seeker's Allowance because they are out of work?	<p>CP01-P10P What percentage of people aged between 16-64 are claiming Job Seeker's Allowance because they are out of work?</p>  <table border="1"> <caption>Job Seeker's Allowance Percentage Data</caption> <thead> <tr> <th>Quarter</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Q1 2014/15</td> <td>2.23%</td> </tr> <tr> <td>Q2 2014/15</td> <td>2.03%</td> </tr> <tr> <td>Q3 2014/15</td> <td>1.67%</td> </tr> <tr> <td>Q4 2014/15</td> <td>1.8%</td> </tr> <tr> <td>Q1 2015/16</td> <td>1.5%</td> </tr> </tbody> </table>	Quarter	Percentage	Q1 2014/15	2.23%	Q2 2014/15	2.03%	Q3 2014/15	1.67%	Q4 2014/15	1.8%	Q1 2015/16	1.5%	1.5%	<p>Observations:</p> <p>The rate remains below the Scottish average of 2.4%. The upturn in Q4 can be ascribed to seasonal factors and Q1 data shows that the overall long term trend is still positive.</p>			Bryan McGrath
Quarter	Percentage																	
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Q2 2014/15	2.03%																	
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Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, August 2015 (Q1 2015/16)

Short Name	Trend Chart	Current Value	Commentary	Long Term Trend	Status against Target	Managed By																		
What percentage of people aged between 18-24 are claiming Job Seeker's Allowance because they are out of work?	<p>CP01-P11P What percentage of people aged between 18-24 are claiming Job Seeker's Allowance because they are out of work?</p> <table border="1"> <caption>Data for CP01-P11P</caption> <thead> <tr> <th>Quarter</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr> <td>Q1 2014/15</td> <td>5.8%</td> <td>6%</td> </tr> <tr> <td>Q2 2014/15</td> <td>5.4%</td> <td>6%</td> </tr> <tr> <td>Q3 2014/15</td> <td>4.13%</td> <td>6%</td> </tr> <tr> <td>Q4 2014/15</td> <td>4.1%</td> <td>6%</td> </tr> <tr> <td>Q1 2015/16</td> <td>3.43%</td> <td>6%</td> </tr> </tbody> </table>	Quarter	Value (%)	Target (%)	Q1 2014/15	5.8%	6%	Q2 2014/15	5.4%	6%	Q3 2014/15	4.13%	6%	Q4 2014/15	4.1%	6%	Q1 2015/16	3.43%	6%	3.43%	<p>Observations: Young people still account for a large proportion of those who are unemployed although the general downward trend is extremely positive.</p>			Bryan McGrath
Quarter	Value (%)	Target (%)																						
Q1 2014/15	5.8%	6%																						
Q2 2014/15	5.4%	6%																						
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How many new businesses has Business Gateway help create?	<p>CP01-P06P How many new businesses has Business Gateway help create?</p> <table border="1"> <caption>Data for CP01-P06P</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>Q1 2014/15</td> <td>48</td> <td>55</td> </tr> <tr> <td>Q2 2014/15</td> <td>50</td> <td>55</td> </tr> <tr> <td>Q3 2014/15</td> <td>63</td> <td>55</td> </tr> <tr> <td>Q4 2014/15</td> <td>81</td> <td>55</td> </tr> <tr> <td>Q1 2015/16</td> <td>60</td> <td>55</td> </tr> </tbody> </table>	Quarter	Value	Target	Q1 2014/15	48	55	Q2 2014/15	50	55	Q3 2014/15	63	55	Q4 2014/15	81	55	Q1 2015/16	60	55	60	<p>How are we performing: Numbers are in line with expectations from previous years and the resources available within the service.</p> <p>Actions we are taking to improve/maintain performance:</p>			Bryan McGrath
Quarter	Value	Target																						
Q1 2014/15	48	55																						
Q2 2014/15	50	55																						
Q3 2014/15	63	55																						
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How many businesses has Business Gateway supported?	<p>CP01-P18P How many businesses has Business Gateway supported?</p> <table border="1"> <caption>Data for CP01-P18P</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>Q1 2014/15</td> <td>206</td> <td>250</td> </tr> <tr> <td>Q2 2014/15</td> <td>246</td> <td>250</td> </tr> <tr> <td>Q3 2014/15</td> <td>278</td> <td>250</td> </tr> <tr> <td>Q4 2014/15</td> <td>294</td> <td>250</td> </tr> <tr> <td>Q1 2015/16</td> <td>228</td> <td>250</td> </tr> </tbody> </table>	Quarter	Value	Target	Q1 2014/15	206	250	Q2 2014/15	246	250	Q3 2014/15	278	250	Q4 2014/15	294	250	Q1 2015/16	228	250	228	<p>As set out in the Business Gateway Improvement Plan, agreed by Executive Committee on 12 May 2015, actions we are taking include advice surgeries across the area and promotional activity such as business master classes.</p>			Bryan McGrath
Quarter	Value	Target																						
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Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, August 2015 (Q1 2015/16)

Short Name	Trend Chart	Current Value	Commentary	Long Term Trend	Status against Target	Managed By																		
How many loans to local businesses did we award?	<p>CP01-P27P How many loans to local businesses did we award?</p> <table border="1"> <caption>Data for CP01-P27P</caption> <thead> <tr> <th>Quarter</th> <th>Quarters</th> <th>Target (Quarters)</th> </tr> </thead> <tbody> <tr> <td>Q1 2014/15</td> <td>0</td> <td>0</td> </tr> <tr> <td>Q2 2014/15</td> <td>0</td> <td>0</td> </tr> <tr> <td>Q3 2014/15</td> <td>3</td> <td>0</td> </tr> <tr> <td>Q4 2014/15</td> <td>2</td> <td>0</td> </tr> <tr> <td>Q1 2015/16</td> <td>2</td> <td>0</td> </tr> </tbody> </table>	Quarter	Quarters	Target (Quarters)	Q1 2014/15	0	0	Q2 2014/15	0	0	Q3 2014/15	3	0	Q4 2014/15	2	0	Q1 2015/16	2	0	2	<p>How are we performing: Two loans were approved in this Quarter out of three submissions. Funds approved were the largest amount for any Quarter since the scheme started operating.</p> <p>Actions we are taking to improve/maintain performance: The loans scheme will be superseded by the Scottish Local Authorities Business Loan Fund, which is due to begin in October.</p>			Bryan McGrath
Quarter	Quarters	Target (Quarters)																						
Q1 2014/15	0	0																						
Q2 2014/15	0	0																						
Q3 2014/15	3	0																						
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How much money did those loans add up to?	<p>CP01-P28P How much money did those loans add up to?</p> <table border="1"> <caption>Data for CP01-P28P</caption> <thead> <tr> <th>Quarter</th> <th>Quarters</th> <th>Target (Quarters)</th> </tr> </thead> <tbody> <tr> <td>Q1 2014/15</td> <td>£0.00</td> <td>£0.00</td> </tr> <tr> <td>Q2 2014/15</td> <td>£0.00</td> <td>£0.00</td> </tr> <tr> <td>Q3 2014/15</td> <td>£21,602.34</td> <td>£0.00</td> </tr> <tr> <td>Q4 2014/15</td> <td>£30,000.00</td> <td>£0.00</td> </tr> <tr> <td>Q1 2015/16</td> <td>£32,500.00</td> <td>£0.00</td> </tr> </tbody> </table>	Quarter	Quarters	Target (Quarters)	Q1 2014/15	£0.00	£0.00	Q2 2014/15	£0.00	£0.00	Q3 2014/15	£21,602.34	£0.00	Q4 2014/15	£30,000.00	£0.00	Q1 2015/16	£32,500.00	£0.00	£32,500.00				Bryan McGrath
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How many grants to local businesses did we award?	<p>CP01-P29P How many grants to local businesses did we award?</p> <table border="1"> <caption>Data for CP01-P29P</caption> <thead> <tr> <th>Quarter</th> <th>Quarters</th> <th>Target (Quarters)</th> </tr> </thead> <tbody> <tr> <td>Q1 2014/15</td> <td>12</td> <td>23</td> </tr> <tr> <td>Q2 2014/15</td> <td>12</td> <td>23</td> </tr> <tr> <td>Q3 2014/15</td> <td>23</td> <td>23</td> </tr> <tr> <td>Q4 2014/15</td> <td>6</td> <td>23</td> </tr> <tr> <td>Q1 2015/16</td> <td>10</td> <td>23</td> </tr> </tbody> </table>	Quarter	Quarters	Target (Quarters)	Q1 2014/15	12	23	Q2 2014/15	12	23	Q3 2014/15	23	23	Q4 2014/15	6	23	Q1 2015/16	10	23	10	<p>How are we performing: All grant applications submitted in this Quarter were approved. The value of grants awarded is greater than that for the previous Quarter, but down on the corresponding Quarter last year.</p> <p>Actions we are taking to improve/maintain performance: Business Gateway staff refers clients to the fund where appropriate. In addition, the team holds regular meetings with intermediaries such as banks, accountants etc., to make them aware of the fund and encourage referrals. Case studies are also included in Public Relations.</p>			Bryan McGrath
Quarter	Quarters	Target (Quarters)																						
Q1 2014/15	12	23																						
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Q3 2014/15	23	23																						
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How much money did those grants add up to?	<p>CP01-P30P How much money did those grants add up to?</p> <table border="1"> <caption>Data for CP01-P30P</caption> <thead> <tr> <th>Quarter</th> <th>Quarters</th> <th>Target (Quarters)</th> </tr> </thead> <tbody> <tr> <td>Q1 2014/15</td> <td>£40,786.51</td> <td>£55,017.13</td> </tr> <tr> <td>Q2 2014/15</td> <td>£36,383.50</td> <td>£55,017.13</td> </tr> <tr> <td>Q3 2014/15</td> <td>£55,017.13</td> <td>£55,017.13</td> </tr> <tr> <td>Q4 2014/15</td> <td>£21,584.50</td> <td>£55,017.13</td> </tr> <tr> <td>Q1 2015/16</td> <td>£31,532.50</td> <td>£55,017.13</td> </tr> </tbody> </table>	Quarter	Quarters	Target (Quarters)	Q1 2014/15	£40,786.51	£55,017.13	Q2 2014/15	£36,383.50	£55,017.13	Q3 2014/15	£55,017.13	£55,017.13	Q4 2014/15	£21,584.50	£55,017.13	Q1 2015/16	£31,532.50	£55,017.13	£31,532.50				Bryan McGrath
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Short Name	Trend Chart	Current Value	Commentary	Long Term Trend	Status against Target	Managed By												
How many planning applications do we receive?	<p>CP01-P52P How many planning applications do we receive?</p> <table border="1"> <caption>CP01-P52P How many planning applications do we receive?</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q1 2014/15</td> <td>346</td> </tr> <tr> <td>Q2 2014/15</td> <td>313</td> </tr> <tr> <td>Q3 2014/15</td> <td>289</td> </tr> <tr> <td>Q4 2014/15</td> <td>309</td> </tr> <tr> <td>Q1 2015/16</td> <td>367</td> </tr> </tbody> </table>	Quarter	Value	Q1 2014/15	346	Q2 2014/15	313	Q3 2014/15	289	Q4 2014/15	309	Q1 2015/16	367	367	<p>Observations: The number of applications received in quarter 1 is higher than in the previous quarter and Q1 in 2014/15. There remains no evidence of any significant upturn in economic activity leading to an increase in development proposals in the Borders.</p>			Brian Frater
Quarter	Value																	
Q1 2014/15	346																	
Q2 2014/15	313																	
Q3 2014/15	289																	
Q4 2014/15	309																	
Q1 2015/16	367																	
Av.time (wks) taken to process all planning apps - Maj Dev. - ADJUSTED (cumulative)	<p>CP01-P54aP Av.time (wks) taken to process all planning apps - Maj Dev. - ADJUSTED (cumulative)</p> <table border="1"> <caption>CP01-P54aP Av.time (wks) taken to process all planning apps - Maj Dev. - ADJUSTED (cumulative)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q4 2013/14</td> <td>80.0</td> </tr> <tr> <td>Q1 2014/15</td> <td>51.4</td> </tr> <tr> <td>Q2 2014/15</td> <td>12.9</td> </tr> <tr> <td>Q3 2014/15</td> <td>14.4</td> </tr> <tr> <td>Q4 2014/15</td> <td>22.0</td> </tr> </tbody> </table>	Quarter	Value	Q4 2013/14	80.0	Q1 2014/15	51.4	Q2 2014/15	12.9	Q3 2014/15	14.4	Q4 2014/15	22.0	22.0	<p>How are we performing: This is the first quarterly report to show performance on the basis of average weeks to determine rather than % determined within two months, better reflecting the Government's new measures.</p> <p>There has been a marked improvement over the longer term in the ADJUSTED average time taken to process major applications. Figures are now significantly below both the Council's average and the Scottish average for the previous year.</p> <p>Note: At least one quarter lag in data for new ADJUSTED figures</p> <p>Actions we are taking to improve/maintain performance: Significant efforts are already underway to improve average speeds, particularly through more efficient processing of legal agreements and application of "stop the clock" procedures where delays are attributable to the inaction of applicants (as opposed to SBC). These actions have already</p>			Brian Frater
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Q4 2013/14	80.0																	
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			resulted in a significant improvement in performance which will be shown in future monitoring reports.															
Av.time (wks) taken to process all planning apps - Local Dev (non-householder) - ADJUSTED (cumulative)	<p>CP01-P55aP Av.time (wks) taken to process all planning apps - Local Dev (non-householder) - ADJUSTED (cumulative)</p> <table border="1"> <caption>CP01-P55aP Av.time (wks) taken to process all planning apps - Local Dev (non-householder) - ADJUSTED (cumulative)</caption> <thead> <tr> <th>Quarter</th> <th>Value (wks)</th> </tr> </thead> <tbody> <tr> <td>Q4-2013/14</td> <td>21.3</td> </tr> <tr> <td>Q1-2014/15</td> <td>20.2</td> </tr> <tr> <td>Q2-2014/15</td> <td>22.5</td> </tr> <tr> <td>Q3-2014/15</td> <td>16.6</td> </tr> <tr> <td>Q4-2014/15</td> <td>33.6</td> </tr> </tbody> </table>	Quarter	Value (wks)	Q4-2013/14	21.3	Q1-2014/15	20.2	Q2-2014/15	22.5	Q3-2014/15	16.6	Q4-2014/15	33.6	33.6	<p>How are we performing: Up until Q4 there has been a continued improvement in the average ADJUSTED time taken to process local non-householder applications. However, the average time taken in the last quarter increased above the Council average for the previous year and was only marginally higher than the Scottish average.</p> <p>Note: At least one quarter lag in data</p> <p>Actions we are taking to improve/maintain performance: See above.</p>			Brian Frater
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Q4-2013/14	21.3																	
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Quarter	Value (wks)																	
Q4-2013/14	8.3																	
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Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, August 2015 (Q1 2015/16)

Short Name	Trend Chart	Current Value	Commentary	Long Term Trend	Status against Target	Managed By																		
How many invoices, received by us, were paid within 30 days of receiving the invoice?	<p>CP01-P25P How many invoices, received by us, were paid within 30 days of receiving the invoice?</p> <table border="1"> <caption>Invoice Payment Performance Data</caption> <thead> <tr> <th>Quarter</th> <th>Performance (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr> <td>Q1 2014/15</td> <td>92%</td> <td>93%</td> </tr> <tr> <td>Q2 2014/15</td> <td>93%</td> <td>93%</td> </tr> <tr> <td>Q3 2014/15</td> <td>94%</td> <td>93%</td> </tr> <tr> <td>Q4 2014/15</td> <td>93%</td> <td>93%</td> </tr> <tr> <td>Q1 2015/16</td> <td>94%</td> <td>93%</td> </tr> </tbody> </table>	Quarter	Performance (%)	Target (%)	Q1 2014/15	92%	93%	Q2 2014/15	93%	93%	Q3 2014/15	94%	93%	Q4 2014/15	93%	93%	Q1 2015/16	94%	93%	94%	<p>How are we performing: Overall performance for the first quarter of 2015/16 is 1pp above the 93% target and the performance in the first quarter of last year</p> <p>Actions we are taking to improve/maintain performance: Implementation of the improvement plan actions is continuing to progress in order to support a sustainable delivery of target performance.</p>			Lynn Mirley
Quarter	Performance (%)	Target (%)																						
Q1 2014/15	92%	93%																						
Q2 2014/15	93%	93%																						
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