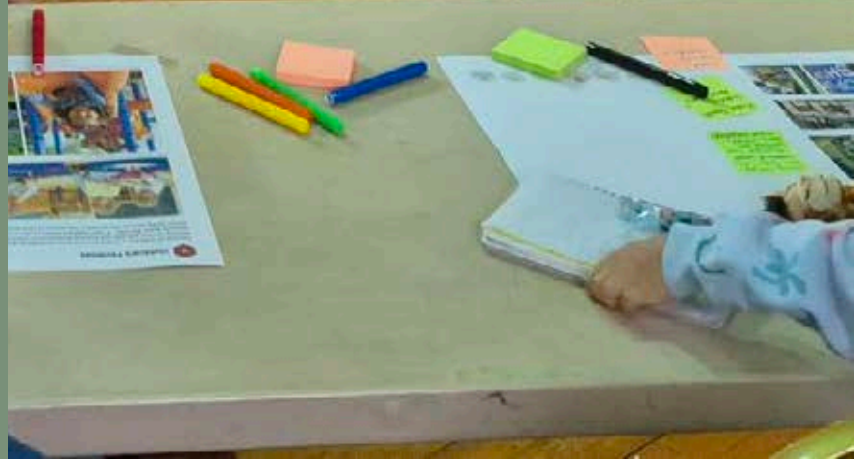


# Coldstream Place Plan

## Appendix A: Consultation Results



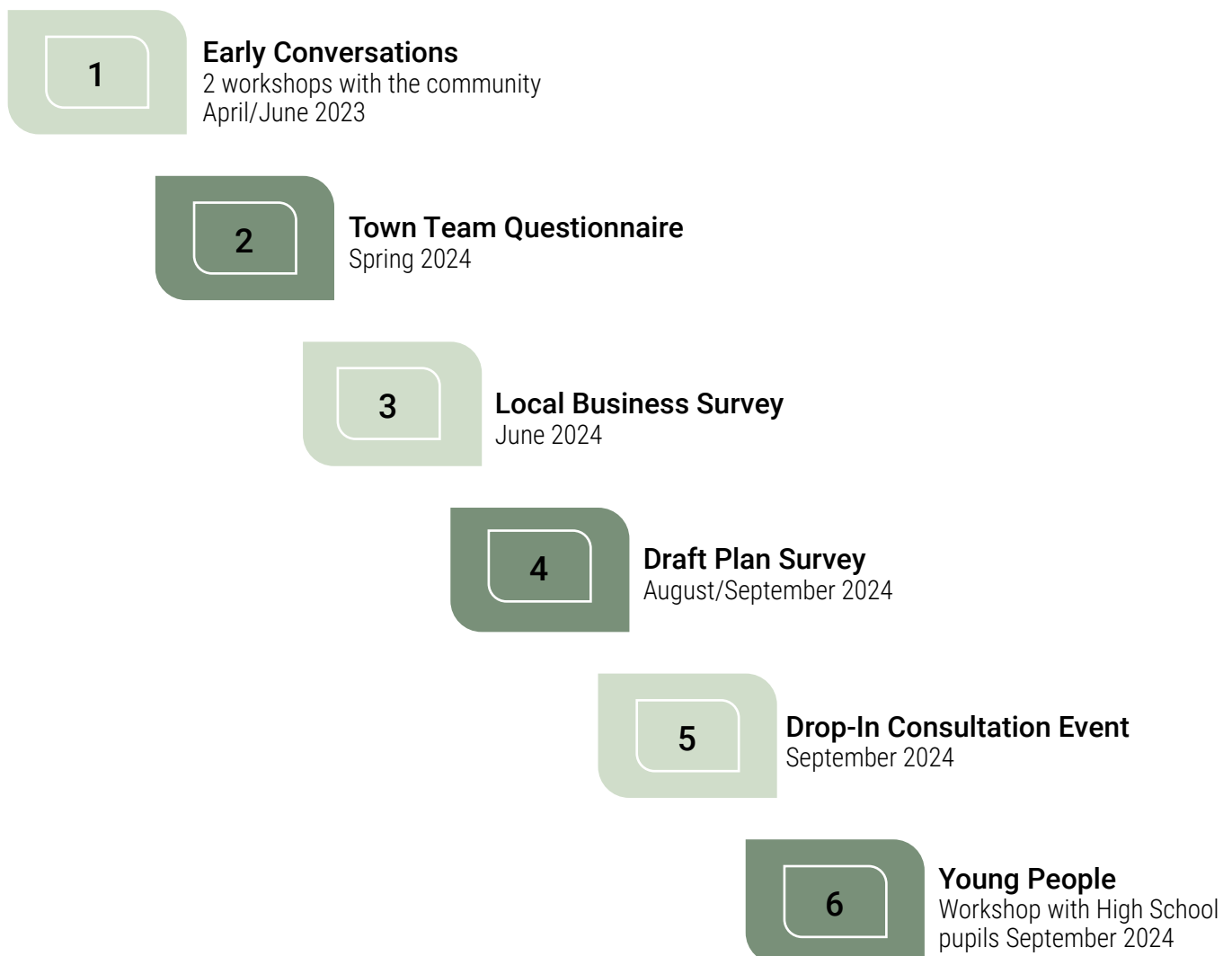


## Consultation Results

The results from the following engagement process are set out within this document:

- Town Team Questionnaire
- Local Business Survey
- Local Clubs/Organisations
- Draft Plan Survey and Consultation Events

### The Engagement Process



# Town Team Questionnaire

The Town Team developed and carried out a questionnaire in Spring 2024, asking the community a series of focused questions. Published in the Coldstream Community News, the survey had a large response with a total of 428 responses.

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## 428 Responses

1. Do you live in Coldstream ?

 Yes	395
 No	33



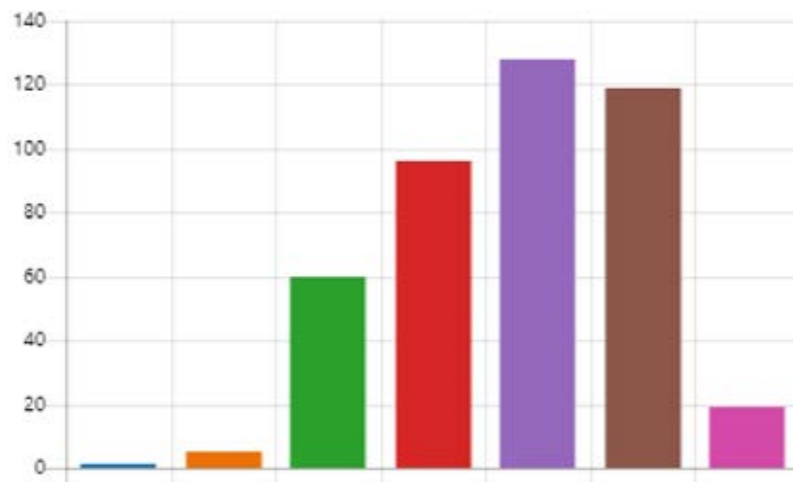
2. Do you work in Coldstream?

 Yes	102
 No - work elsewhere	135
 No - don't work	191



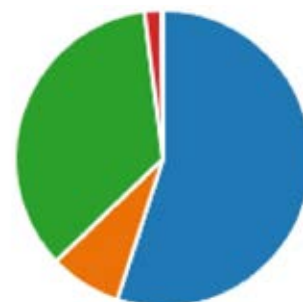
3. Please provide your age within following ranges

<span style="color: blue;">●</span> 0-12	1
<span style="color: orange;">●</span> 13-20	5
<span style="color: green;">●</span> 21-35	60
<span style="color: red;">●</span> 36-50	96
<span style="color: purple;">●</span> 51-65	128
<span style="color: brown;">●</span> 66-80	119
<span style="color: pink;">●</span> 81+	19



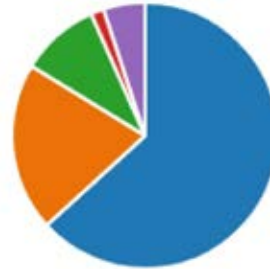
4. Do you have any dependents? Please select all that apply

<span style="color: blue;">●</span> No	246
<span style="color: orange;">●</span> Parents or Grandparents	35
<span style="color: green;">●</span> Children or Grandchildren	157
<span style="color: red;">●</span> Other e.g. disabled spouse	8
<span style="color: purple;">●</span> Other	1



5. What modes of transport do you use? - please select all that apply

Car	401
Bus including Pingo	130
Bicycle	61
Motorbike	10
Taxi	32



6. Do you think there is a shortage of marked parking spaces in Coldstream?

Yes	397
No	30



7. Please select from below all the areas you think should be considered for additional parking. If you select other please provide details of where

Home Park (on site of old play...	339
Market Square	182
Leet Bridge	127
Lorry Park	191
Other	47



8. What kind of parking do we need? please select all that apply

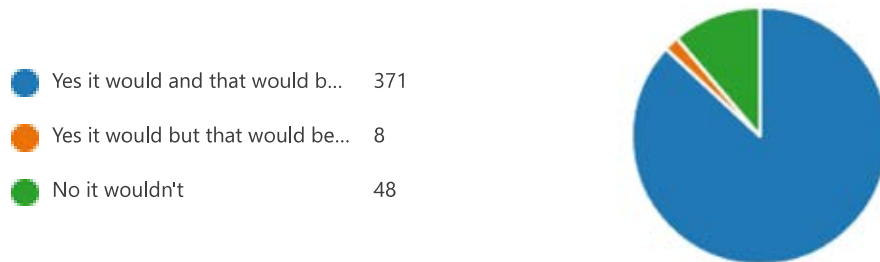
Short stay	367
Long stay	242



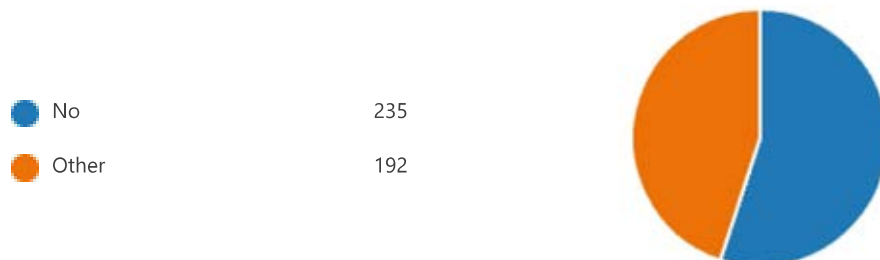
9. Do you think there should be dedicated parking for coaches? If so please suggest where this should be in "Other" below.



10. Would more obvious (marked) parking encourage tourists?



11. Are more disabled spaces required - if yes please provide details in "Other" below.



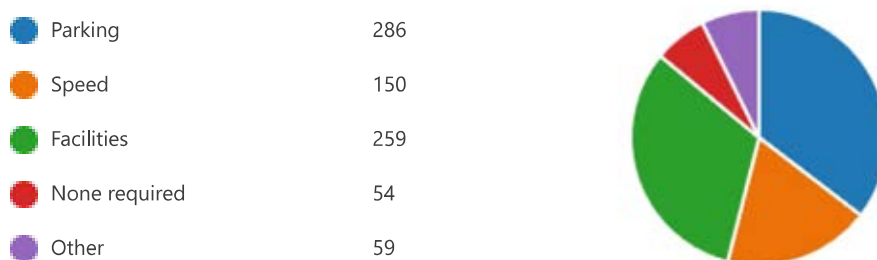
12. Do we need more chargers for electric vehicles? - if yes please provide details of where in "Other" below.



13. Do we need more provision for bicycles - parking stands etc? If yes please provide details in "Other" below.



14. Please indicate the areas where you think the town would benefit from any additional signage. If you select other please provide details.



15. Please use the box below to add any additional comments on Parking and Traffic Management in Coldstream.

**192**  
Responses

Latest Responses

*"There needs to be more thought where people can park o...*  
*"Too often the double yellow lines are ignored/ not policed ...*

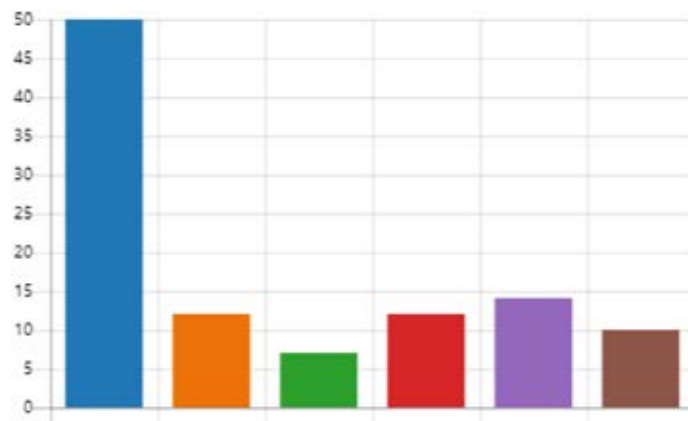
16. Do you have or do you support any children that would benefit from local community run childcare services based in Coldstream?





17. How far do you travel for childcare currently (each trip)?

● N/A	50
● 0-1 mile	12
● 1-5 miles	7
● 5-10 miles	12
● 10-15 miles	14
● over 15 miles	10



18. Does lack of childcare locally affect your ability to work?

● Yes - I don't work because of l...	6
● Yes I would work longer hours...	45
● Yes - it prevents me from taki...	17
● No	37



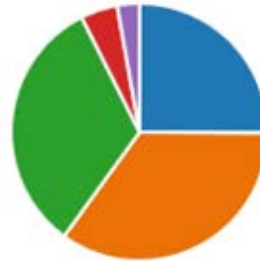
19. Would you use childcare facilities in Coldstream if they were available?

● Yes	75
● No	12
● Maybe	18



20. Which of these might benefit you and your children? Select all that apply. If other please specify

<span style="color: blue;">●</span> Day care	54
<span style="color: orange;">●</span> Wrap around care	75
<span style="color: green;">●</span> Holiday cover	70
<span style="color: red;">●</span> None of these	10
<span style="color: purple;">●</span> Other	6



21. What ages are the children ?

**93**  
Responses

Latest Responses  
*"10 and 13"*

22. If applicable are you worried that relying on family members for childcare may not be sustainable long term?

<span style="color: blue;">●</span> Yes	74
<span style="color: orange;">●</span> No	3
<span style="color: green;">●</span> N/A	28



23. Would you like to be a member of the team looking at future childcare provision in Coldstream? If so please add your contact details below

**21**  
Responses

Latest Responses  
*"No"*

24. Please add any views you may have on how Coldstream can deliver reliable, safe care to aid our children's development. Do you agree that Coldstream should have its own community-led, safe and reliable childcare facility?

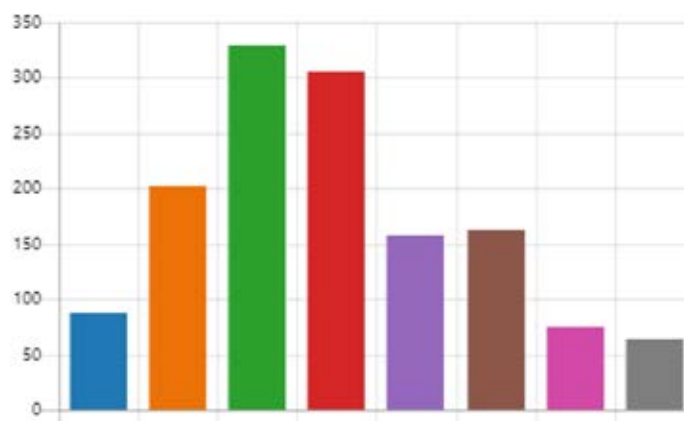
189  
Responses

Latest Responses

"Yes though due to other issues I cannot say if I would use i..."

25. Please select all the areas below where you think amenities should be improved in Coldstream - please bear in mind that we will try to get funding to improve the areas that have the most support. Please add at the bottom any other amenities you think need attention

<span style="color: blue;">●</span> More bus shelters	88
<span style="color: orange;">●</span> Digital information at bus shel...	202
<span style="color: green;">●</span> Upgrade to public toilet faciliti...	330
<span style="color: red;">●</span> Improve paths and viewpoint ...	306
<span style="color: purple;">●</span> Increased tree planting	157
<span style="color: brown;">●</span> Expansion of flower meadows	163
<span style="color: pink;">●</span> Provision of a "shared use" car...	75
<span style="color: grey;">●</span> Other	64



26. Please indicate below which of the following you have visited in the 12 months (select all that apply)

<span style="color: blue;">●</span> Library	137
<span style="color: orange;">●</span> Coldstream Museum	97
<span style="color: green;">●</span> Coldstream Community Centre	335
<span style="color: red;">●</span> None of the above	72



27. The current Community Centre building is not energy efficient and the team there are looking to tackle this so they can increase the range of services and classes provided.  
Is this something you would support?

<span style="color: blue;">●</span> Yes	380
<span style="color: orange;">●</span> No	48



28. The Golf Club are considering building a standalone gym next to their clubhouse which would be open to all.  
Would that be something you would be interested in joining?  
Coldstream Community Gym could not go ahead unless there is significant community support.

<span style="color: blue;">●</span> Yes, I would use a Community ...	258
<span style="color: orange;">●</span> No, I would not use a Commu...	170



29. What do you think about Coldstream Community Larder?

415  
Responses

Latest Responses

*"It is good to have the provision for those that need it and l...  
"Definitely a worth having in the area, benefits residents a...  
"It's really good for everyone "*

30. There are already some facilities in the town for children - playpark, soft-play, youth club, brownies etc. What else do you think should be available for children and the teenagers in the town to do?

392  
Responses

Latest Responses

*"A larger age ranged drop in. Or different nights for differe...  
"Something like a skate park, need something for older kid...  
"Skate park "*

31. Please let us know which amenities you think the town would benefit from introducing or developing further? (some examples might be community cinema, games cafe, sports facilities)  
Are these things Coldstream needs? Please share your views below.  
If you have any idea about where these could be based please note that below too.

235  
Responses

Latest Responses

32. Please use this box below to answer any of the questions we should have asked you but didn't or to expand on anything you feel strongly about

115  
Responses

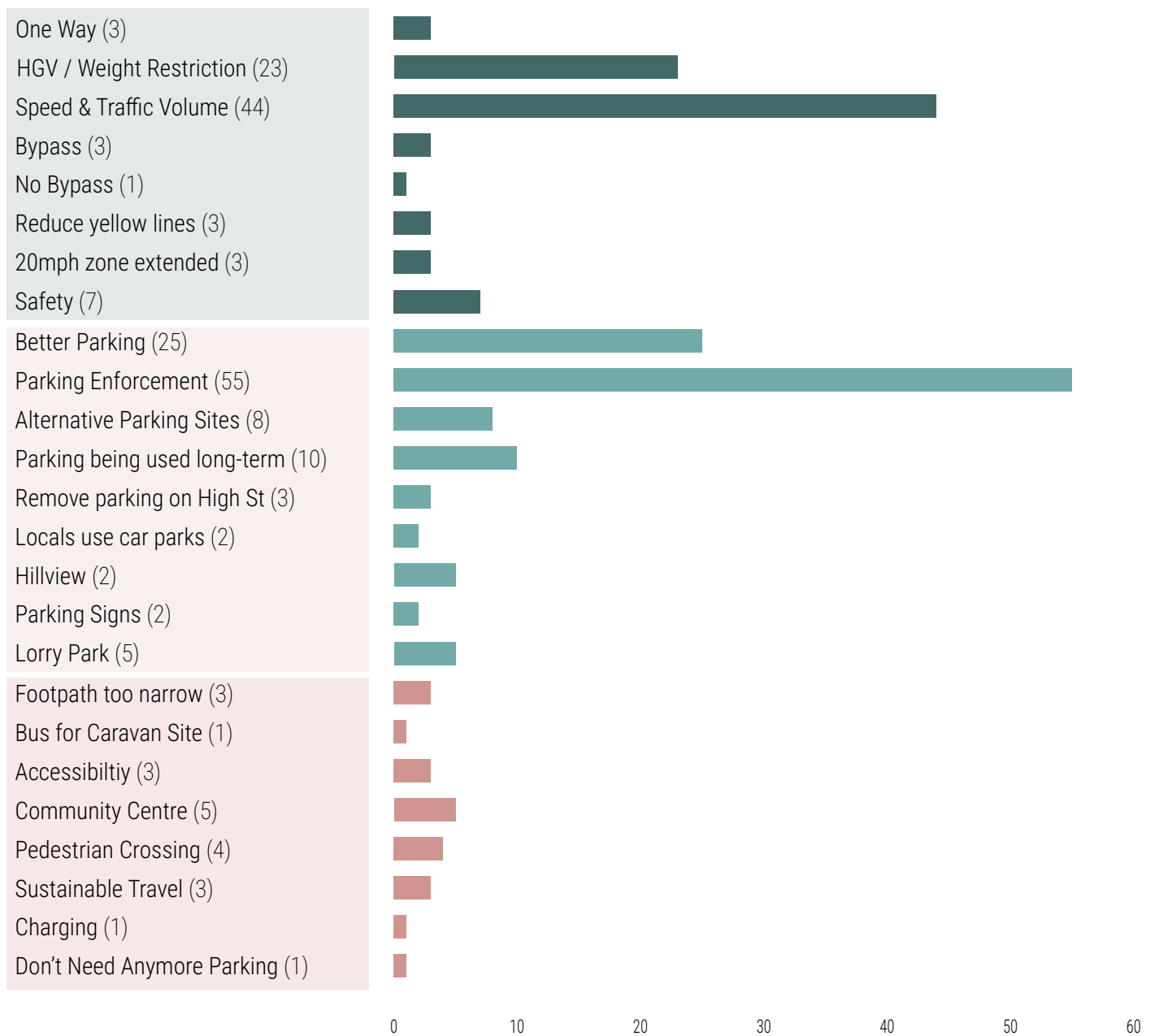
Latest Responses

*"We could do with better after school transport links to du...*

## Analysis of Quantitative Questions

Please use the box below to add any additional comments on Parking and Traffic Management in Coldstream.

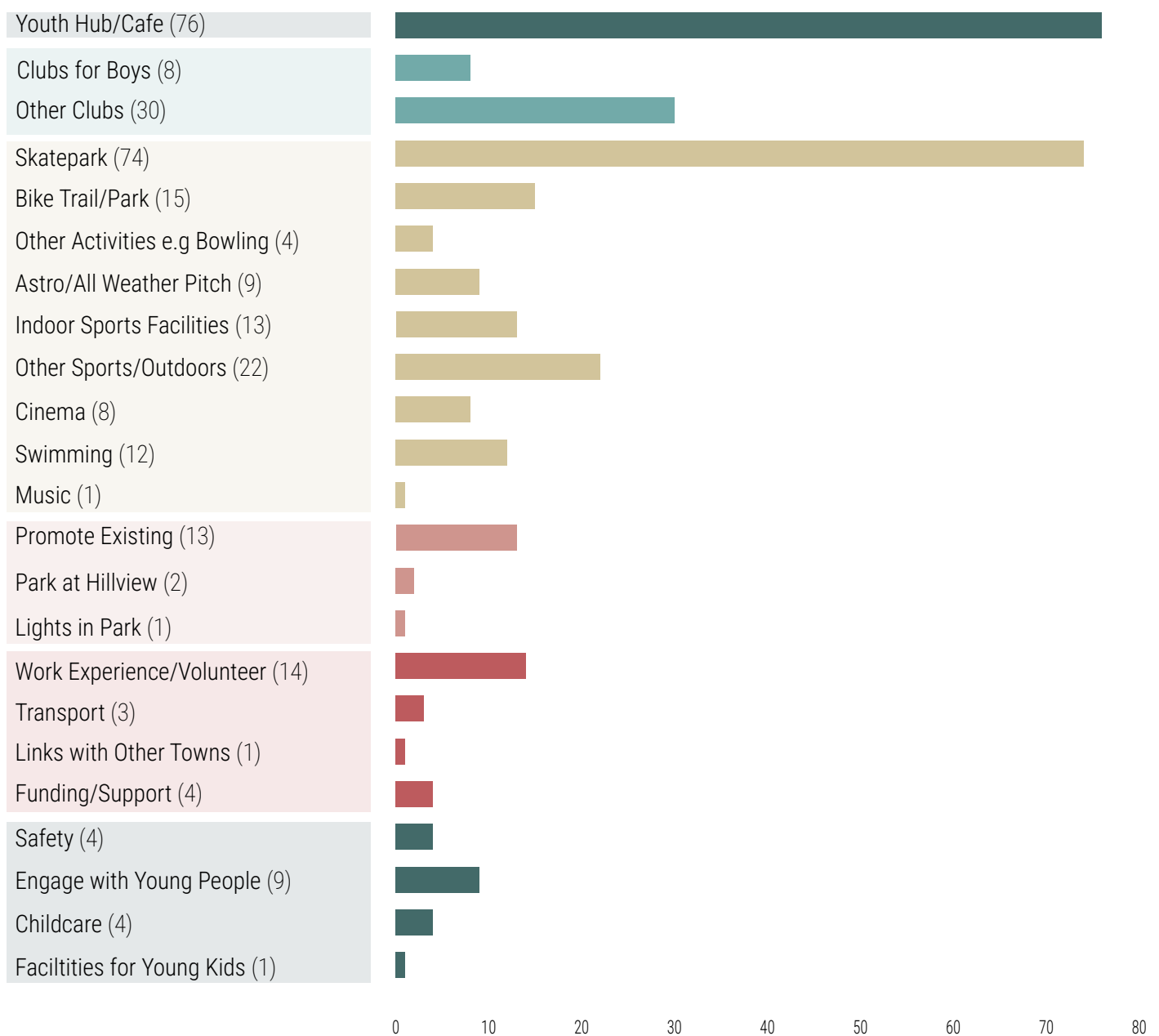
192 Responses  
 190 Comments  
 2 Not Sure / Don't Know/ N/A



<p>One Way (3)</p> <p>HGV / Weight Restriction (23)</p> <p>Speed &amp; Traffic Volume (44)</p> <p>Bypass (3)</p> <p>No Bypass (1)</p> <p>Reduce yellow lines (3)</p> <p>20mph zone extended (3)</p> <p>Safety (7)</p>	<p><i>"Duke St should be made one way traffic."</i></p> <p><i>"Stop the enormous lorries - apply weight limit - direct lorries via A1 to keep high st free."</i></p> <p><i>"Despite speed signs traffic travels too fast through the town."</i></p> <p><i>"Reduce the double yellow lines on the High Street."</i></p> <p><i>"Extend the 20mph zone out to the Caravan park as many people with children now walk in from there. It might encourage more people to walk and reduce parking demand."</i></p> <p><i>"Parking on corner opposite community centre has double yellow lines already but cars still park there. Accident waiting to happen. Also opposite old police station"</i></p>
<p>Better Parking (25)</p> <p>Parking Enforcement (55)</p> <p>Alternative Parking Sites (8)</p> <p>Parking being used long-term (10)</p> <p>Remove parking on High St (3)</p> <p>Locals use car parks (2)</p> <p>Hillview (2)</p> <p>Parking Signs (2)</p> <p>Lorry Park (5)</p>	<p><i>"If people can't park the car to shop in Coldstream then they drive on to Kelso."</i></p> <p><i>"Currently, the road side parking reduces the width of High Street and results in traffic chaos. There is often illegal parking but there is no enforcement of rules."</i></p> <p><i>"There are so many council garages around the hillview area that are unused and some that look dangerous by disrepair. If the garages were taken down so much more residential parking could be made available."</i></p> <p><i>"Market Square and surrounding areas are being used for parking vehicles that do not move for weeks/months."</i></p> <p><i>"Parking should be moved elsewhere in the town and the High Street should be primarily a non parking zone."</i></p> <p><i>"Coach drop off and pick up point then to lorry park to park."</i></p>
<p>Footpath too narrow (3)</p> <p>Bus for Caravan Site (1)</p> <p>Accessibilty (3)</p> <p>Community Centre (5)</p> <p>Pedestrian Crossing (4)</p> <p>Sustainable Travel (3)</p> <p>Charging (1)</p> <p>Don't Need Anymore Parking (1)</p>	<p><i>"Everytime there is something on at the community centre, you can't park on the high Street!"</i></p> <p><i>"Possibly a pedestrian crossing nearer the park, coop, community centre area of the High Street would be beneficial when trying to cross the road with a small child at high traffic times."</i></p> <p><i>"Keep transport to a minimum. Encourage walking. Do we need to encourage more heavy traffic? Encourage all to cycle as Copenhagen has in Denmark."</i></p>

There are already some facilities in the town for children - playpark, soft-play, youth club, brownies etc.  
 What else do you think should be available for children and the teenagers in the town to do?

392 Responses  
 269 Comments  
 123 Not Sure / Don't Know/ N/A



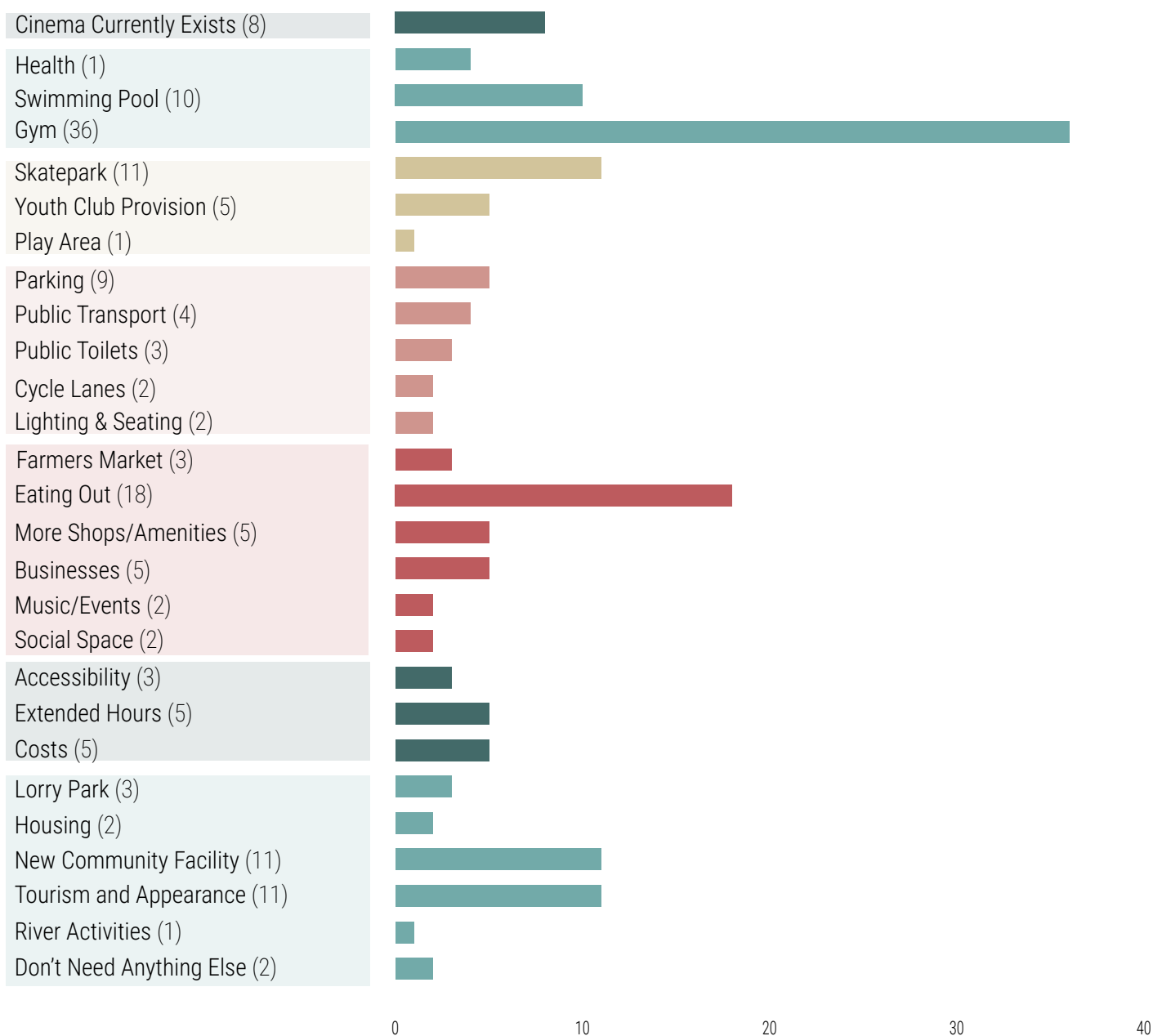


Youth Hub/Cafe (76)	<i>"I think they would benefit from a place dedicated to children/ teenagers that is open during the weekends and holidays that allows them to go study or socialise but isn't classed as youth club something a bit more modern."</i>
Clubs for Boys (8) Other Clubs (30)	<i>"After school care and more for boys." "More groups for boys. Scouts etc. more sport groups either at the community centre or school like badminton, basketball, dance classes" "Extra curricular activities. Gymnastics, Dancing."</i>
Skatepark (74) Bike Trail/Park (15) Other Activities e.g Bowling (4) Astro/All Weather Pitch (9) Indoor Sports Facilities (13) Other Sports/Outdoors (22) Cinema (8) Swimming (12) Music (1)	<i>"Skatepark to give older children something to do." "Bicycle pump track would attract toddlers to pensioners." "Additional sports inside and out." "more sports related activities." "A swimming pool would be perfect however it's too expensive and nowhere to put it. We travel 26 miles to Berwick pool 4 times a week."</i>
Promote Existing (13) Park at Hillview (2) Lights in Park (1)	<i>"Encourage the young to take part in the clubs there are already" "Promote what we have already - some of what we have are volunteer led and support is needed. Tap into other existing avenues - Tweed Start, junior football club." "Updated park in Hillview."</i>
Work Experience/ Volunteer (14) Transport Links with Other Towns (1) Funding/Support (4)	<i>"Teenagers could be encouraged to get involved in keeping the town clean and helping Coldstream in Bloom" "Better transport links for teenagers to be able to access after school activities " "more funding for youth services."</i>
Safety (4) Engage with Young People (9) Childcare (4) Facilities for Young Kids (1)	<i>"Safe spaces for the children and young people to meet" "Ask the children for their ideas." "After school care, wrap around childcare facilities."</i>

Please let us know which amenities you think the town would benefit from introducing or developing further?  
(some examples might be community cinema, games cafe, sports facilities)

235 Responses  
231 Comments  
4 Not Sure / Don't Know/ N/A

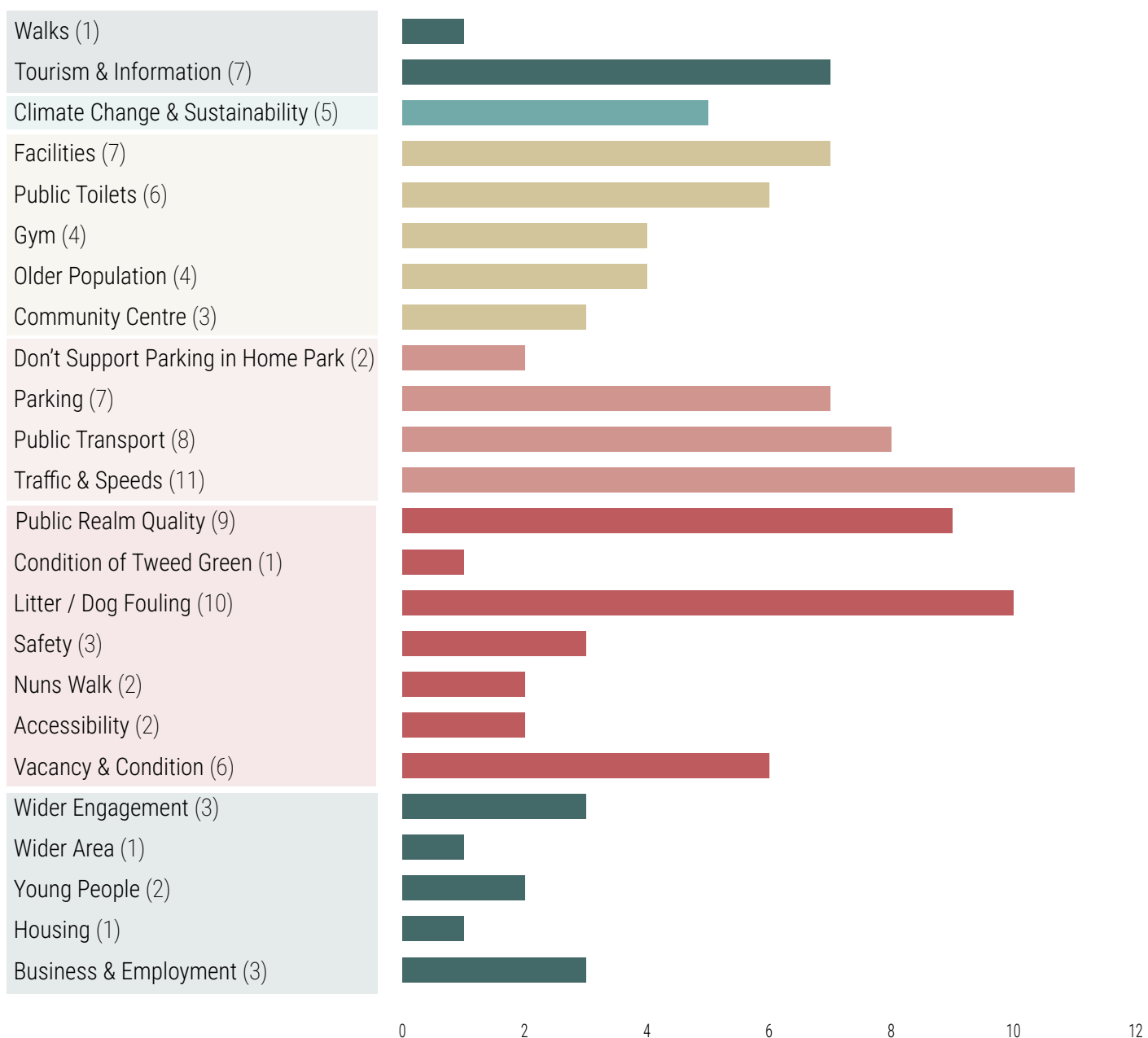
153 Agreed with the suggestions of Community Cinema, Games Cafe and Sports Facilities



Cinema Currently Exists (8)	<i>"We already have a community cinema."</i>
Health (1) Swimming Pool (10) Gym (36)	<i>"Swimming facilities for all ages - could the golf club add this on and become a leisure facility or at lorry park." "Gym is great idea, would 100% use."</i>
Skatepark (11) Youth Club Provision (5) Play Area (1)	<i>"Skatepark , or something for teenagers to do." "Youth club provision extremely limited"</i>
Parking (9) Public Transport (4) Public Toilets (3) Cycle Lanes (2) Lighting & Seating (2)	<i>"Definitely more Parking" "We rely on public transport and it takes ages on the bus to get up to Gala. If you want to watch a film on a night time, there's no buses to get back." "the field adjacent to the football pitch is well used by young people to play football - possibly a shelter or seating area around the basketball net."</i>
Farmers Market (3) Eating Out (18) More Shops/Amenities (5) Businesses (5) Music/Events (2) Social Space (2)	<i>"Having a regular farmers market would be good, having a town that dose not look dead by 2pm on a Saturday would be good." "Very few places to have lunch, dinner or coffee, especially on Mondays when the town seems to shut down." "Encourage small businesses to open on high st (especially now with hol park customers)."</i>
Accessibility (3) Extended Hours (5) Costs (5)	<i>"Maybe to see some classes being held in the town out of hours, such as after work 9-5pm." "At the moment, the cost to hire and use the Community Centre isn't user friendly and is very expensive."</i>
Lorry Park (3) Housing (2) New Community Facility (11) Tourism and Appearance (11) River Activities (1) Don't Need Anything Else (2)	<i>"Proper Infrastructure in lorry park " "Housing should be to be a focus in Coldstream as people will move else where or be stuck with parents which is currently happening a lot." "A new purpose built Community Centre where everyone participates - with parking that is easy." "Coldstream needs to welcome visitors and tourists for it to survive."</i>

Please use this box below to answer any of the questions we should have asked you but didn't or to expand on anything you feel strongly about

115 Responses  
 103 Comments  
 12 Not Sure / Don't Know

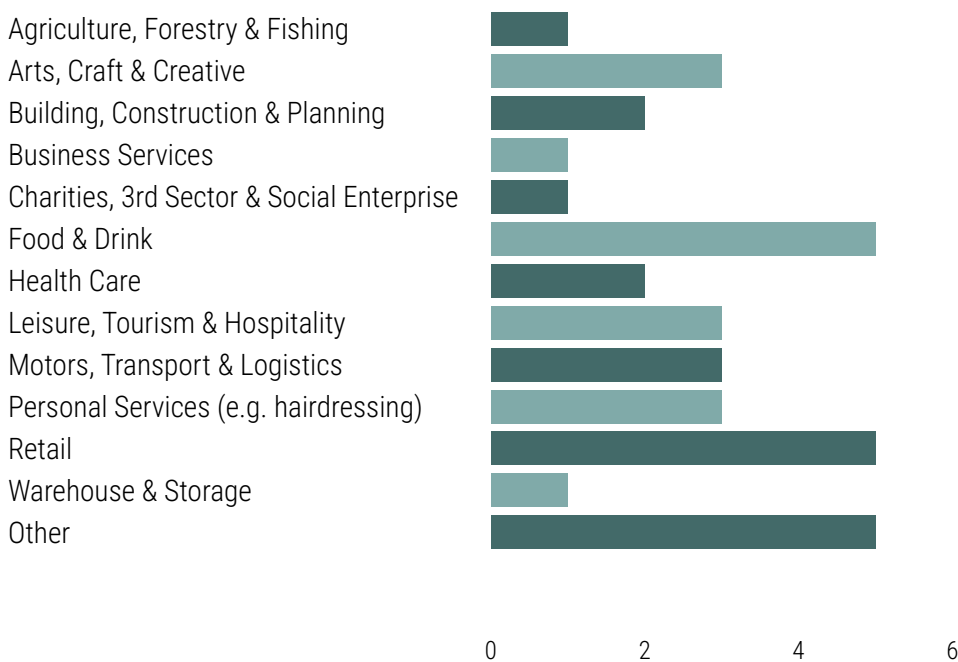


<p>Walks (1) Tourism &amp; Information (7)</p>	<p><i>"Promote Coldstream history to encourage tourism that will in turn support local businesses"</i></p> <p><i>"Two or three areas in the town with maps and walks should be displayed"</i></p>
<p>Climate Change &amp; Sustainability (5)</p>	<p><i>"There needs to be a group looking at climate change mitigation. We need to be prepared for the inevitable challenges we will face in the coming years and we cannot rely on SBC to do this for us."</i></p>
<p>Facilities (7) Public Toilets (6) Gym (4) Older Population (4) Community Centre (3)</p>	<p><i>"I would love to use the library but the opening hours are poor."</i></p> <p><i>"Coldstream inhabitants are mainly retired or near retirement - so we need to consider that in planning."</i></p> <p><i>"a purpose built community centre adjacent to the school would be an excellent facility for everyone"</i></p>
<p>Don't Support Parking in Home Park (2) Parking (7) Public Transport (8) Traffic &amp; Speeds (11)</p>	<p><i>"Parking is a must! I actually know of a few people who pass through Coldstream as they can't get parked anywhere."</i></p> <p><i>Are residents who don't own a car happy with the public transport service? Pingo service needs to be protected - a super idea."</i></p>
<p>Public Realm Quality (9) Condition of Tweed Green (1) Litter / Dog Fouling (10) Safety (3) Nuns Walk (2) Accessibility (2) Vacancy &amp; Condition (6)</p>	<p><i>"Pavements in dire need of repair."</i></p> <p><i>"Dog fouling. Weeds on pavements - makes town look unloved and uncared for in contrast to lovely hanging baskets and floral beds."</i></p> <p><i>"Improved dropped kerb facilities for disabled people"</i></p> <p><i>"There are 2 empty shops to let bang in the middle of the High St also another large space in Market Sq. Can anything be done to attract tenants? What is happening to the large house behind the garage. In the 16 years we have lived here it has been left half developed."</i></p>
<p>Wider Engagement (3) Wider Area (1) Young People (2) Housing (1) Business &amp; Employment (3)</p>	<p><i>"There needs to be better engagement with young adults and families. To often it's always done by the same people."</i></p> <p><i>"Development of the empty Business Park up Lennel Road for small businesses and self employed units."</i></p>

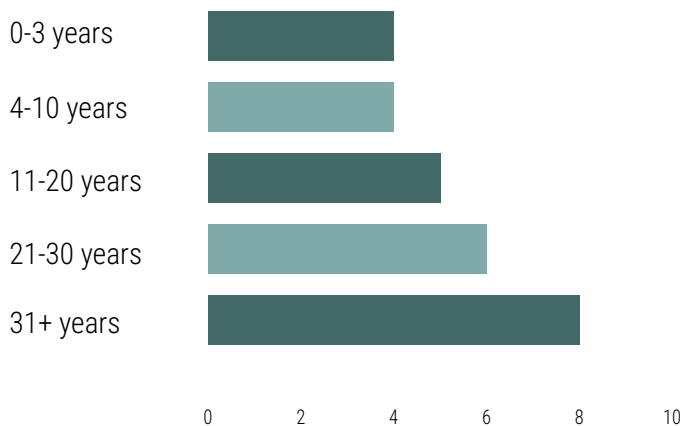
# Local Business Survey

A Business Survey was carried out in June 2024, targeting the local businesses based within the town centre, and in particular along the High Street. A total of 29 out of 60 businesses completed the survey, answering a number of questions about business conditions in the Coldstream and what they would like to see for the future.

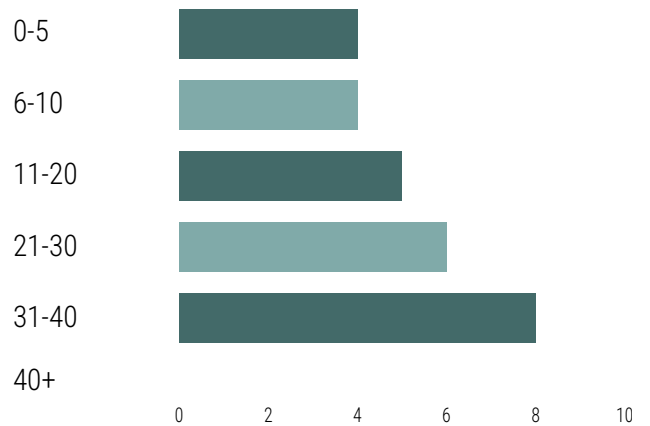
## 1. What category does your business fall under?



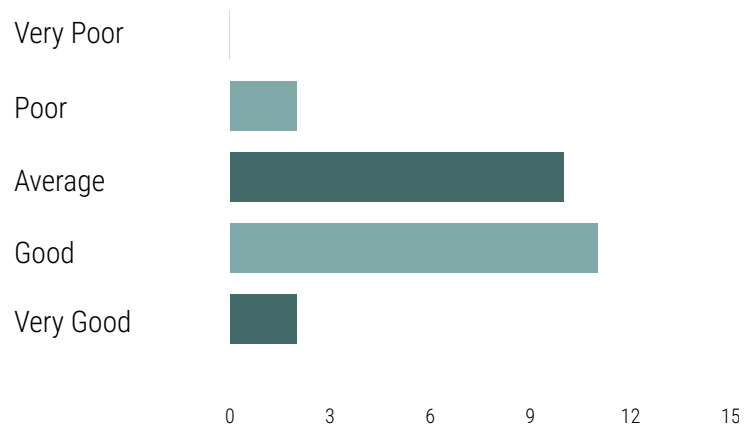
## 2. How long has your business been trading in Coldstream?



## 3. How many staff do you employ in Coldstream?



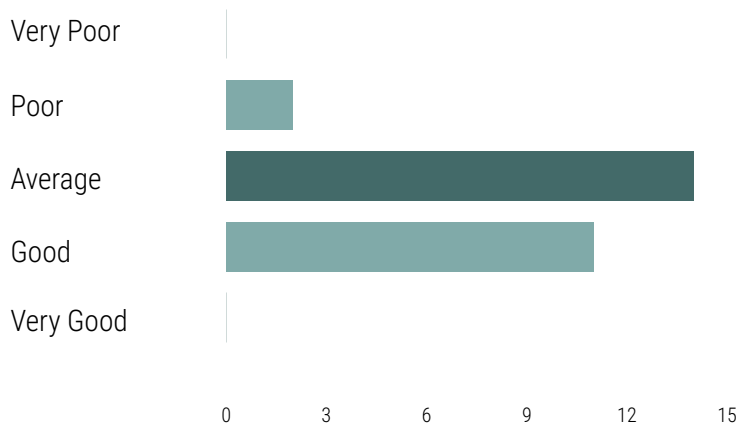
4. Over the past 12 months how have you found business/trading conditions in Coldstream?



5. Please tell us more about your answer...

<b>Caravan Park</b>	<b>6 responses</b>
<i>"Caravan Park has brought extra business to the town."</i>	
<b>Community Larder</b>	<b>1 response</b>
<i>"Larder has affected trade."</i>	
<b>Weather</b>	<b>2 responses</b>
<i>"I think possibly a lot has to do with the weather!"</i>	
<b>Quieter / Decrease in Footfall</b>	<b>3 responses</b>
<i>"We have definitely noticed the high street being a lot quieter."</i>	
<b>Busier / Doing Well</b>	<b>8 responses</b>
<i>"As a whole I think the town has steadily become busier."</i>	
<i>"We are start up business since Jan 2024 with little expectations on business levels, we have been pleasantly surprised by the support of Coldstream and surrounding areas."</i>	
<b>Parking</b>	<b>1 response</b>
<i>"Lack of parking is a major issue as well as constant road works, single file traffic due to other works. A coach park would help greatly i.e. use the lorry park asap."</i>	
<b>Lack of Attraction</b>	<b>1 response</b>
<i>"There is little to do in Coldstream to draw visitors to the High St."</i>	
<b>Costs/Economy</b>	<b>2 responses</b>
<i>"Turnover is increasing but not at the same rate as expenses."</i>	

6. Thinking about the next 12 months how confident do you feel about business prospects in Coldstream?



7. Please tell us more about your answer...

<b>Positive/Optimistic</b>	<b>14 responses</b>
<p><i>"With the new caravan site in situ confident business prospects will be good."</i></p> <p><i>"We have a good footfall of tourists and new housing being built will help us."</i></p> <p><i>"Can't see things slowing down in the near future."</i></p>	
<b>Costs/Economy</b>	<b>2 responses</b>
<p><i>"With ever rising costs, its making it hard not to put prices up."</i></p>	
<b>Not Sure</b>	<b>2 responses</b>
<p><i>"I have a steady book of clientele so hard one for me to answer/predict."</i></p>	
<b>More Attractions/Draw Needed</b>	<b>4 responses</b>
<p><i>"We need more to bring people to want to visit Coldsteam, then shop, have lunch etc..."</i></p> <p><i>"The lack of facilities, the lack of things to do makes High St look boring and every day is a Sunday! A couple asked today what is there to do in Coldstream. The museum was shut, walks, looking at wildlife, battlefields, history. They were not impressed and went back to Berwick."</i></p>	



## 8. What do you think would improve the town for your business and others more generally?

<b>Parking</b>	<b>16 responses</b>	<b>Appearance</b>	<b>3 responses</b>
<p><i>"Car parking, I would return market square to original so many parking places lost."</i></p> <p><i>"We want to see better parking happen, better signage of parking in the Market Square, Henderson parking and at the castle area."</i></p> <p><i>"Better parking for visitors. Short term parking on High Street to encourage visitors or locals to use local shops."</i></p>		<p><i>"The town's general appeal is lacking, both aesthetically and from a business side. Empty shops, dilapidated public toilet facility. Pavements in very poor condition, derelict properties etc."</i></p>	
<b>Signage</b>	<b>4 responses</b>	<b>Public Toilets</b>	<b>2 responses</b>
<p><i>"Immediate improvements to parking and signage, "Things to do signs" highlighting historic locations, wildlife, food outlets, pubs, hotels, cafes etc"</i></p>		<p><i>"Probably some more visitor attractions..... I think that would need increased free parking / toilet facilities for this to happen."</i></p>	
<b>Accessibility</b>	<b>2 responses</b>	<b>Transport Links</b>	<b>1 response</b>
<p><i>"Pavements are terrible for wheelchairs and lack of dropped kerbs"</i></p>		<p><i>"Until better transport links into the borders areas improve we have little chance of significantly improving business investment to an real extent. Business investment would bring in/keep younger people within the area, this would then benefit every business small, medium or large. The A1 road needs to be dual carriageway, Newcastle to Edinburgh, long-term - Border railway reinstated from Berwick to Galashiels."</i></p>	
<b>More to Do</b>	<b>7 responses</b>	<b>Childcare</b>	<b>1 response</b>
<p><i>"A sit down restaurant providing local produce and for the town museum to be regularly open as this is a massive attraction to the town, its unique military connection."</i></p> <p><i>"Coldstream hasn't raised its game yet to take advantage of what the holiday park residents have to offer. The town needs to grab their spend!"</i></p> <p><i>"Festivals? Events? We do have all these I know but something to make people think - let's go to Coldstream, there's loads to do there, lets make a day of it. Weekends after 12pm the town is closed. I have a punter on social media who wanted one of the sauces I have but said it wasn't worth the trip as there was nothing else to do here!?"</i></p>		<p><i>"Childcare, Myself and my employees are desperate and I find afternoon very difficult to staff after school is out."</i></p>	
<b>Promotion</b>	<b>3 responses</b>	<b>Business</b>	<b>2 responses</b>
<p><i>"Promote connection with town and guards re. Tourists. Sell Coldstream as a wedding elopement venues. Businesses on the High St are struggling for survival."</i></p> <p><i>"Possible a website for Coldstream listing all businesses, what's going on in town on a weekly basis and things to do in the area etc."</i></p>		<p><i>"Better business premises."</i></p> <p><i>"Maybe businesses that would be able to have something for people to view /participate in..... There would also have to be major incentives, rate/rent relief to attract the above."</i></p>	

## Local Clubs and Organisations

We invited local organisations and clubs to provide their ideas and priorities after writing to them with information about the Place Plan. A total of 51 local clubs and organisations were contacted with 10 groups providing feedback, which included the following:

Coldstream and District Local History Society	Coldstream Social & Literary Society	Exercise Group within Community Centre	Coldstream Junior Football Club	Youth Club
Presenting Coldstream Association	Girl Guides	Mens Shed	Coldstream Pipe Band	Coldstream Art Group

### Parking

*"Car parking, linked with a visual meeting place"*

*"The main thing we want to emphasize is the lack of parking in the town. This contributes to traffic problems when people park on double yellow lines."*

### Gym/Fitness Centre

*"A fitness centre. Compared with places like Eyemouth we are poorly served."*

*"An open air gym for all to use."*

### Community Centre

*"A purpose built community centre"*

*"We use the Community Centre for a lot of our indoor events and also as a back up for outdoor events in bad weather, we would therefore be interested in ensuring the Community Centre remains open and fit for purpose."*

### Paths & Seating

*"More seats in town and by the riverside."*

## Signage

*"Signage to riverside walks. Most signs just point to car parks. Visitors often ask how to get to the river which is one of Coldstream's main attractions."*

## Promotion/Advertising

*"Information board to advertise Coldstream and area. We are getting more tourists now, need to encourage them to stay in the area, support local shops. Many just pass through because they can't find a parking place."*

## Pedestrian Crossing

*"Another pedestrian crossing would help"*

## Traffic

*"Concerned about the heavy lorries and amount of traffic going through and feel something is required to slow the traffic."*

*"It was noted drivers do not adhere to the yellow lines at present and park illegally at one place in particular, which causes congestion and cars and lorries mounting the pavement which is dangerous."*

## More For Young People To Do

Swimming Pool	Splash park
Lild / cheaper shops	Pump track
Water park	Skate park
Zip line	Juice bar- pivvy open one day a week (min) as an under 18 "pub/ youth club".
Skate Park	Small cage compound built for clubs to store goals etc.
More sports	
Hub to go to when weather is bad and a safe place to go	Gymkhana arena for the horses.

*4g all weather pitch for community use  
A larger ball wall next to the play park*

## Public Realm Spaces

*"Our outside venues include Henderson Park, Home Park and the Tweed Green, we would therefore be looking to maintain full use and access of all these three spaces should any development /proposed changes to these spaces come up."*

*"Tweed Green as this is the end point for our Torchlight Parade..... we would be interested in maintaining this space, the access to it , especially vehicular access as the Fire Brigade is in attendance on Torchlight/Fireworks night."*

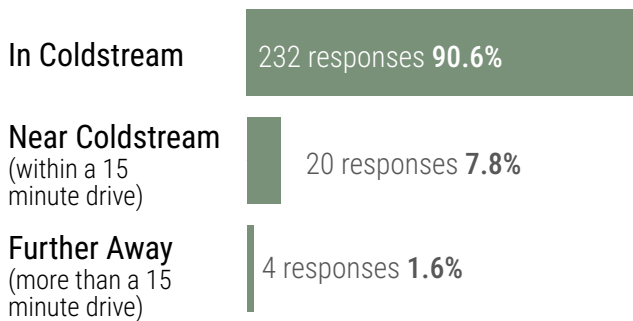
*"There are no life belts on the Green..... The river is also becoming more and more popular with paddle boarders and canoeists so perhaps having a few life belts in situ might be prudent."*

# Draft Plan Engagement

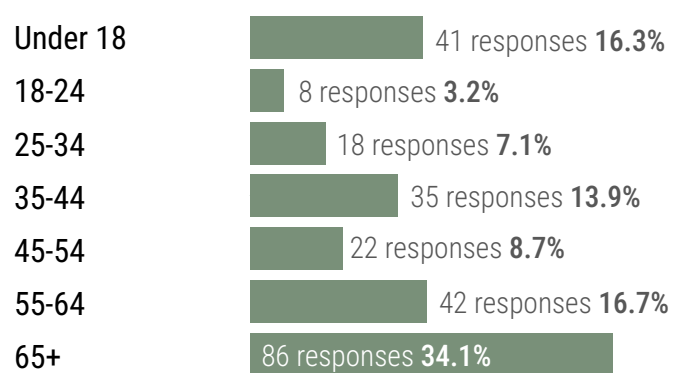


The emerging ideas for the Place Plan were presented to the public for their feedback during August and September 2024. Through the consultation and a facilitated workshop with high school pupils a total of 258 surveys were completed.

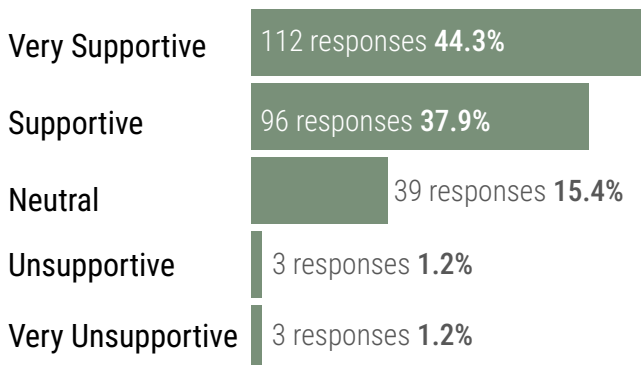
**Please indicate where you live?**



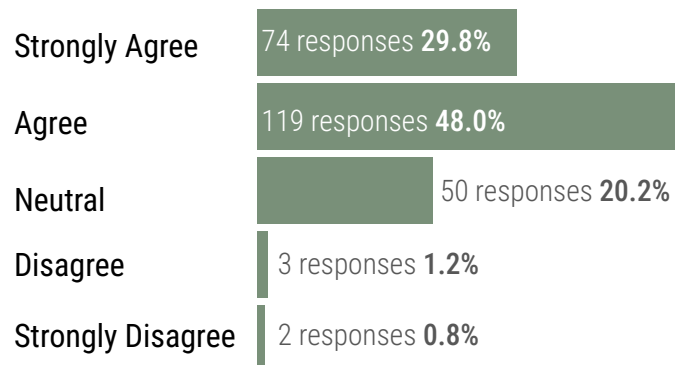
**What is your age range?**



**Overall, how supportive are you of the Draft Coldstream Place Plan?**

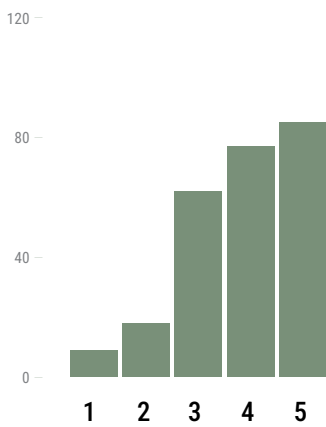


**To what extent do you agree with the Draft Priorities?**

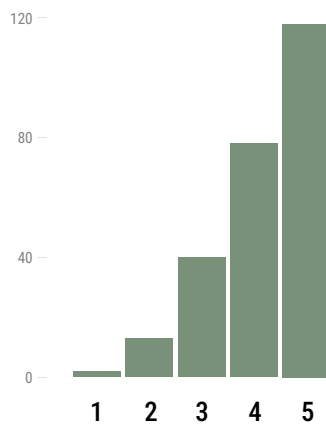


## How would you rate the importance of the following projects for Coldstream?

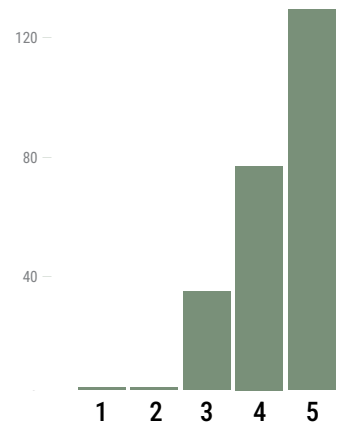
**a** Market Square



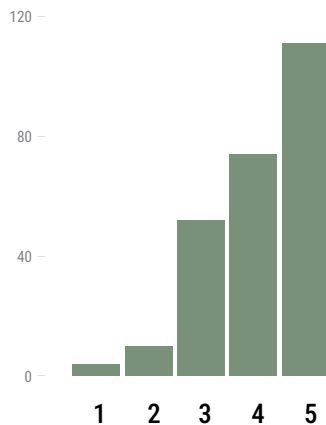
**b** Park Masterplan



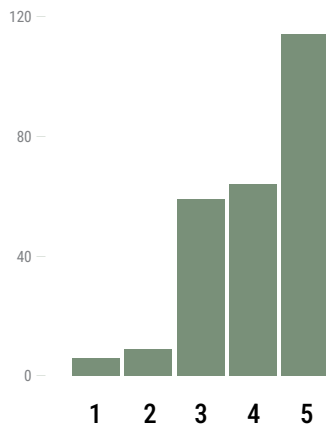
**c** The High Street



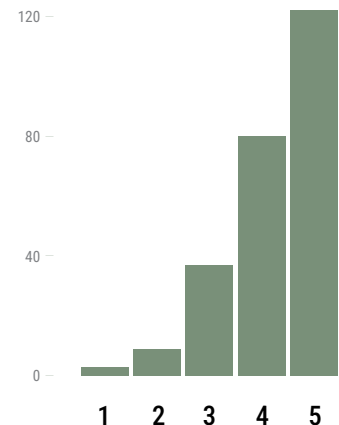
**d** Vacant Buildings



**e** Childcare Facilities

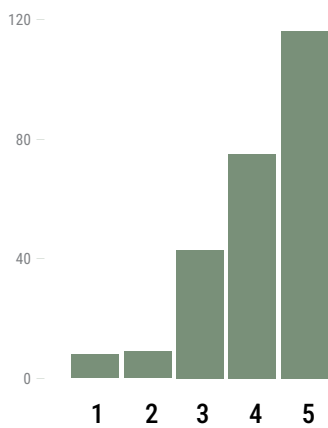


**f** Nun's Walk & the River Landscape

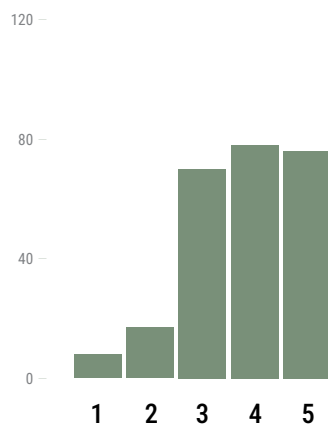


1=Very Low 2=Low 3=Neutral 4=High 5=Very High

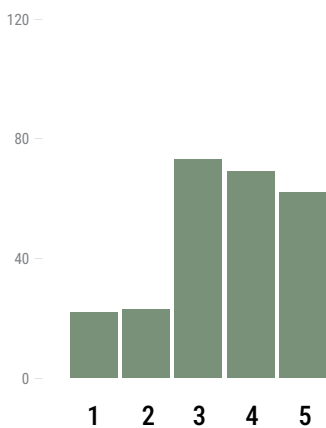
**g** Walking, Cycling & Parking Strategy



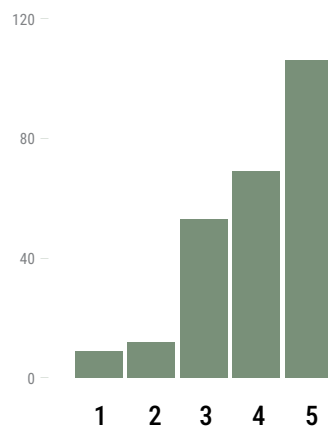
**h** Trails & Wayfinding



**i** Interpretation & Storytelling



**j** Community Centre

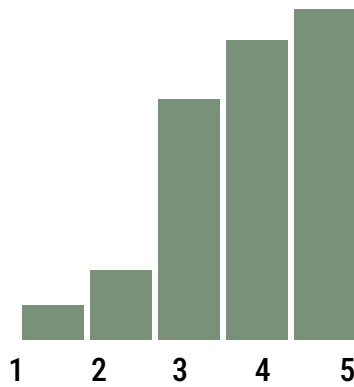


1=Very Low 2=Low 3=Neutral 4=High 5=Very High



## Market Square

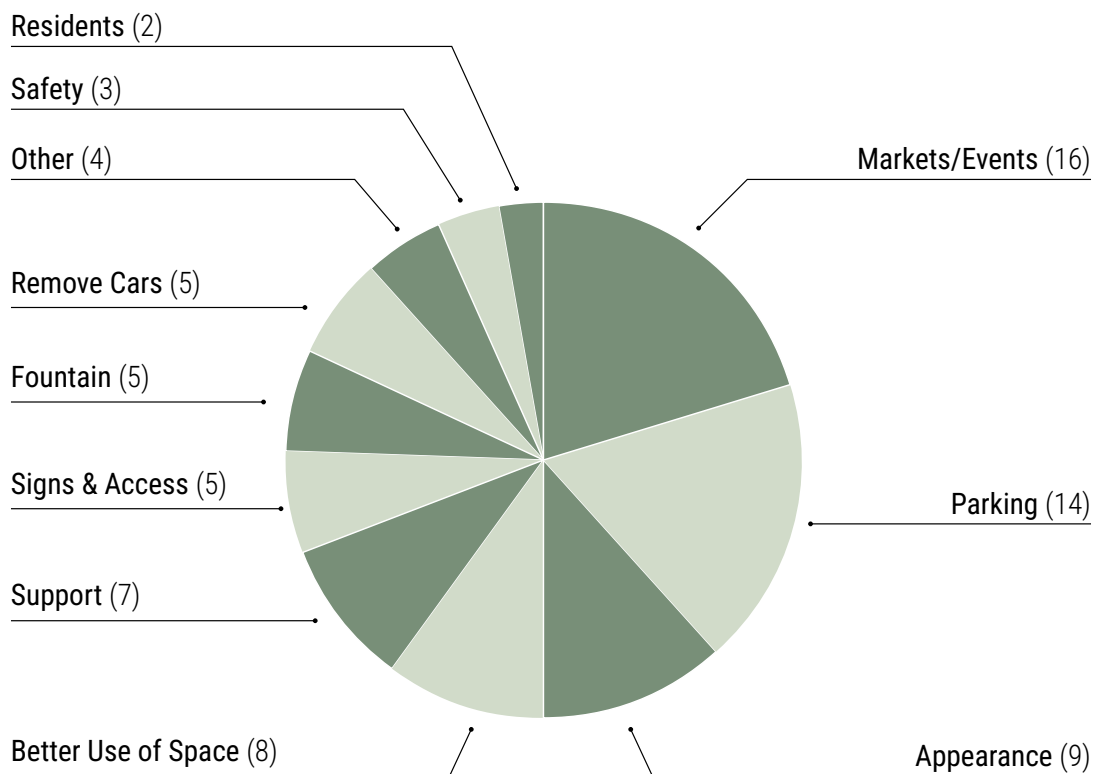
How would you rate the importance?



1=Very Low 2=Low 3=Neutral 4=High 5=Very High

Do you have any comments?

64 Comments





## **a** Market Square

### **Market / Events** 16 comments

*"Would be good to have an actual monthly market there"*

*"Could be used for better use i.e Market day on Saturdays. Crafts, Farmers Market."*

### **Parking** 14 comments

*"Return the Square to more car parking with the option to use as a civic space if necessary...."*

*"Utilise the space for parking."*

### **Appearance** 9 comments

*"Make it look cleaner. More benches."*

*"Restoration of central area-tiles and plants"*

*"The shield defo need a jet wash and spruced up again."*

### **Better Use of Space** 8 comments

*"Would like to see it made into a area of use Rather than a badly designed car park."*

*"Used to be the hub would be nice to see it being used more again."*

### **Support** 7 comments

*"Would be lovely to see this developed into a pretty, functional area of the Town as a main feature."*

*"I think it is a good idea to create a "destination" feel to the square"*

### **Signs & Access** 5 comments

*"Signposts for the museum."*

*"If you didn't know it was there you'd have no idea there is one"s"*

### **Fountain** 5 comments

*"Restore the old fountain as a centre piece and remove parking"*

*"It would be nice to see the original fountain back."*

### **Remove Cars** 5 comments

*"Rezone the parking away from the square and free the space so it is more visible and accessible"*

*"Take away the parking and make it more inviting for people to stop."*

### **Safety** 3 comments

*"Make it look attractive and a safe space"*

*"Great starting point. Cameras needed though."*

### **Residents** 2 comments

*"Nothing that will impact negatively on those of us who live on the square i.e, parking."*

### **Other** 4 comments

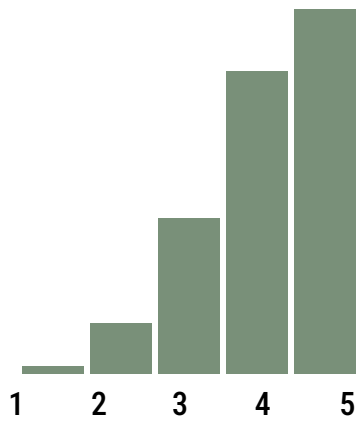
*"Build on history with 21stC slant"*

*"Low priority; besides looking nice(which it does), better to pool and focus resources elsewhere"*



# Park Masterplan

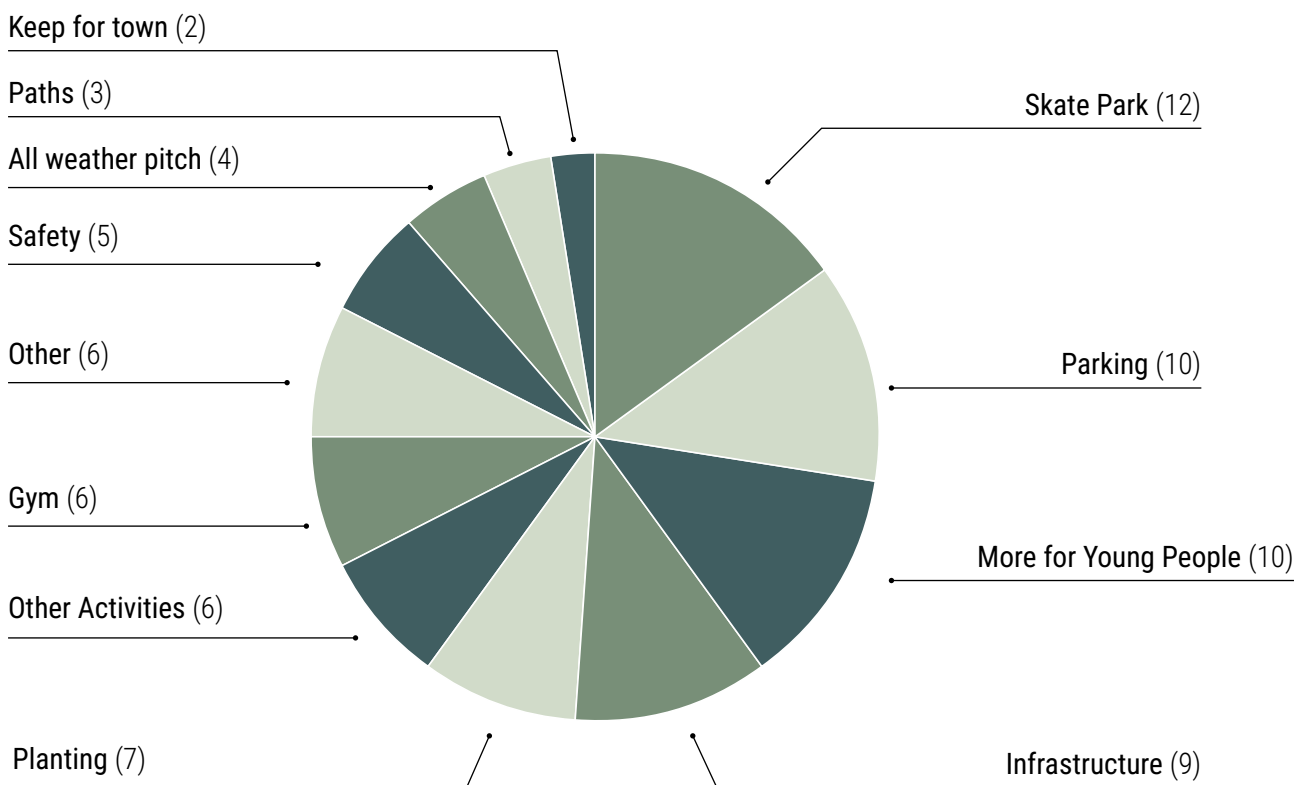
How would you rate the importance?



1=Very Low 2=Low 3=Neutral 4=High 5=Very High

Do you have any comments?

59 Comments



## **b** Park Masterplan

### **Skatepark** 12 comments

*"Skatepark essential"*

*"Kids need skatepark"*

### **Parking** 10 comments

*"Can the bottom half next to the car park not be used for extra parking?"*

*"There should be parking in the hollow between the park and the woods with steps up to the park."*

### **More for Young People** 10 comments

*"There is such an opportunity to improve the area for kids through to teenagers"*

*"This space can be utilities more for the youth of Coldstream."*

### **Infrastructure** 9 comments

*"A covered area where we can briefly escape the elements while kids play at the park. More seating."*

*"Toilets need upgraded."*

### **Planting** 7 comments

*"This is an ideal opportunity to plan specimen trees to enhance the landscape, and help mitigate the effects of climate change by providing shelter."*

### **Other Activities** 6 comments

*"Return the Square to more car parking with the option to use as a civic space if necessary..."*

*"Utilise the space for parking."*

### **Gym** 6 comments

*"Outdoor gym equipment"*

### **Other** 5 comments

*"It sounds great but my instincts say that the village has slid so far back that this should have been planned and actioned about twenty years ago!"*

### **Safety** 5 comments

*"Need to get a grip on anti social behaviour"*

*"The children's play park is constantly being vandalised by older youths"*

### **All Weather Pitch** 4 comments

*"All weather sports pitch"*

### **Paths** 3 comments

*"Proper paths and rubbish bins."*

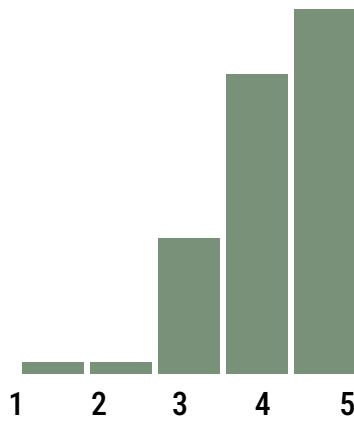
### **Keep for the Town** 2 comments

*"Park should be kept as a recreation area with young people being the priority"*



## The High Street

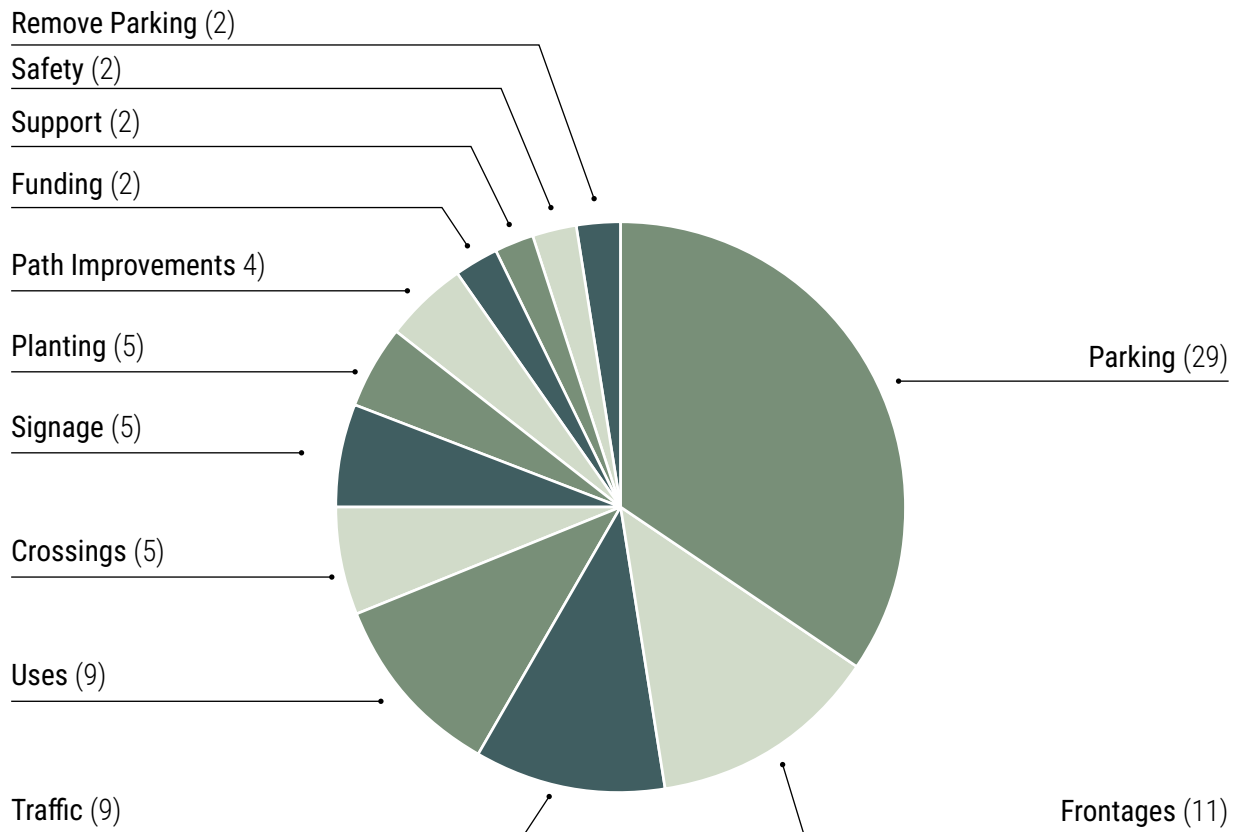
How would you rate the importance?



1=Very Low 2=Low 3=Neutral 4=High 5=Very High

Do you have any comments?

57 Comments





## The High Street

### Parking 29 comments

*"Ask business owners not to park on the high street to allow people shopping the space"*

*"Improve parking options and parking signage"*

*"Encourage folks to only short term park rather than all day so there is the option for folks to stop"*

*"Could do with much needed parking"*

### Frontages 11 comments

*"Shop fronts need upgrading. Empty shop windows could have images of old Coldstream or surrounding area put on them"*

*"Encourage ( give a grant) to shop owners to make their frontages attractive"*

*"Make property owners of empty retail buildings keep the buildings in good repair rather than dilapidated as many look at present."*

### Traffic 9 comments

*"The High street is ruined by the constant stream of lorries making shopping difficult with the constant noise and danger to children and the elderly"*

*"Speed cameras"*

### Uses 9 comments

*"Needs to attract a better range of shops. Needs to have a more up market vibe"*

*"Big need for public toilets / some outdoor cafe spaces?"*

*"Encourage more coffee shops serving food"*

### Crossings 5 comments

*"One or two dedicated crossing points are required"*

*"Safe crossing places needed"*

### Signage 5 comments

*"Information sign letting people know where everything is, like 'you are here'"*

### Planting 4 comments

*"Increase planting with perennials and small trees would be a great improvement"*

### Path Improvements 4 comments

*"Improve pavements"*

### Funding 2 comments

*"Where would the funding come from for this? Public High Streets are in decline due to modern times, people can make purchases from their own home online.."*

### Support 2 comments

*"Towns people need to make more use of the high street to sustain it.."*

### Safety 2 comments

*"Work CCTV"*

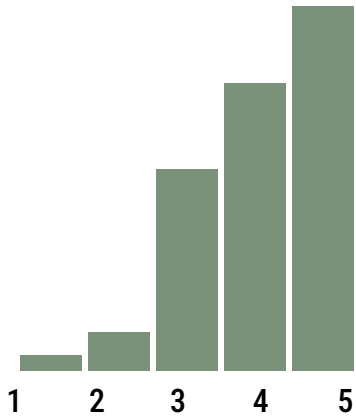
### Remove Parking 2 comments

*"Ideally there should be no parking on the high street."*



## Vacant Buildings

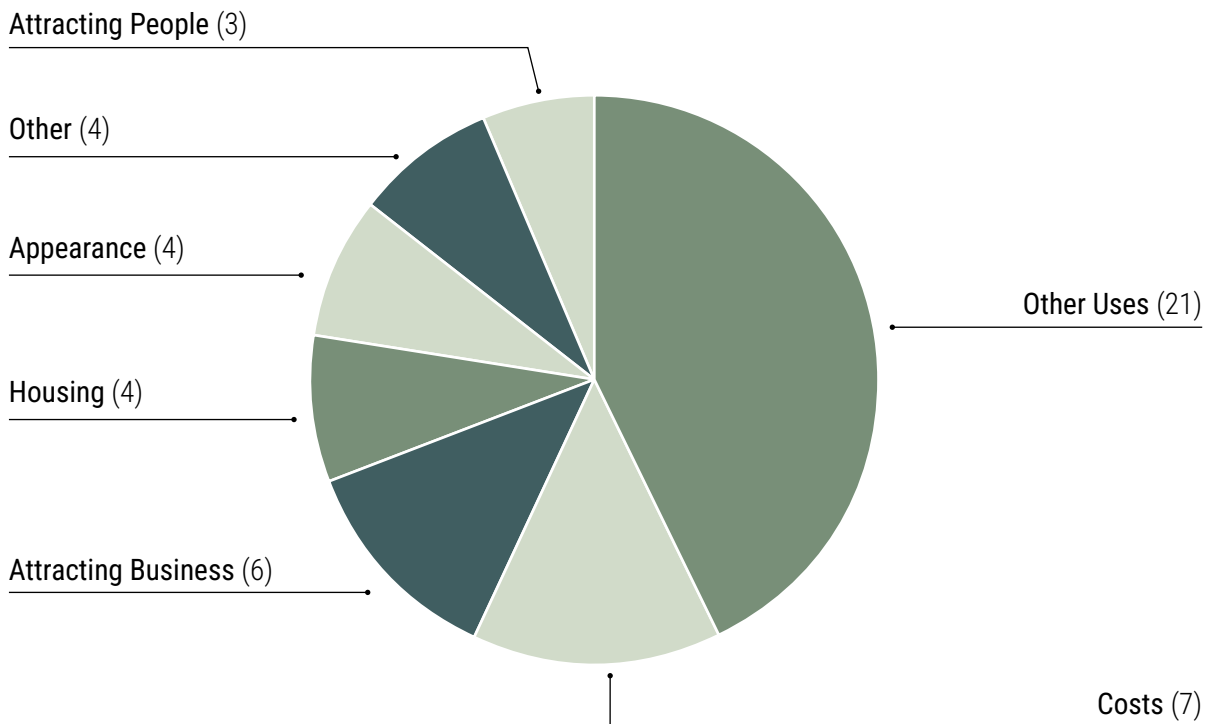
How would you rate the importance?



1=Very Low 2=Low 3=Neutral 4=High 5=Very High

Do you have any comments?

48 Comments



## **d** Vacant Buildings

### **Other Uses** 21 comments

*"A vacant building could be a good place for a community larder. Pop up shops on short leases."*

*"Pop up shops, new cafés, childcare facilities"*

*"Pop-up shops which are free or very low rent. Community recycling space with input from Men's Shed? Where people can get/ or learn how to, things fixed? Any building vacant for a year or more to be asked to allow Pop-ups, not charge Edinburgh rental rates."*

### **Costs** 7 comments

*"Having vacant buildings with lower rents to encourage local business to open a shop or shop share with a selection of different businesses under one roof."*

*"New businesses should be offered a discount on rates to incentivise businesses"*

*"Finding sponsors or finance to make this happen."*

### **Attracting Business** 6 comments

*"New businesses should be offered a discount on rates to incentivise businesses"*

*"We need to encourage new business's into the town"*

*"You need to attract business to Coldstream which seems to be a major problem"*

### **Appearance** 4 comments

*"Tidy up frontages"*

*"If properties can't be let we should at least encourage the use of window art as they have started to do in Berwick"*

### **Housing** 4 comments

*"Use for more housing/sell them. The police station is actually needing work"*

*"Could council/bha buy and change into social housing Coldstream is desperate for larger social family homes"*

### **Attracting People** 3 comments

*"We really need to get a more diverse age in town, more younger families and people would do well for everyone I think."*

*"In an ideal world it would be good to have every shop/ building in use, as the first town into Scotland we need to make it more of a visitor hub for people to want to come."*

### **Other** 4 comments

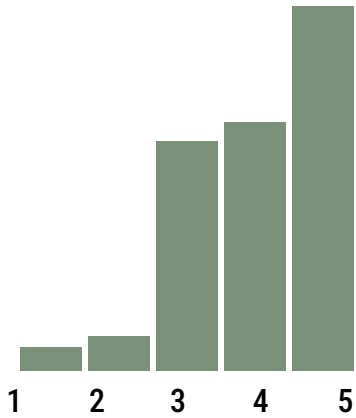
*"Why are they vacant in the first place?"*

*"Is the Castle being used?"*



## Childcare Facilities

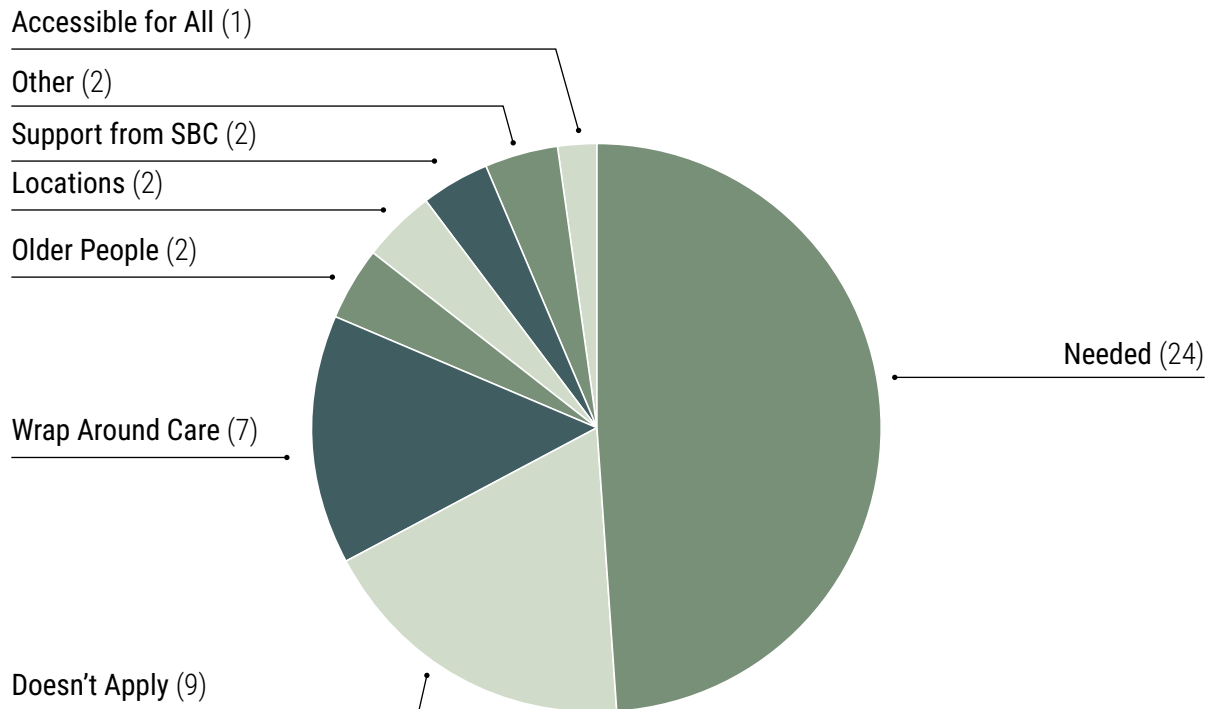
How would you rate the importance?



1=Very Low 2=Low 3=Neutral 4=High 5=Very High

Do you have any comments?

47 Comments







## Childcare Facilities

### Needed 24 comments

*"Desperately needed in the town a lot of families are struggling to find any childcare"*

*"Parents travelling miles for something we should be providing our children"*

*"People are travelling to other towns or not able to take jobs because of the lack of childcare"*

### Doesn't Apply 9 comments

*"This doesn't affect our household."*

*"I am not sure about the demographics of Coldstream. Are there many young?"*

### Wrap Around Care 7 comments

*"After school club for wrap around care is very much required. Allsorts in Duns is a registered charity so this is something that would be useful to do"*

*"This is a must!!! Wrap around and holiday care. 50 weeks of year. Creates jobs. We can't survive on term time and a breakfast club!!!"*

### Older People 2 comments

*"Seem to care more about things for children than older people"*

*"Younger and older amenities would be useful."*

### Support from SBC 2 comments

*"Support from SBC should be available"*

### Locations 2 comments

*"The community centre for a playgroup"*

*"Purpose built facility, using the woods near the Golf Club"*

### Other 2 comments

*"We had all that 20 years ago, what went wrong"*

*"I have my NVQ3 qualification so could support if needed."*

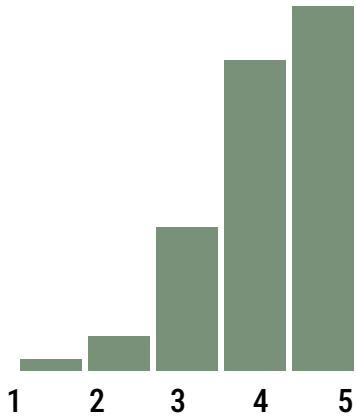
### Accessible for All 1 comment

*"Available to all families regardless of income, after school care essential, neurodiverse and disability friendly."*



## Nun's Walk & the River Landscape

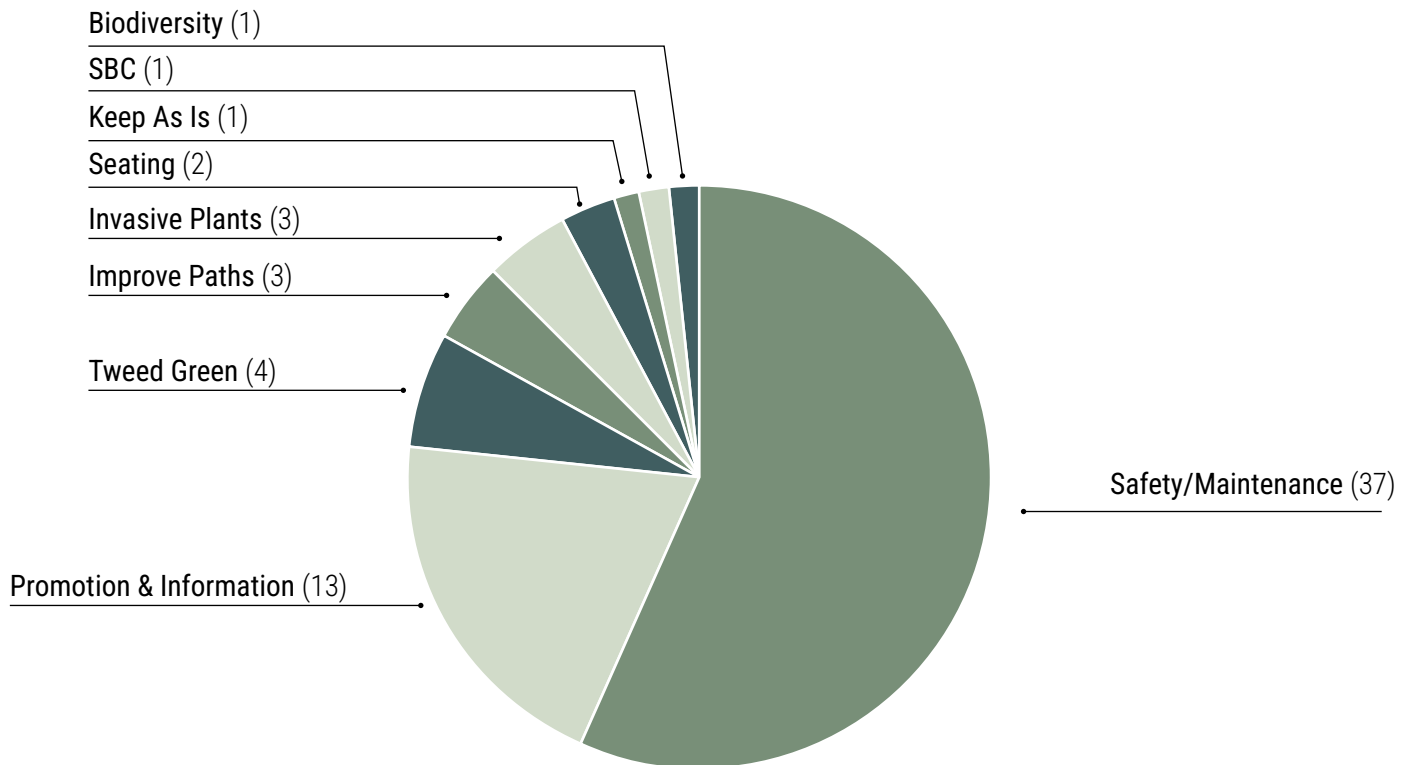
How would you rate the importance?



1=Very Low 2=Low 3=Neutral 4=High 5=Very High

Do you have any comments?

52 Comments





## Nun's Walk & the River Landscape

### Safety/Maintenance 37 comments

*"Nuns walk in dire need of repair and safety barriers I am surprised no one has been hurt yet"*

*"I think the path needs to be made a lot safer as it's very high drop and all overgrown too"*

*"Nuns walk is feeling very neglected and looks dangerous in places"*

### Promotion & Information 13 comments

*"Locals & tourists have The Mighty Tweed to walk around, everything should be done to make this a centre piece of living in The Borders"*

*"The river and our views are one of our greatest assets - so maintaining Nuns Walk and keeping the views clear would be a bonus for townsfolk and visitors alike"*

*"Improved signage and interpretation panels coving history, wildlife and landscape."*

### Tweed Green 4 comments

*"Tweed Green is slowly becoming nothing due to erosion from the Tweed, this must be a huge focus."*

*"I am also worried about the erosion of the Tweed Green as nothing seems to be in place to stop this. I think life belts would also be an idea for the Tweed Green as more and more people are using the river and also are not aware how undercut the Green has become"*

### Improve Paths 3 comments

*"Path needs improvement. Plenty of space for more parks and recreation."*

*"Definitely improve the paths and links / signposts to other paths"*

### Invasive Plants 3 comments

*"Lots of invasive plants around such as the Himalayan weed."*

### Seating 2 comments

*"More seating on Riverside"*

### Keep As Is 1 comment

*"It's lovely as it is. Best kept for locals. Tourism doesn't attract much £ but brings problems such as litter."*

### SBC 1 comment

*"The council need to get on board. It's a disgrace from even 10 years ago."*

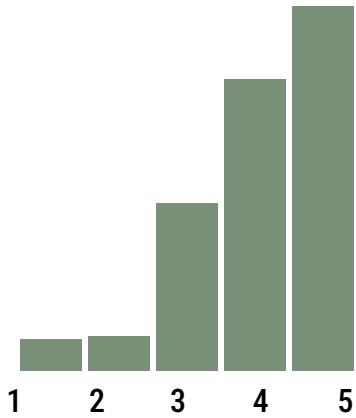
### Biodiversity 1 comment

*"We want trees and biodiversity in one part of town, meanwhile in another part of town a builder has demolished a whole host of trees and destroyed a natural habitat for wildlife"*



## Walking, Cycling & Parking Strategy

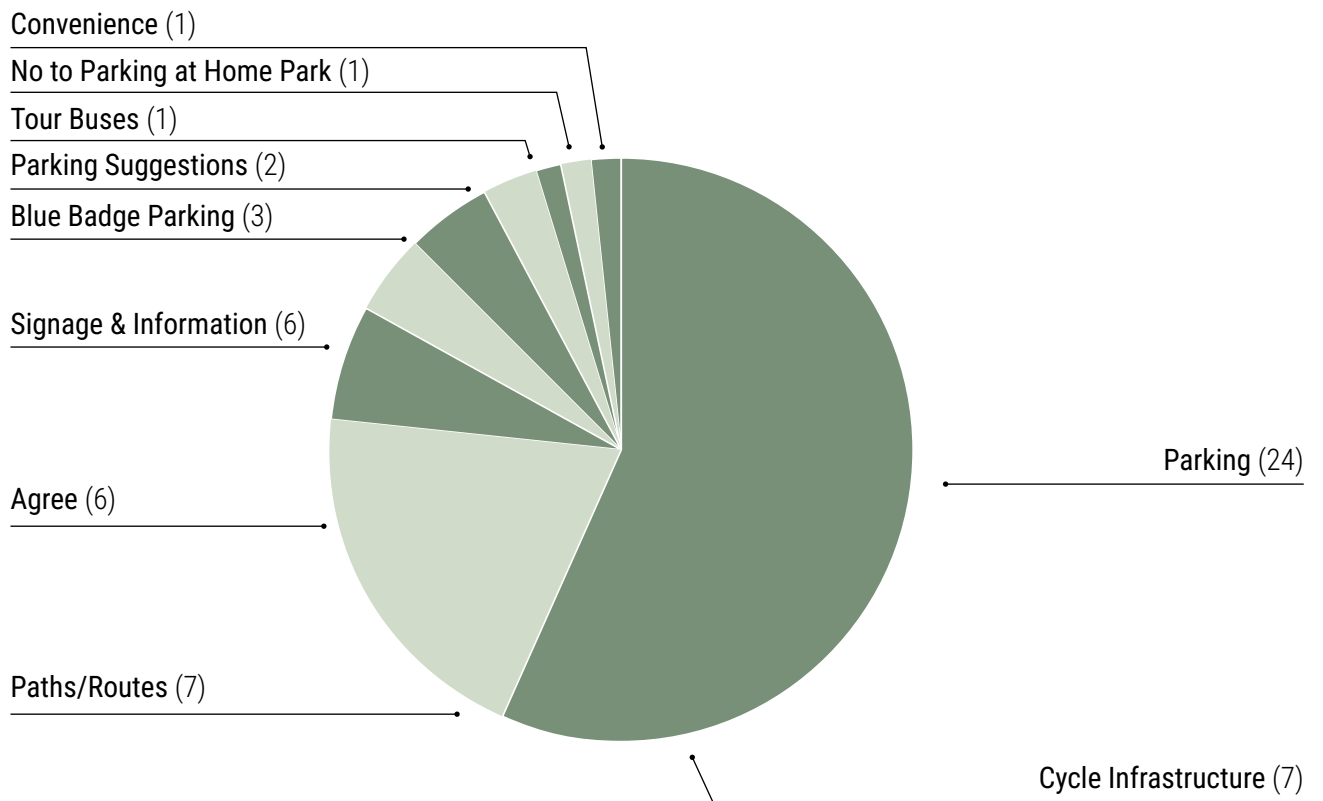
How would you rate the importance?



1=Very Low 2=Low 3=Neutral 4=High 5=Very High

Do you have any comments?

48 Comments



**Parking** 24 comments

*"Parking in the High street (illegal) is a big problem. We desperately need better parking to encourage visitors to stop!"*

*"A priority for parking - we are losing trade visitors passing through."*

*"I think car parking a much higher priority as person with walking difficulties, at moment I have to use car and cannot park anywhere on hight street"*

**Cycle Infrastructure** 7 comments

*"A dedicated cycle parking area maybe in the centre of town where they can leave the bikes safely"*

*"Electric bike provisions around the town, something like what was introduced in London"*

**Paths/Routes** 7 comments

*"I agree the walks could be better signed and prepared such as the stretch from the Castle car park into the woods alongside the water course."*

*"Safer defined paths"*

**Agree** 6 comments

*"Care is needed to ensure additional parking does not encourage more car use. Enhancements to walking and cycling are essential to reduce car use"*

*"Bring it on"*

**Signage & Information** 6 comments

*"I think we need more information boards at designated parking spots to tell visitors what's available /where the walks are and where they can cycle to"*

*"Walking routes to be better signposted with the possibility of having information leaflets in local shops to aid visitors"*

**Blue Badge Parking** 3 comments

*"More parking for blue badge holders especially closer to the shops than existing disabled parking."*

**Parking Suggestions** 2 comments

*"Old park at Leet Green. Use as spaces then picnic benches along the Leet to wooden bridge would be nice"*

**No to Parking at Home Park** 1 comment

*"I do not feel extra parking at the castle car park is appropriate"*

**Tour Buses** 1 comment

*"Somewhere central for tour buses to park rather than the lorry park which is too far for anybody with mobility issues to get into town and for those who are able- doesn't show the best of the town- walking past industrial estate and an old rusty play park"*

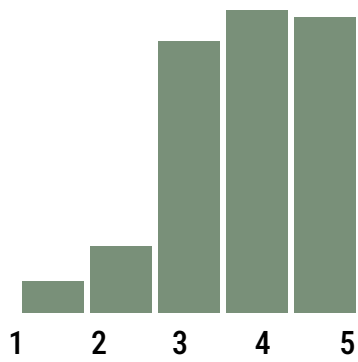
**Convenience** 1 comment

*"This is a nice idea but there is also a lot of residents who may struggle with this, I also worry others won't based on convenience"*



## Trails & Wayfinding

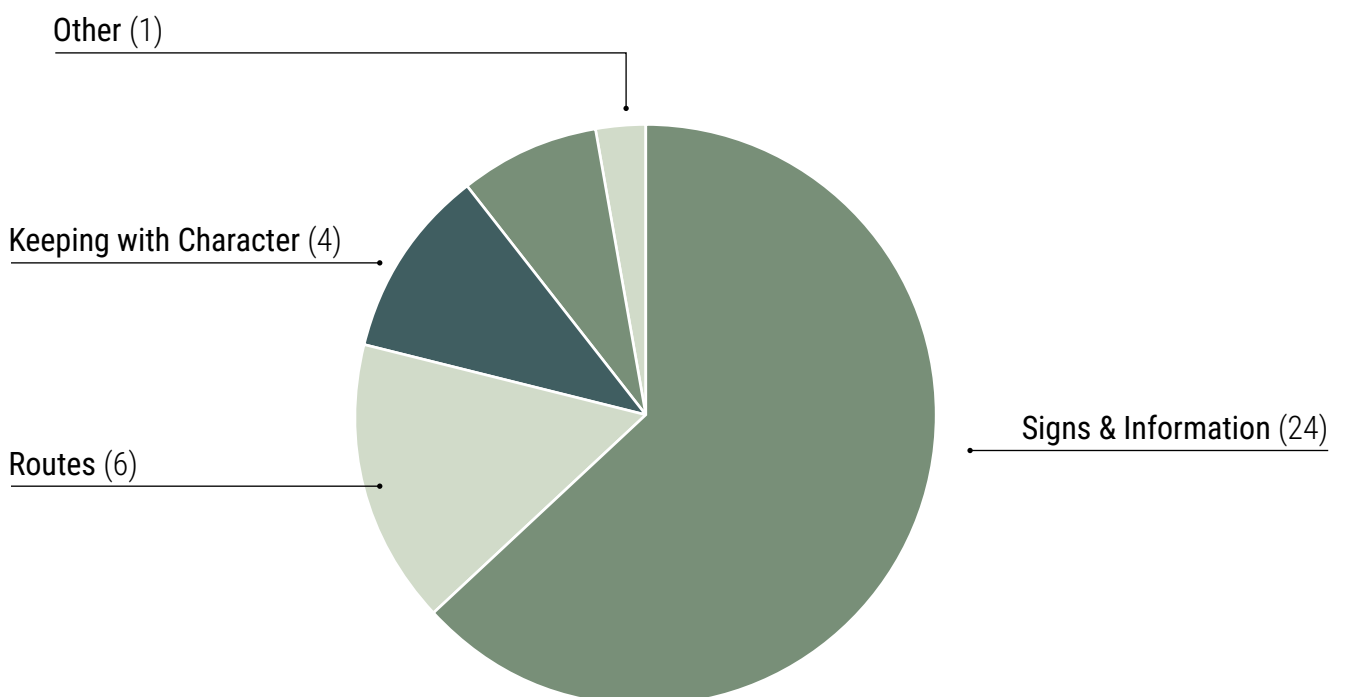
How would you rate the importance?



1=Very Low 2=Low 3=Neutral 4=High 5=Very High

Do you have any comments?

31 Comments



## Trails & Wayfinding

### Signs & Information 24 comments

*"Putting leaflets in local shops"*

*"Having more information available for walks around the area and the level of difficulty and length they are."*

*"There should be signage ( practical and historical) at both ends of the town. Coming from Kelso there should be a town map in the lay-by with suggested routes and activities as well as advertising the cafés and sandwich bar."*

### Routes 6 comments

*"A few more sign posts for Hirsle walkers trying to walk back to Coldstream could be helpful"*

*"Many visitors have no idea how to access the river. They are unaware of routes around the Lees or through the house grounds"*

*"Link us to Birgham and Leitholm by filling in gaps in the footpath network - ie work with landowners to create routes round the edges of fields or the river."*

### Appearance 4 comments

*"Need much better upkeep"*

*"All well with that but will have to ensure people take their litter home with them as at the moment there is glass fragments everywhere top of nuns walk and behind the war memorial paths have not been swept for months"*

### Keeping with Character 3 comments

*"Signage could be improved, but in keeping with the beauty of the town"*

*"Make them visible but not overbearing"*

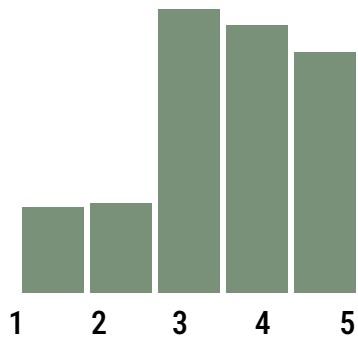
### Other 1 comment

*"20 years ago the council offered all of these in the tourist centre"*



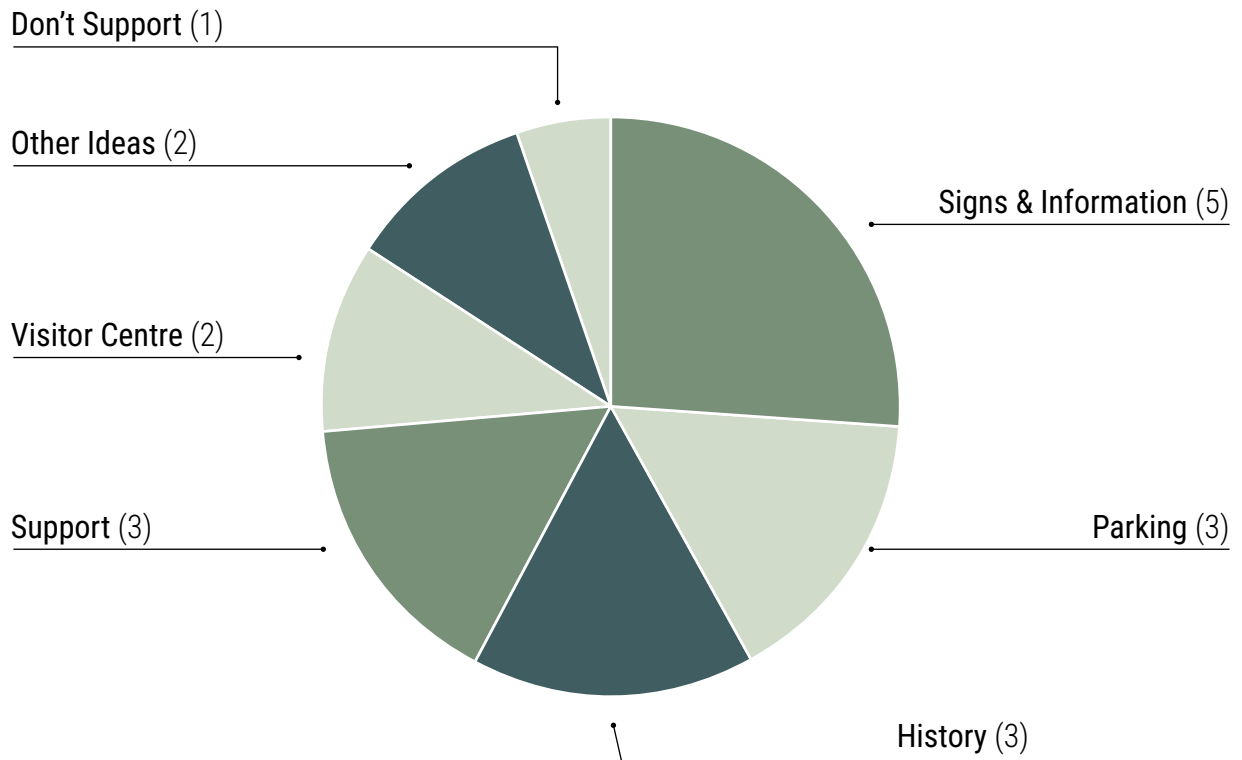
## Interpretation & Storytelling

How would you rate the importance?



1=Very Low 2=Low 3=Neutral 4=High 5=Very High

Do you have any comments?



20 Comments



**Signs & Information** 5 comments

*"Nun's walk might be a lovely spot for historic boards and story telling"*

*"At different places around the town and along the Hight Street there could be boards with Smart Codes which could lead people to something to read or a video of local people telling visitors information about where they are"*

**History** 3 comments

*"Robbie burns, Beatrix potter, Marjoriebanks monument, Nuns walk, River tweed, abbey,flodden with info boards and signage also pointing out wildlife etc"*

*Developing the Coldstream Guards link would provide a unique selling point"*

**Parking** 3 comments

*"People such as tourists will only stop if there is more car/campervan parking"*

*"Visitors can't stop if no improvement in parking"*

**Visitor Centre** 2 comments

*"The museum or a visitors centre say in the Market Square would be ideal but it needs to be open full time - we have a lot of visitors to the town now but there are long periods where nothing is open"*

*"We really need a proper visitor centre that would tell our story. This would also attract people from the Destination tweed path that is being developed and will run through Cornhill."*

**Other Ideas** 2 comments

*"Using nature, poetry and art"*

*"More should be made of Coldstream being one of the first border towns, more tourism spots etc"*

**Support** 3 comments

*"A great idea and once some of the other key areas ie High St, Nuns walk, trails etc have been addressed then this would be great to initiate then"*

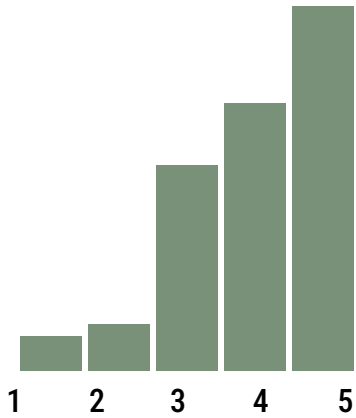
**Don't Support** 1 comment

*"Don't think this would have any bearing or actually work"*



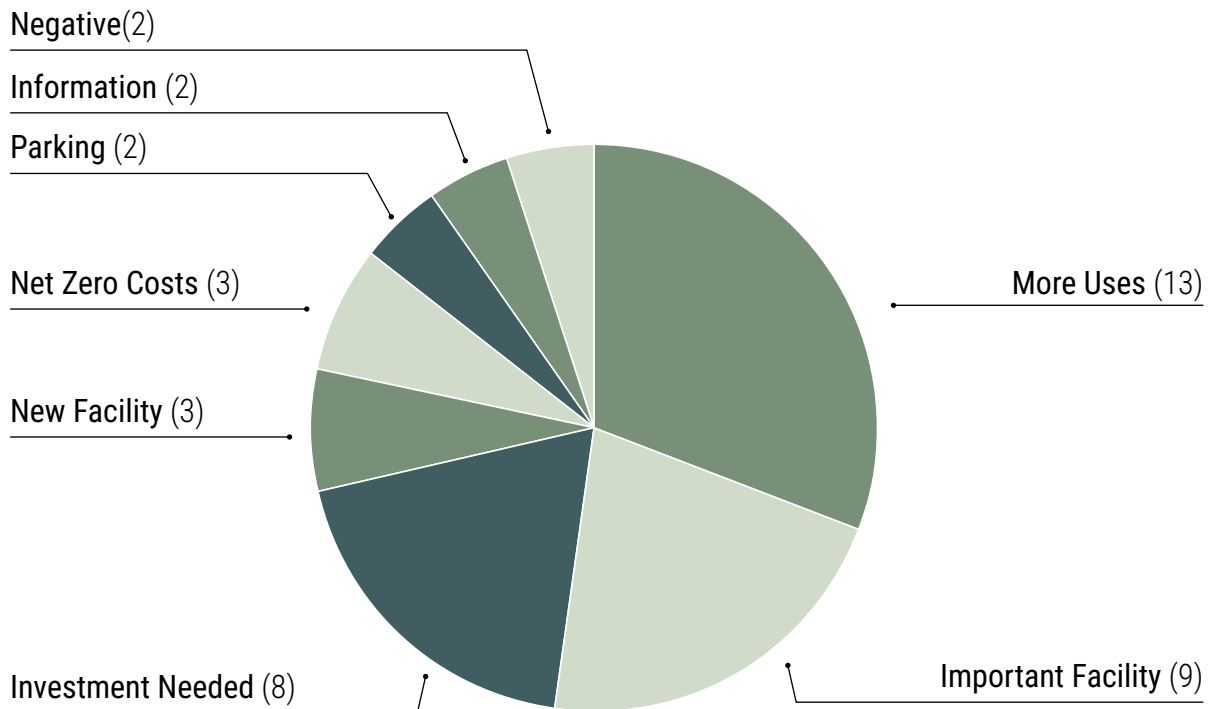
## Community Centre

How would you rate the importance?



1=Very Low 2=Low 3=Neutral 4=High 5=Very High

Do you have any comments?



36 Comments



## Community Centre

### More Uses 13 comments

*"Social area / safe space for people to meet up"*

*"I agree community centre needs improving but need to encourage more people to use it"*

*"Better/ more varied use of community centre needed. There used to be after school club held there but reportedly this was stopped because there weren't enough children accessing it. I believe this provision would be well used and beneficial to many working families"*

### Important Facility 9 comments

*"This is a vital space for Coldstream and should be supported to continue."*

*"Heart of the Community so vital"*

*"Its an essential resource and vital for growing a sense of community."*

### Investment Needed 8 comments

*"Community centre needs more money and support from locals"*

*"It needs looking after and money put in to its maintenance"*

*"Fund maintenance of the building"*

### Net Zero Costs 3 comments

*"I worry that the cost to make the Community Centre net zero far outweighs any benefit it may have to the community"*

### New Facility 3 comments

*"I think there should be a modern community centre built in the school grounds."*

*"I think it should be demolished with an energy efficient modern replacement efficient"*

### Parking 2 comments

*"No parking for cars or mobility buggies."*

### Information 2 comments

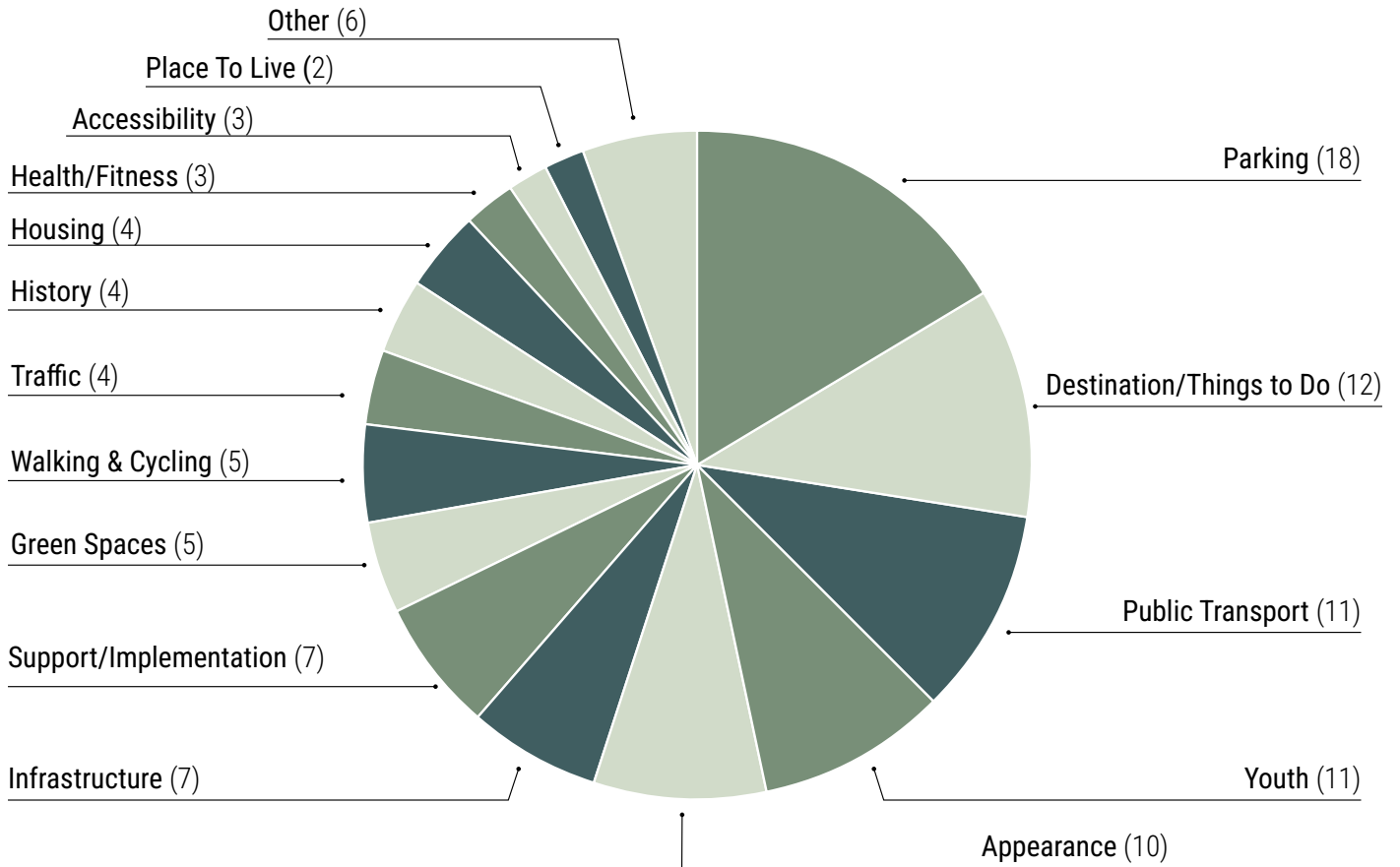
*"Clearer signage as to purpose and timetable of events to be easily accessible to all"*

### Negative 2 comments

*"Bit old fashioned, not visible or attractive to being folks in."*

*"Not interested in attracting young people in the town or kids"*

## Do you have any other ideas for the future of Coldstream?



## Do you have any other ideas for the future of Coldstream?

### Parking 18 comments

*"Stop shop keepers parking in the high street max 1 hour for shoppers"*

*"People need to be able to find parking easily so they can stop here"*

### Destination/Things To Do 12 comments

*"We need to encourage people to stop, stay and spend time and money in our town"*

*"It's got to become a place people want to visit for the day to make a lovely day out. Not all about new some of it is making the best of what is already here..."*

### Public Transport 11 comments

*"Better bus service to and from other areas especially a bus service later in the evening."*

*"Better bus service."*

### Youth 10 comments

*"We need to consider our children and young people. Currently there is nothing for young people to do and an element of intolerance towards our young people which is disappointing."*

*"More facilities for kids and youth are a must."*

### Appearance 9 comments

*"Keep the place clean, it makes a difference"*

*"Keep the town tidy so people take a pride in it"*

### Infrastructure 7 comments

*"Public Toilets"*

*"More EV charging points."*

*"More benches around other areas of the town"*

### Support/Implementation 7 comments

*"Need commitment from people to keep it going in the future."*

*"Coldstream is a lovely town and can only improve by all the plan has to offer along with the support of the SBC."*

### Green Spaces 5 comments

*"Leave Home Park as it is."*

*"We need some community growing space where people can learn to grow food and benefit from a community activity."*

*"The section of the leet between the bug bridge and footbridge should be developed so families can bring their children to safely paddle / fish for minnows etc"*

### Walking & Cycling 5 comments

*"Town trail linked to mobile app. Pedestrian bridge linking Leet Green/Tweed Green and the Lees."*

*"Cycle route - easy fix."*

*"Seriously consider option to pedestrianise High Street..."*

**Traffic** 4 comments

*"The problem is the lorry traffic."  
"A by pass would solve all the problems"*

**History** 4 comments

*"The military ties and the Coldstream Guards could be more focussed other than the museum."  
"There is a need to highlight the history in and attractions of the town."*

**Housing** 4 comments

*"Affordable mixed housing options are vital"  
"We need more people to come and live here. Housing for families, not holiday lets so that the school can thrive and more people use the town's facilities all year around"*

**Health/Fitness** 3 comments

*"Adult exercise machines to improve mobility, fitness and encourage weight loss."*

**Accessibility** 2 comments

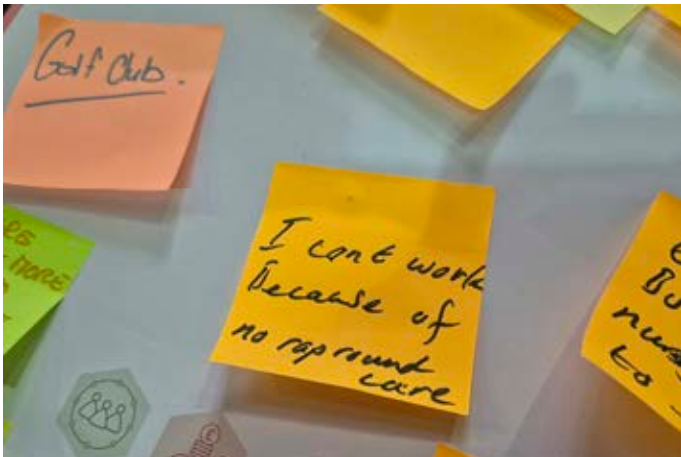
*"The Community Centre needs to be more accessible to all and offer a better rate. It'd expensive and putting a lot of people off from using the centre."*

**Place to Live** 2 comments

*"Coldstream is not best developed as a tourist destination. It should be a good place for people to live in peace with easy access to nearby towns for services"*



## Post It Notes



### a. Market Square

- More parking, Family restaurant, Parking disabled
- Pop up coffee shop
- Dog friendly café. Very popular in Castle Douglas
- Parking, Saturday market
- Artisan market
- Seating, pop up coffee and market, signage
- Modernise - better paving, better seating, signs on High St to tell there is a Market Square
- More sitting places and pop up coffee shop
- Information panels re history of town linking to Town Trail
- More signage direct people to museum
- Open air markets both summer and seasonal e.g. Christmas
- Great idea
- Level and make more parking with option to use as civic space
- Better signage for parking
- Water feature restored
- Sheltered seating area
- More seating and picnic benches, more bins for dog poo
- Accessible and family friendly restaurant and café



## b. Park Masterplan

- *Skate boarding and more facilities for urban sport*
- *Love this idea"*
- *Great idea, gets elderly out to exercise*
- *Equipment like they have in Kelso, excellent for fitness!*
- *Exercise machines needed, cycling, running, step, upper body, for fitness and weight loss.*
- *Photos of machines already shared.*
- *Skate park and fitness/games areas would be great.*
- *Skate park*
- *Outdoor gym*
- *This looks great, would need to be wheelchair accessible.*
- *Gazebo style shelter? Open but under cover.*
- *More seating down the park. Skateboard for older ones.*
- *Path around the whole park.*
- *More set in and outside children play area in park.*
- *Like the idea of a skate park.*

## c. The High Street & d. Vacant Buildings

- *Family friendly and accessible cafés*
- *Accessible car parking on High Street*
- *Try to get empty shops occupied*
- *Shop fronts need to be upgraded*
- *Using co-op for info has worked well. Facelift has worked for some shops, more needed.*
- *Shops, shops, shops! Need people to shop locally.*
- *More shops, cleaner pavements!*
- *Dog friendly cafés especially for holiday makers*
- *Bring back Guards statues where the xmas trees go. More shops*
- *Widen pavements*
- *Grants to improve the state of the buildings*
- *Lorries don't fit in with conservation area.*
- *Less HGV traffic - spoils high street experience, bad for roads, bad for properties*
- *Wheelchair friendly in shops, also mobility scooters.*
- *Small café (up for lease) could be used for owners with dogs.*
- *Pavements need upgrade, more dropped kerbs.*
- *Revamp. More parking in the town.*
- *More shops, car parking.*
- *Someone to make sure lorries do 20mph*
- *More disabled parking spaces.*

### e. Childcare Facilities

- *Childcare should be at the school where the larder currently is.*
- *After school clubs*
- *Childcare needs to be a priority.*
- *Church hall.*
- *Much needed and required for working parents.*
- *Very much needed. Community, school annexe, golf club.*
- *Childcare will get more families to stay or come to live here.*
- *Golf club.*
- *I can't work because of no wraparound care.*
- *Work with school for holiday nursery.*
- *Build new nursery next to school.*

### f. Nun's Walk & River Landscape

- *Sign to keep away from river banks.*
- *Adopt and make safe. More signage/is an asset.*
- *Make Nun's Walk safe for pedestrians. Agree! Agree!*
- *Make Nun's Walk safe.*
- *Walk ways need improvement.*
- *Access for kayaks.*
- *Signs showing walks around Coldstream like the Hirsell.*
- *Different lengths/levels of walks.*
- *Walk ways along river shows fencing or rail to make area safe.*

### g. Walking, Cycling & Parking Strategy

- *Bus service is awful, if you don't have a car and have BGH appointment can be hours early to fit your appointment.*
- *Modern (digital) bus stops.*
- *Encourage better, later bus timetable.*
- *Desperately needs better parking & signage on south side of bridge inviting people to stop and linger.*
- *Better/more signage to all our levels/walks.*
- *Court House car park needs to be expanded and better toilet facilities too.*
- *Poor bus timetabling encourages car use.*
- *Bus service is inadequate at best -pay per mile with this bus service?*
- *More accessible car parking on middle of High St near the butchers.*
- *Improve pavements (including sloped kerbs)*
- *Walks should be circular.*
- *Improve paths and walkways also for people with mobility issues.*
- *Ensure 20mph speeds (cycling is scary!)*
- *Pot holes need addressed.*
- *Orchard needs resurfaced and lighting.*
- *Bus is expensive for over 22's and under 60's and takes too long.*
- *Safe pathways to connect housing developments.*
- *Dedicated cycle route.*
- *Improve pavements on route to health centre.*
- *Coldstream looks unloved, fix the basics.*

## h. Trails & Wayfinding & i. Interpretation & Storytelling

- *Improved pathways especially woods, buggy and bike friendly.*
- *Development of network of footpaths, disabled, buggy friendly.*
- *Need to highlight the history of the town.*
- *Town history. Walk talk every w/e in summer £5.*
- *Bins for dog bags along routes.*
- *Guards, history, Flodden and Priory.*
- *Agree with bike friendly and buggy and wheelchairs.*
- *Large maps detailing walkways, history etc.*

## j. Community Centre

- *Before starting this venture ensure this is viable and sustainable. Visible, accessible, CENTRE!!*
- *To be a hub for the community - bring us together.*
- *Needs to be accessible to youth, fairer for the kids clubs.*
- *Community centre is already being used to good full usage - lots of activities going on.*
- *Great facility, well used community hub.*
- *Solar panels?*
- *Is the cost of net zero a viable option?*
- *Music venue for concerts and lessons seems to have disappeared.*
- *Community centre is well used. Great place!*
- *Thank god for the community centre - great activities for all!*
- *Community centre doesn't get enough praise, be lost without it.*
- *Reduce room hire costs.*
- *Hire costs are pricing out potential users.*
- *Is the roof top accessible? Could attract visitors for great view.*

## Position Statements

- *More public transport between Coldstream and Duns.*
- *Better and direct transport to BGH.*
- *More electric car chargers.*
- *Bus service to Edinburgh also access to doctors and dentist*
- *Access to the dental centre for residents.*
- *Appropriate housing schemes to benefit Coldstream residents.*
- *More affordable housing for families.*
- *Bus times to match train times.*
- *Dental service would be nice.*
- *More public transport.*
- *Later buses absolutely.*
- *Direct bus to Edinburgh even once a week to Fort Kinnaird or centre of town - it seems such a long journey via Kelso or Gala.*
- *Bus service to Edinburgh would be great.*
- *Bus service to BGH is awful, try matching up with 67 that goes all the way to the hospital is a nightmare.*
- *More frequent and later buses would be good.*
- *Integrate your services, an easy fix.*
- *I thought great they had started a bus service between Coldstream and Duns (no.34) but found out that in term time service is cut back. I was using it over summer and could get bus back at 1pm now it would be 3pm for bus back!*

