

## Integrated Impact Assessment (IIA)

### Stage 1 Scoping and Assessing for Relevance

#### Section 1 Details of the Proposal

<b>A. Title of Proposal:</b>	Community Led Support (CLS) at WhatMatters Hubs
<b>B. What is it?</b>	A new Policy/Strategy/Practice/Project <input type="checkbox"/> A revised Policy/Strategy/Practice X <input type="checkbox"/>
<b>C. Description of the proposal:</b> (Set out a clear understanding of the purpose of the proposal being developed or reviewed (what are the aims, objectives and intended outcomes, including the context within which it will operate)	A development of community led support at WhatMatters Hubs by extension into a hospital setting to encourage Acute Flow Improvement programme already underway by NHS partners.
<b>D. Service Area:</b> <b>Department:</b>	People
<b>E. Lead Officer:</b> (Name and job title)	Chris Myers Director, People, Adults social Care partnership
<b>F. Other Officers/Partners involved:</b> (List names, job titles and organisations)	Julie Glen, Head of Adult Services David Mills, Adult Services Group Manager
<b>G. Date(s) IIA completed:</b>	4/2/2025

## Section 2 Will there be any impacts as a result of the relationship between this proposal and other policies?

<b>No</b> <i>(please delete as applicable)</i>
<p><b>If yes, - please state here:</b></p> <p>The introduction of Community Led Support and WhatMatters Hubs in Hospital will correspond with NHS Acute Flow Improvement programme which aims at early interventions to ensure that people are discharged from hospital as soon as possible. It also impacts on and augments the Wellbeing and healthy lifestyle initiatives being undertaken throughout the Health and Social Care partnership.</p>

## Section 3 Legislative Requirements

<b>3.1 Relevance to the Equality Duty:</b>	
<p><b>Do you believe your proposal has any relevance under the Equality Act 2010?</b>  <b>Yes</b>  <i>(If you believe that your proposal may have some relevance – however small please indicate yes. If there is no effect, please enter “No” and go to Section 3.2.)</i></p>	
<b>Equality Duty</b>	<b>Reasoning:</b>
<p><b>A. Elimination of discrimination (both direct &amp; indirect), victimisation and harassment.</b> <i>(Will the proposal discriminate? Or help eliminate discrimination?)</i></p>	<p>The development of CLS &amp; WhatMatters Hubs in hospital setting, including reallocation of duties, will be conducted in a manner not discriminatory against any group who share a protected characteristic. It will eliminate discrimination for people affected by age and disability by providing easy to access services to enable a return home.</p>

<b>B. Promotion of equality of opportunity?</b> <i>(Will your proposal help or hinder the Council with this)</i>	There will be equality of opportunity regardless of protected characteristic.
<b>C. Foster good relations?</b> <i>(Will your proposal help to foster or encourage good relations between those who have different equality characteristics?)</i>	N/A

<b>3.2 Which groups of people do you think will be or potentially could be, impacted by the implementation of this proposal? (You should consider employees, clients, customers / service users, and any other relevant groups)</b>				
Please tick below as appropriate, outlining any potential impacts on the undernoted equality groups this proposal may have and how you know this.				
	Impact			Please explain the potential impacts and how you know this
	No Impact	Positive Impact	Negative Impact	
<b>Age</b> Older or younger people or a specific age grouping.		X		New CLS practices and refocussing of strategic objectives will not adversely affect any member of the public or employee regardless of protected characteristic. People who have age characteristics will have increased access to support services by locating them in hospital where mobility assistance in the form of porters and specialist equipment are on hand.
<b>Disability</b> A physical or mental impairment that has a substantial and long term adverse effect on a person's ability to carry out normal day to day activities. This may be visible or invisible, progressive or recurring.		X		The outcome of change of strategy and practice will not materially affect the balance of service users by protected characteristic. The same rationale applies to people with disabilities as those detailed above, in relation to age.

<b>Gender Reassignment</b> anybody who is proposing to undergo, is undergoing, or has undergone a process (or part of a process) for the purpose of reassigning the person's sex by changing physiological or other attributes of sex.	X			
<b>Marriage or Civil Partnership</b> people who are married or in a civil partnership	X			
<b>Pregnancy and Maternity</b> (refers to the period after the birth and is linked to <b>maternity</b> leave in the employment context. In the non-work context, <b>protection</b> against <b>maternity</b> discrimination is for 26 weeks after giving birth),	X			
<b>Race:</b> including colour, nationality, ethnic origins, including minorities (e.g. gypsy travellers, refugees, migrants and asylum seekers)	X			
<b>Religion or Belief:</b> different religious or philosophical beliefs, customs (including atheists and those with no aligned belief) e.g. Christianity, Islam, Hindu, pacifism, vegetarianism, gender critical.	X			
<b>Sex</b> women and men (girls and boys)	X			
<b>Sexual Orientation</b> , e.g. Lesbian, Gay, Bisexual, Heterosexual	X			

## 3.3 Fairer Scotland Duty

This duty places a legal responsibility on Scottish Borders Council (SBC) to actively consider (give due regard) to how we can reduce inequalities of outcome caused by socioeconomic disadvantage when making strategic decisions.

The duty is set at a strategic level - these are the key, high level decisions . This would normally include strategy documents, decisions about setting priorities, allocating resources and commissioning services.

**Is the proposal strategic?**

Yes

**If No go to Section 4**

**If yes, please indicate any potential impact on the undernoted groups this proposal may have and how you know this:**

	Impact			State here how you know this
	No Impact	Positive Impact	Negative Impact	
<b>Low and/or No Wealth</b> – enough money to meet basic living costs and pay bills but have no savings to deal with any unexpected spends and no provision for the future.		X		Locating CLS and WhatMatters in a hospital setting means that the person will not have to make additional travel arrangements to access WhatMatters Hubs in localities. This is especially relevant for people with mobility related disability.
<b>Material Deprivation</b> – being unable to access basic goods and services i.e. financial products like life insurance, repair/replace broken electrical goods, warm home, leisure and hobbies	X			

<b>Area Deprivation</b> – where you live (e.g. rural areas), where you work (e.g. accessibility of transport), see rural proofing guidance		<b>X</b>		
<b>Socio-economic Background</b> – social class i.e. parents' education, employment and income	<b>X</b>			
<b>Care experienced people</b>		<b>X</b>		
<b>Carers</b> paid and unpaid including family members		<b>X</b>		
<b>Homelessness</b>	<b>X</b>			
<b>Addictions and substance use</b>	<b>X</b>			
<b>Those involved within the criminal justice system</b>	<b>X</b>			

Carers can access WhatMatters Hub in hospital whilst their relative is in ward setting to get the advice and support required.

## **3.4 Armed Forces Covenant Duty (*Education and Housing/ Homelessness proposals only*)**

This duty places a legal responsibility on Scottish Borders Council (SBC) to actively consider (give due regard) to the three matters listed below in Education and Housing/ Homelessness matters.  
This relates to current and former armed forces personnel (regular or reserve) and their families.

**Is the Armed Forces Covenant Duty applicable?**

<b>Yes/ No</b>  If "Yes", please complete below	
<b>Covenant Duty</b>	<b>How this has been considered and any specific provision made:</b>
<b>The unique obligations of, and sacrifices made by, the armed forces;</b>  The <u>MOD Statutory Guidance</u> gives the following examples: <ul style="list-style-type: none"> <li>• Danger</li> <li>• Geographical Mobility</li> <li>• Separation from Family</li> <li>• Service Law</li> <li>• Unfamiliarity with Civilian Life</li> <li>• Hours of Work</li> <li>• Stress</li> </ul>	
<b>The principle that it is desirable to remove disadvantages arising for Service people from membership, or former membership, of the armed forces;</b>	
<b>The principle that special provision for Service people may be justified by the effects on such people of membership, or former membership, of the armed forces.</b>	

## Section 4 Full Integrated Impact Assessment Required

Select No if you have answered “No” to all of Sections 3.1 – 3.3.

**Yes / No** (please delete as applicable)

If yes, please proceed to Stage 2 and complete a full Integrated Impact Assessment

**If a full impact assessment is not required briefly explain why there are no effects and provide justification for the decision.**

The practice developments proposed here are an extension of those CLS services currently available in communities throughout the Scottish Borders. The impact will be neutral and/or positive benefits only and should maximise equality and eliminate discrimination in terms of people with protected characteristics, namely age and disability. At a strategic level, the location of CLS WhatMatters Hubs does not adversely impact on other partnership initiatives and sits alongside Wellbeing, Improved Healthy and Acute flow Improvement programmes currently underway.

<b>Signed by Lead Officer:</b>	
<b>Designation:</b>	
<b>Date:</b>	
<b>Counter Signature Director:</b>	
<b>Date:</b>	