

Sensory Services Team

**information for people who
are Deaf/hard of hearing or
who have a visual impairment**

SOCIAL WORK
SENSORY SERVICES



Sensory Services Team

If you are experiencing difficulties with your sight or hearing you can see a team worker.

The Sensory Services Team consists of:

- Specialist Worker with Deaf and Hard of Hearing People**
- Community Care Assessor with Deaf and Hard of Hearing People**
- Rehabilitation Worker with people who have a visual impairment**

The Sensory Services Team works closely with people who have either low vision or are Deaf (sign language users), deafened or hard of hearing and their carers. You will usually be offered a home visit.

We will meet with you to find out about the kind of help you think you need. We will agree together on what would best support you.

Some people have both a hearing loss and low vision. These factors are taken into account at the initial assessment stage and if necessary the team will work together to offer additional support.

The Team also offers information, advice and guidance. Equipment which may help promote your independence and allow you to remain safe in your home can be demonstrated and may be issued on free loan subject to assessment.

For example:

- **Doorbells**
- **Smoke Alarms**
- **Task Lamps**
- **Writing/Reading Aids**
- **TV Listening**
- **Telephone Equipment**
- **Talking Clocks**
- **Mobility Aids**

If you are experiencing difficulties with your vision, hearing or have a family member, relative or friend who would benefit from contact with The Sensory Services Team, please telephone 01896 826272

Sensory Services Team

Social Work

Borders General Hospital

Melrose TD6 9BS

Tel: 01896 826272

Fax: 01896 826270

SMS Text Messaging: 07786 856597

email: sensoryservices@scotborders.gov.uk

Useful Contacts:

Scottish Borders Interpreter Agency
Borders General Hospital
MELROSE TD6 9BS

Voice phone: 01896 822 998
Mobile: text only: 07786 856 597
Fax: 01896 826 270
Email: sbia@scotborders.gov.uk

Scottish Council on Deafness tel: 0141 248 2474
fax: 0141 248 2479
text: 0141 248 2477
SMS: 07925 417 338

Action on Hearing Loss tel: 0141 341 5330
text: 0141 341 5350
Email: scotland@hearingloss.org.uk

Deafblind (Scotland) tel: 0141 777 6111
fax: 0141 775 3311
mini com: 0141 777 5822
text: 07715 421 377
Email: info@deafblindscotland.org.uk

Royal National Institute of the Blind tel: 0131 652 3140

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