

Equality Human Rights and Fairer Scotland Duty Impact Assessment (IA)

Stage 2 Empowering People - Capturing their Views

Care Village Hawick

(What will change because of this report/proposal?)

Equality Human Rights and Fairer Scotland Impact Assessment Team

Role	Name	Job title	Date of IA Training
HER&FSD Advisor	Wendy Henderson	Independent Sector Lead	
Service Lead	Chris Myers/Jen Holland		
Responsible Officer	Lynn Medley	Business Manager	
Main Stakeholder (NHS Borders)	Chris Myers	Chief Officer Scottish Borders Health & Social Care Partnership	
Mains Stakeholder (Scottish Borders Council)	Jen Holland	Service Director	

Consultation/Engagement/Community Empowerment Events

Event 1

Date	Venue	Number of People in attendance by category*	Protected Characteristics Represented
June & July	various	113 including professionals and service users as well community groups. Men's Shed and Women's Craft groups, Dementia Café, Cuppa and Chat (Burnfoot Community Centre), mental health and learning disability representatives, and health and social care staff including the District Nursing Team.	As per stage 1
<ul style="list-style-type: none"> • Initial stakeholder workshop: Hawick Town Hall 27th June • Online workshop: Third & Independent sector 18th July • Online workshop: Health & Social Work professionals 22nd July • Online workshop: Community Groups 25th July • Online workshop: Mental Health 1st August <p>Locality drop ins:</p> <ul style="list-style-type: none"> • Session 1 on 14th July between 10 and 2 at the Heart of Hawick Community Café • Session 2 on 19th July between 10 and 2 at the Heart of Hawick Community Café <p>Deanfield Care Home</p> <ul style="list-style-type: none"> • Staff – 12th July, 13th July • Families – 12th July, 19th July • Residents – 13th July 			
Views Expressed		Officer Response	
Accessibility of proposed site, transport and associated costs		Discussion with those who have physical disability, using public transport and those on low incomes as well as transport providers and explore options for transport provision	
Support for people with dementia		To explore further with dementia working group	

	language, dietary and cultural needs will be considered in the development of the village and model of care and ensure that multicultural faith spaces are available, meals options are appropriate and prepared designated areas to avoid stress and distress. Options to remove language barriers will be investigated. This will be done collaboratively with the appropriate group
Note:	Despite reaching out to a broad range of people and groups and our engagement providing a wide range of perspectives, we recognise that this report underrepresents some protected characteristic groups including the direct voice of lived experience with: <ul style="list-style-type: none"> • Learning Disability people • LGBTQ+ people • Minority ethnic communities including the Gypsy Traveller community and Eastern European people (predominately Polish, Romanian and Roma) who stay in Hawick

Event 2

Date	Venue	Number of People in attendance by category*	Protected Characteristics Represented
08/09/22	Teams meeting	Model of care sub group – 8 officers from NHS, SBC, IJB Voluntary Sector	Deaf, Blind, ???
Views Expressed		Officer Response	
Need to consider requirements to assist the deaf community to live independently		Seek specialist input to ensure requirements are met and investigate installation of a loop system. Work in partnership with Deaf Action to deliver Staff training and awareness	
Need to consider requirements to assist the blind community to live independently		Seek specialist input to ensure requirements are met and look at brail requirements for signage Seek specialist input to lighting options for partially sighted residents and visitors	
Requirement to meet human rights in relation to shared rooms where required by couples or families		Rooms have been designed to ensure this is possible	

Food preparation & menu planning needs to take account of specific dietary requirements	<p>Segregation of food prep areas/utensils for specific dietary requirements, e.g. allergens, halal</p> <p>Training to ensure better knowledge around menu planning</p> <p>Display of allergens and ingredients on menu</p>
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Event 3

Date	Telephone Conversations	Number of People in attendance by category*	Protected Characteristics Represented

Views Expressed	Officer Response