

SCOTTISH BORDERS COUNCIL CORPORATE PRIORITIES

QUARTERLY PUBLIC PERFORMANCE REPORT: Q2 2015/16 (Jul-Sep)

HOW ARE WE DOING?

In 2013, we published our Corporate Plan, with eight priorities to work towards over a five year period. This report gives you an overview of our progress.

For each priority, a selection of performance information has been presented to let you see how we are doing.

Where possible, quarterly (Q) data has been used, but this is not possible for every area of our work, for example, educational attainment.

Some of the data presented may be subject to minor amendments as end of year figures are compiled for reporting to the Scottish Government.

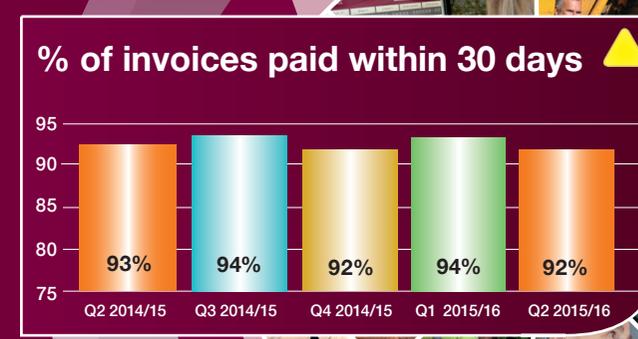
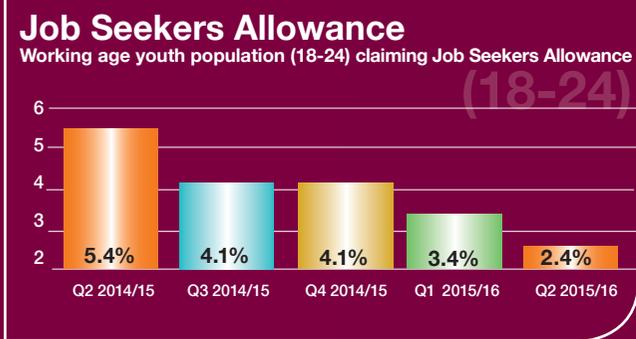
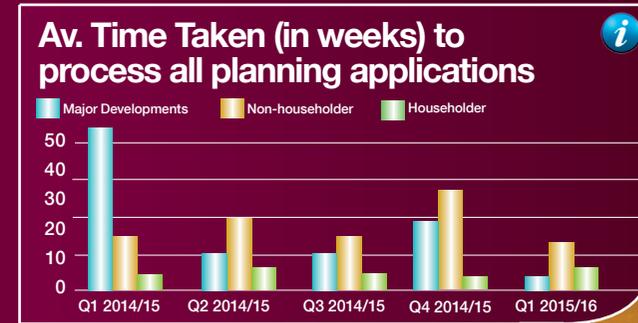
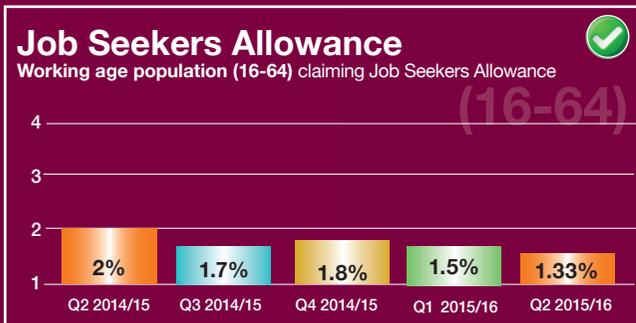
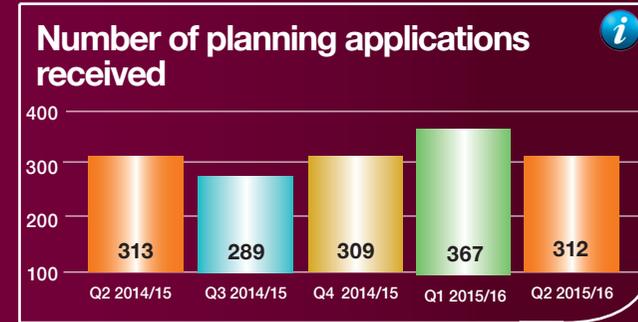
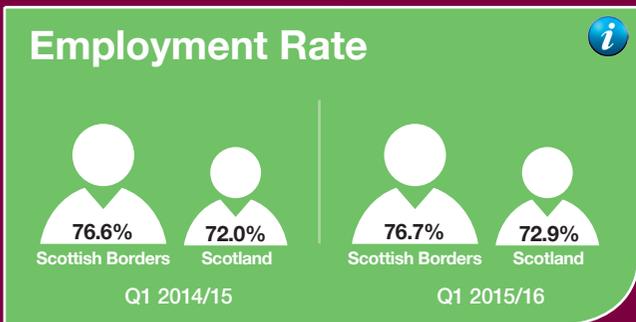
KEY:

-  On target
 -  Just off target
 -  Off target
 -  For information
 -  Position in Scotland
- Q1 - Apr-Jun
Q2 - Jul-Sep
Q3 - Oct-Dec
Q4 - Jan-Mar



ENCOURAGE SUSTAINABLE ECONOMIC GROWTH

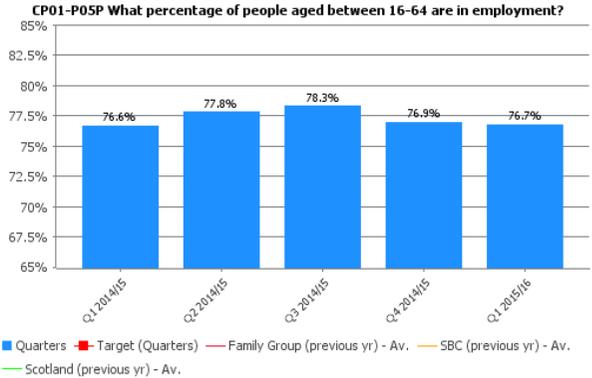
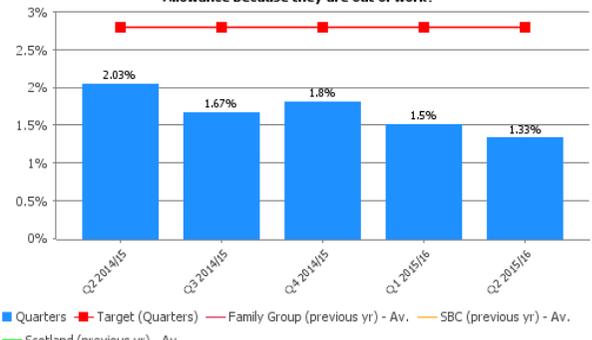
HOW ARE WE DOING?



Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, December 2015 (Q2 2015/16)

KEY	 positive long term trend (over last 4 periods)	 negative long term trend (over last 4 periods)	 Little long term change (over last 4 periods)	 on target	 just off target	 off target	 data only
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Corporate Priority 1: Encourage sustainable economic growth

Short Name	Trend Chart	Current Value	Commentary	Long Term Trend	Status against Target	Managed By												
What percentage of people aged between 16-64 are in employment?	<p>CP01-P05P What percentage of people aged between 16-64 are in employment?</p>  <table border="1"> <caption>CP01-P05P Data</caption> <thead> <tr> <th>Quarter</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>Q1 2014/15</td> <td>76.6%</td> </tr> <tr> <td>Q2 2014/15</td> <td>77.8%</td> </tr> <tr> <td>Q3 2014/15</td> <td>78.3%</td> </tr> <tr> <td>Q4 2014/15</td> <td>76.9%</td> </tr> <tr> <td>Q1 2015/16</td> <td>76.7%</td> </tr> </tbody> </table>	Quarter	Value (%)	Q1 2014/15	76.6%	Q2 2014/15	77.8%	Q3 2014/15	78.3%	Q4 2014/15	76.9%	Q1 2015/16	76.7%	76.7%	<p>Observations:</p> <p>56,000 people were in employment in this quarter, which is 500 down on the previous quarter. The overall rate remains higher than Scotland (72.9%) and GB (73.1%).</p> <p>Note: One quarter lag in data.</p>			Bryan McGrath
Quarter	Value (%)																	
Q1 2014/15	76.6%																	
Q2 2014/15	77.8%																	
Q3 2014/15	78.3%																	
Q4 2014/15	76.9%																	
Q1 2015/16	76.7%																	
What percentage of people aged between 16-64 are claiming Job Seeker's Allowance because they are out of work?	<p>CP01-P10P What percentage of people aged between 16-64 are claiming Job Seeker's Allowance because they are out of work?</p>  <table border="1"> <caption>CP01-P10P Data</caption> <thead> <tr> <th>Quarter</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>Q2 2014/15</td> <td>2.03%</td> </tr> <tr> <td>Q3 2014/15</td> <td>1.67%</td> </tr> <tr> <td>Q4 2014/15</td> <td>1.8%</td> </tr> <tr> <td>Q1 2015/16</td> <td>1.5%</td> </tr> <tr> <td>Q2 2015/16</td> <td>1.33%</td> </tr> </tbody> </table>	Quarter	Value (%)	Q2 2014/15	2.03%	Q3 2014/15	1.67%	Q4 2014/15	1.8%	Q1 2015/16	1.5%	Q2 2015/16	1.33%	1.33%	<p>Observations:</p> <p>The Scottish Borders rate still sits below the Scottish rate of 1.9% and the UK rate of 1.6%.</p>			Bryan McGrath
Quarter	Value (%)																	
Q2 2014/15	2.03%																	
Q3 2014/15	1.67%																	
Q4 2014/15	1.8%																	
Q1 2015/16	1.5%																	
Q2 2015/16	1.33%																	

Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, December 2015 (Q2 2015/16)

Short Name	Trend Chart	Current Value	Commentary	Long Term Trend	Status against Target	Managed By												
What percentage of people aged between 18-24 are claiming Job Seeker's Allowance because they are out of work?	<p>CP01-P11P What percentage of people aged between 18-24 are claiming Job Seeker's Allowance because they are out of work?</p> <table border="1"> <caption>CP01-P11P Data</caption> <thead> <tr> <th>Quarter</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>Q2 2014/15</td> <td>5.43%</td> </tr> <tr> <td>Q3 2014/15</td> <td>4.13%</td> </tr> <tr> <td>Q4 2014/15</td> <td>4.1%</td> </tr> <tr> <td>Q1 2015/16</td> <td>3.43%</td> </tr> <tr> <td>Q2 2015/16</td> <td>2.43%</td> </tr> </tbody> </table> <p>Legend: ■ Quarters, ■ Target (Quarters), — Family Group (previous yr) - Av., — SBC (previous yr) - Av., — Scotland (previous yr) - Av.</p>	Quarter	Value (%)	Q2 2014/15	5.43%	Q3 2014/15	4.13%	Q4 2014/15	4.1%	Q1 2015/16	3.43%	Q2 2015/16	2.43%	2.43%	<p>Observations:</p> <p>The Scottish Borders rate is below the Scottish rate of 2.6% but higher than the GB rate of 2.2%.</p>			Bryan McGrath
Quarter	Value (%)																	
Q2 2014/15	5.43%																	
Q3 2014/15	4.13%																	
Q4 2014/15	4.1%																	
Q1 2015/16	3.43%																	
Q2 2015/16	2.43%																	
How many new businesses has Business Gateway help create?	<p>CP01-P06P How many new businesses has Business Gateway help create?</p> <table border="1"> <caption>CP01-P06P Data</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q2 2014/15</td> <td>50</td> </tr> <tr> <td>Q3 2014/15</td> <td>63</td> </tr> <tr> <td>Q4 2014/15</td> <td>81</td> </tr> <tr> <td>Q1 2015/16</td> <td>60</td> </tr> <tr> <td>Q2 2015/16</td> <td>65</td> </tr> </tbody> </table> <p>Legend: ■ Quarters, ■ Target (Quarters), — Family Group (previous yr) - Av., — SBC (previous yr) - Av., — Scotland (previous yr) - Av.</p>	Quarter	Value	Q2 2014/15	50	Q3 2014/15	63	Q4 2014/15	81	Q1 2015/16	60	Q2 2015/16	65	65	<p>How are we performing:</p> <p>Business Gateway is on track for the annual target for business start-ups in the region and is slightly ahead of where it would expect to be at the end of the summer period. This has been due to increased activity levels, mainly seen in events, across the region. Other staff resources have allowed for the start-up adviser to continue focusing on this target, which is having a positive effect. Client contact remained steady through the 2nd quarter. The normal summer reduction did not happen as Business Gateway is currently working with a full complement of advisers. This has meant a continued flow of national targets being achieved over the period.</p>			Bryan McGrath
Quarter	Value																	
Q2 2014/15	50																	
Q3 2014/15	63																	
Q4 2014/15	81																	
Q1 2015/16	60																	
Q2 2015/16	65																	
How many businesses has Business Gateway supported?	<p>CP01-P18P How many businesses has Business Gateway supported?</p> <table border="1"> <caption>CP01-P18P Data</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q2 2014/15</td> <td>246</td> </tr> <tr> <td>Q3 2014/15</td> <td>278</td> </tr> <tr> <td>Q4 2014/15</td> <td>294</td> </tr> <tr> <td>Q1 2015/16</td> <td>228</td> </tr> <tr> <td>Q2 2015/16</td> <td>226</td> </tr> </tbody> </table> <p>Legend: ■ Quarters, ■ Target (Quarters), — Family Group (previous yr) - Av., — SBC (previous yr) - Av., — Scotland (previous yr) - Av.</p>	Quarter	Value	Q2 2014/15	246	Q3 2014/15	278	Q4 2014/15	294	Q1 2015/16	228	Q2 2015/16	226	226	<p>Actions we are taking to improve/maintain performance:</p> <p>Continue to implement actions in the Business Gateway Improvement Plan, agreed by Executive Committee on 12 May 2015.</p>			Bryan McGrath
Quarter	Value																	
Q2 2014/15	246																	
Q3 2014/15	278																	
Q4 2014/15	294																	
Q1 2015/16	228																	
Q2 2015/16	226																	

Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, December 2015 (Q2 2015/16)

Short Name	Trend Chart	Current Value	Commentary	Long Term Trend	Status against Target	Managed By												
How many loans to local businesses did we award?	<p>CP01-P27P How many loans to local businesses did we award?</p> <table border="1"> <caption>Data for CP01-P27P</caption> <thead> <tr> <th>Quarter</th> <th>Loans Awarded</th> </tr> </thead> <tbody> <tr> <td>Q2 2014/15</td> <td>0</td> </tr> <tr> <td>Q3 2014/15</td> <td>3</td> </tr> <tr> <td>Q4 2014/15</td> <td>2</td> </tr> <tr> <td>Q1 2015/16</td> <td>2</td> </tr> <tr> <td>Q2 2015/16</td> <td>0</td> </tr> </tbody> </table> <p>Legend: ■ Quarters, ■ Target (Quarters), — Family Group (previous yr) - Av., — SBC (previous yr) - Av., — Scotland (previous yr) - Av.</p>	Quarter	Loans Awarded	Q2 2014/15	0	Q3 2014/15	3	Q4 2014/15	2	Q1 2015/16	2	Q2 2015/16	0	0	<p>How are we performing: During this Quarter, two loan applications for £34,434.00 were submitted. One was declined; the other was deferred.</p> <p>Actions we are taking to improve/maintain performance: Business Gateway advisers promoted public finance during business month in addition to running an access to finance seminar that discussed loans.</p> <p>Assessment of applications by a panel drawn from Finance and Economic Development will continue to provide a robust decision-making process.</p>			Bryan McGrath
Quarter	Loans Awarded																	
Q2 2014/15	0																	
Q3 2014/15	3																	
Q4 2014/15	2																	
Q1 2015/16	2																	
Q2 2015/16	0																	
How much money did those loans add up to?	<p>CP01-P28P How much money did those loans add up to?</p> <table border="1"> <caption>Data for CP01-P28P</caption> <thead> <tr> <th>Quarter</th> <th>Amount (£)</th> </tr> </thead> <tbody> <tr> <td>Q2 2014/15</td> <td>£0.00</td> </tr> <tr> <td>Q3 2014/15</td> <td>£21,602.34</td> </tr> <tr> <td>Q4 2014/15</td> <td>£30,000.00</td> </tr> <tr> <td>Q1 2015/16</td> <td>£32,500.00</td> </tr> <tr> <td>Q2 2015/16</td> <td>£0.00</td> </tr> </tbody> </table> <p>Legend: ■ Quarters, ■ Target (Quarters), — Family Group (previous yr) - Av., — SBC (previous yr) - Av., — Scotland (previous yr) - Av.</p>	Quarter	Amount (£)	Q2 2014/15	£0.00	Q3 2014/15	£21,602.34	Q4 2014/15	£30,000.00	Q1 2015/16	£32,500.00	Q2 2015/16	£0.00	£0.00				Bryan McGrath
Quarter	Amount (£)																	
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Q2 2015/16	£0.00																	

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Short Name	Trend Chart	Current Value	Commentary	Long Term Trend	Status against Target	Managed By												
How many grants to local businesses did we award?	<p>CP01-P29P How many grants to local businesses did we award?</p> <table border="1"> <caption>CP01-P29P Data</caption> <thead> <tr> <th>Quarter</th> <th>Grants Awarded</th> </tr> </thead> <tbody> <tr> <td>Q2 2014/15</td> <td>12</td> </tr> <tr> <td>Q3 2014/15</td> <td>23</td> </tr> <tr> <td>Q4 2014/15</td> <td>6</td> </tr> <tr> <td>Q1 2015/16</td> <td>10</td> </tr> <tr> <td>Q2 2015/16</td> <td>8</td> </tr> </tbody> </table> <p>Legend: ■ Quarters, ■ Target (Quarters), — Family Group (previous yr) - Av., — SBC (previous yr) - Av., — Scotland (previous yr) - Av.</p>	Quarter	Grants Awarded	Q2 2014/15	12	Q3 2014/15	23	Q4 2014/15	6	Q1 2015/16	10	Q2 2015/16	8	8	<p>How are we performing: The number of grants was down on Quarter 1, but the number of applications was larger: 11 compared with 10. The reduced amount of funding awarded reflects the reduced number of awards in the last Quarter.</p> <p>Actions we are taking to improve/maintain performance: Business Gateway advisers promoted public finance during business month in addition to running an access to finance seminar that discussed grants.</p> <p>Note: Total grant budget for 15/16 is £100k, there is approx. £44k left.</p>			Bryan McGrath
Quarter	Grants Awarded																	
Q2 2014/15	12																	
Q3 2014/15	23																	
Q4 2014/15	6																	
Q1 2015/16	10																	
Q2 2015/16	8																	
How much money did those grants add up to?	<p>CP01-P30P How much money did those grants add up to?</p> <table border="1"> <caption>CP01-P30P Data</caption> <thead> <tr> <th>Quarter</th> <th>Money Added (£)</th> </tr> </thead> <tbody> <tr> <td>Q2 2014/15</td> <td>£36,383.50</td> </tr> <tr> <td>Q3 2014/15</td> <td>£55,017.13</td> </tr> <tr> <td>Q4 2014/15</td> <td>£21,584.50</td> </tr> <tr> <td>Q1 2015/16</td> <td>£31,532.50</td> </tr> <tr> <td>Q2 2015/16</td> <td>£23,430.27</td> </tr> </tbody> </table> <p>Legend: ■ Quarters, ■ Target (Quarters), — Family Group (previous yr) - Av., — SBC (previous yr) - Av., — Scotland (previous yr) - Av.</p>	Quarter	Money Added (£)	Q2 2014/15	£36,383.50	Q3 2014/15	£55,017.13	Q4 2014/15	£21,584.50	Q1 2015/16	£31,532.50	Q2 2015/16	£23,430.27	£23,430.27				Bryan McGrath
Quarter	Money Added (£)																	
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Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, December 2015 (Q2 2015/16)

Short Name	Trend Chart	Current Value	Commentary	Long Term Trend	Status against Target	Managed By												
How many planning applications do we receive?	<p>CP01-P52P How many planning applications do we receive?</p> <table border="1"> <caption>CP01-P52P: How many planning applications do we receive?</caption> <thead> <tr> <th>Quarter</th> <th>Applications</th> </tr> </thead> <tbody> <tr> <td>Q2 2014/15</td> <td>313</td> </tr> <tr> <td>Q3 2014/15</td> <td>289</td> </tr> <tr> <td>Q4 2014/15</td> <td>309</td> </tr> <tr> <td>Q1 2015/16</td> <td>367</td> </tr> <tr> <td>Q2 2015/16</td> <td>312</td> </tr> </tbody> </table>	Quarter	Applications	Q2 2014/15	313	Q3 2014/15	289	Q4 2014/15	309	Q1 2015/16	367	Q2 2015/16	312	312	<p>Observations: The total number of applications received for the year to date is in line with the total received for the same period in 2014.</p>			Brian Frater
Quarter	Applications																	
Q2 2014/15	313																	
Q3 2014/15	289																	
Q4 2014/15	309																	
Q1 2015/16	367																	
Q2 2015/16	312																	
Av.time (wks) taken to process all planning apps - Maj Dev. - ADJUSTED (cumulative)	<p>CP01-P54aP Av.time (wks) taken to process all planning apps - Maj Dev. - ADJUSTED (cumulative)</p> <table border="1"> <caption>CP01-P54aP: Av.time (wks) taken to process all planning apps - Maj Dev. - ADJUSTED (cumulative)</caption> <thead> <tr> <th>Quarter</th> <th>Average Time (wks)</th> </tr> </thead> <tbody> <tr> <td>Q1 2014/15</td> <td>51.4</td> </tr> <tr> <td>Q2 2014/15</td> <td>12.9</td> </tr> <tr> <td>Q3 2014/15</td> <td>14.4</td> </tr> <tr> <td>Q4 2014/15</td> <td>22.0</td> </tr> <tr> <td>Q1 2015/16</td> <td>5.4</td> </tr> </tbody> </table>	Quarter	Average Time (wks)	Q1 2014/15	51.4	Q2 2014/15	12.9	Q3 2014/15	14.4	Q4 2014/15	22.0	Q1 2015/16	5.4	5.4	<p>How are we performing: The average adjusted time taken to process major applications shows an improvement over the previous quarter and a major improvement over the previous SBC and Scotland annual average.</p> <p>Note: One quarter lag in data.</p> <p>Actions we are taking to improve/maintain performance: Continue to use last year's SBC and Scottish figures to benchmark current year's performance. Ongoing implementation of Planning Performance Framework improvement actions</p>			Brian Frater
Quarter	Average Time (wks)																	
Q1 2014/15	51.4																	
Q2 2014/15	12.9																	
Q3 2014/15	14.4																	
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Short Name	Trend Chart	Current Value	Commentary	Long Term Trend	Status against Target	Managed By												
Av.time (wks) taken to process all planning apps - Local Dev (non-householder) - ADJUSTED (cumulative)	<p>CP01-P55aP Av.time (wks) taken to process all planning apps - Local Dev (non-householder) - ADJUSTED (cumulative)</p> <table border="1"> <caption>CP01-P55aP Av.time (wks) taken to process all planning apps - Local Dev (non-householder) - ADJUSTED (cumulative)</caption> <thead> <tr> <th>Quarter</th> <th>Value (wks)</th> </tr> </thead> <tbody> <tr> <td>Q1 2014/15</td> <td>20.2</td> </tr> <tr> <td>Q2 2014/15</td> <td>22.5</td> </tr> <tr> <td>Q3 2014/15</td> <td>16.6</td> </tr> <tr> <td>Q4 2014/15</td> <td>39.3</td> </tr> <tr> <td>Q1 2015/16</td> <td>17.9</td> </tr> </tbody> </table> <p>Legend: ■ Quarters, ■ Target (Quarters), — Family Group (previous yr) - Av., — SBC (previous yr) - Av., — Scotland (previous yr) - Av.</p>	Quarter	Value (wks)	Q1 2014/15	20.2	Q2 2014/15	22.5	Q3 2014/15	16.6	Q4 2014/15	39.3	Q1 2015/16	17.9	17.9	<p>How are we performing: Performance in the last quarter was markedly better than the previous quarter and better than SBC's average for the previous year. However the figure remains above the Scottish average.</p> <p>Note: One quarter lag in data.</p> <p>Actions we are taking to improve/maintain performance: As above.</p>			Brian Frater
Quarter	Value (wks)																	
Q1 2014/15	20.2																	
Q2 2014/15	22.5																	
Q3 2014/15	16.6																	
Q4 2014/15	39.3																	
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Av.time (wks) taken to process all planning apps - Local Dev (householder) - ADJUSTED (cumulative)	<p>CP01-P56aP Av.time (wks) taken to process all planning apps - Local Dev (householder) - ADJUSTED (cumulative)</p> <table border="1"> <caption>CP01-P56aP Av.time (wks) taken to process all planning apps - Local Dev (householder) - ADJUSTED (cumulative)</caption> <thead> <tr> <th>Quarter</th> <th>Value (wks)</th> </tr> </thead> <tbody> <tr> <td>Q1 2014/15</td> <td>7.2</td> </tr> <tr> <td>Q2 2014/15</td> <td>8.0</td> </tr> <tr> <td>Q3 2014/15</td> <td>7.5</td> </tr> <tr> <td>Q4 2014/15</td> <td>8.2</td> </tr> <tr> <td>Q1 2015/16</td> <td>6.7</td> </tr> </tbody> </table> <p>Legend: ■ Quarters, ■ Target (Quarters), — Family Group (previous yr) - Av., — SBC (previous yr) - Av., — Scotland (previous yr) - Av.</p>	Quarter	Value (wks)	Q1 2014/15	7.2	Q2 2014/15	8.0	Q3 2014/15	7.5	Q4 2014/15	8.2	Q1 2015/16	6.7	6.7	<p>How are we performing: There has been a continuing improvement in performance on householder applications which now sits below the previous SBC and Scotland averages.</p> <p>Note: One quarter lag in data.</p> <p>Actions we are taking to improve/maintain performance: As above.</p>			Brian Frater
Quarter	Value (wks)																	
Q1 2014/15	7.2																	
Q2 2014/15	8.0																	
Q3 2014/15	7.5																	
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Appendix 1: Scottish Borders Council Executive Committee – Quarterly Public Performance Report, December 2015 (Q2 2015/16)

Short Name	Trend Chart	Current Value	Commentary	Long Term Trend	Status against Target	Managed By																		
<p>How many invoices, received by us, were paid within 30 days of receiving the invoice?</p>	<p>CP01-P25P How many invoices, received by us, were paid within 30 days of receiving the invoice?</p> <table border="1"> <caption>Invoice Payment Performance Data</caption> <thead> <tr> <th>Quarter</th> <th>Quarters (%)</th> <th>Target (Quarters) (%)</th> </tr> </thead> <tbody> <tr> <td>Q2 2014/15</td> <td>93%</td> <td>93%</td> </tr> <tr> <td>Q3 2014/15</td> <td>94%</td> <td>93%</td> </tr> <tr> <td>Q4 2014/15</td> <td>93%</td> <td>93%</td> </tr> <tr> <td>Q1 2015/16</td> <td>94%</td> <td>93%</td> </tr> <tr> <td>Q2 2015/16</td> <td>92%</td> <td>93%</td> </tr> </tbody> </table> <p>Legend: Quarters (blue bar), Target (Quarters) (red line), Family Group (previous yr) - Av. (red line), SBC (previous yr) - Av. (yellow line), Scotland (previous yr) - Av. (green line).</p>	Quarter	Quarters (%)	Target (Quarters) (%)	Q2 2014/15	93%	93%	Q3 2014/15	94%	93%	Q4 2014/15	93%	93%	Q1 2015/16	94%	93%	Q2 2015/16	92%	93%	92%	<p>How are we performing: Performance during Q2 has fallen slightly below our target of 93%.</p> <p>Actions we are taking to improve/maintain performance: Because it is important to the local economy that invoices are paid promptly, additional support and guidance has been delivered to our Services to avoid any payment delays, for example where invoices require follow up action before payment can be made.</p>			Lynn Mirley
Quarter	Quarters (%)	Target (Quarters) (%)																						
Q2 2014/15	93%	93%																						
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